

GOVERNMENT OF INDIA  
MINISTRY OF URBAN DEVELOPMENT  
LOK SABHA

UNSTARRED QUESTION NO. 4505  
TO BE ANSWERED ON MARCH 29, 2017

COACHES FOR ELDERLY

No. 4505                      SHRI SUMAN BALKA:

Will the Minister of URBAN DEVELOPMENT be pleased to state:

- (a) whether the Delhi Metro Rail Corporation (DMRC) proposes to introduce a dedicated coach for elderly in metro rail;
- (b) if so, the details thereof; and
- (c) if not, the reasons therefor?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT  
(RAO INDERJIT SINGH)

(a): Delhi Metro Rail Corporation Ltd. (DMRC) has informed that there is no such proposal to introduce a dedicated coach for elderly in Delhi Metro trains.

(b): Does not arise.

(c): As per the data collected during Customer Satisfaction Survey 2016 by DMRC, senior citizens accounts for only 1% of the total ridership of the metro system, which indicates that on an average 3-4 senior citizens would be travelling in each car of a metro train at any given time. DMRC has also informed that, on an average, out of about 50 seats in each metro coach, upto 28% seats have been reserved for the senior citizens, ladies, differently abled persons, and persons with special needs. As such, the present arrangement for senior citizens is adequate.

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