

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO.5071
TO BE ANSWERED ON 5TH APRIL, 2017**

COMPLAINTS AGAINST TELECOM SERVICE PROVIDERS

5071. SHRI ANOOP MISHRA:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether consumers complaints regarding bills, connectivity, mobile portability, harassment etc. against Telecom Service Providers (TSPs) are increasing;
- (b) if so, the details thereof including the complaints received during each of the last three years and the current year, TSP-wise; and
- (c) the action taken by the Government against the erring TSPs?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

(a) to (c) The information is being collected and will be laid on the Table of the House.
