

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 4588  
TO BE ANSWERED ON 29.03.2017**

**ONLINE BOOKING FOR GENERAL PASSENGERS**

**4588. SHRI PINAKI MISRA:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether all the seats/berths, available in trains are included in the online booking for the general passengers;**
- (b) if so, whether there is any provision for special quota whose seats/berths are not included in the online booking and if so, the details thereof; and**
- (c) the category of people who get seats/berths under such quota and the way their tickets are booked?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS**

**(SHRI RAJEN GOHAIN)**

**(a): The reserved accommodation defined in the Computerised Passenger Reservation System (PRS) of Indian Railways can be accessed through PRS counters or through internet on first come first served basis.**

**(b) & (c): Except for free tickets/tickets issued on certain concessions/vouchers viz. Parliament House Quota, Cancer Patient Quota, Foreign Tourist Quota etc., other tickets can be booked through PRS counter as well as online. The accommodation under these quotas can be utilized for the eligible category of passengers as per the extant guidelines for these quotas.**

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