

**GOVERNMENT OF INDIA  
MINISTRY OF TOURISM**

**LOK SABHA  
UNSTARRED QUESTION NO.4130  
ANSWERED ON 27.03.2017**

**TRAVEL ADVISORY BY US**

**4130. KUNWAR HARIBANSH SINGH:**

**SHRI BIDYUT BARAN MAHATO:**

**SHRI SUDHEER GUPTA:**

**SHRI ASHOK SHANKARRAO CHAVAN:**

**SHRI GAJANAN KIRTIKAR:**

**Will the Minister of TOURISM be pleased to state:**

- (a) whether the USA has issued a new travel advisory for its citizens visiting India;**
- (b) if so, the details thereof and the reasons therefor;**
- (c) the details of Impact is likely to be on tourism industry as well as foreign exchange;**
- (d) whether the Government has taken up the matter with USA Government in this regard and if so, the outcome thereto; and**
- (e) the steps taken/being taken by the Government to make India a safer destination for foreign tourists?**

**ANSWER**

**MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE)**

**(DR. MAHESH SHARMA)**

**(a) & (b): No, Madam. The Travel Alerts and Travel Warnings issued by the US Department of State - Bureau of Consular Affairs, do not include any new travel advisory on India.**

**(c) and (d): Does not arise.**

**(e): Details of steps taken/being taken by the Government to make India a safer destination for foreign tourists is placed at Annexure.**

**\*\*\*\*\***

## **ANNEXURE**

### **STATEMENT IN REPLY TO PART (e) OF LOK SABHA UNSTARRED QUESTION NO.4130 ANSWERED ON 27.03.2017 REGARDING TRAVEL ADVISORY BY US.**

**In order to ensure the safety and security of tourists including foreign tourists, the Ministry of Tourism has taken the following steps:**

- i. The Ministry of Tourism has launched the 24x7 Toll Free Multi-Lingual Tourist Helpline in 12 Languages including 10 international languages and in Hindi & English on 8.2.2016. This service is available on the toll free number 1800111363 or on a short code 1363 and operational 24X7 365 days in a year offering a “multi-lingual helpdesk” in the designated languages to provide support service in terms of providing information relating to Travel & Tourism in India to the domestic and International tourists and to assist the callers with advice on action to be taken during times of distress while travelling in India and if need be alert the concerned authorities.**
- ii. Ministry of Tourism has advised all the State Governments/Union Territory Administrations to deploy Tourist Police in the States/Union Territories. The State Governments/UT Administrations of Andhra Pradesh, Goa, Karnataka, Kerala, Maharashtra, Himachal Pradesh, Rajasthan, Jammu & Kashmir, Uttar Pradesh, Delhi, Punjab, Madhya Pradesh and Odisha have deployed Tourist Police, in one form or the other. In addition, the Union Ministry of Tourism along with States/UT administrations, stakeholders has taken the following measure to ensure the safety of the tourists:**
  - a. Adoption of code of conduct by the Indian travel and tourism industry for Safe and Honourable Tourism, which contains a set of guidelines to encourage tourism activities to be undertaken with respect to basic rights like dignity, safety and freedom from exploitation of both tourists and local residents, in particular women and children.**

- b. All the Chief Ministers of the State Governments and Administrators of Union Territory Administrations have been asked to take immediate effective steps for ensuring a conducive and friendly environment for all tourists and also request them to publicize the steps being taken/proposed to be taken to increase the sense of security amongst the present/prospective visitors and also to counter the negative publicity, if any.**
- iii. As part of its international TV Campaign 2016-17, the Ministry of Tourism aired TVCs showcasing single woman tourist travelling through different parts of the country.**
- iv. The Ministry of Tourism, Govt. of India launched the initiative of providing pre-loaded Sim Card to foreign tourists arriving in India on e-Visa on 15.2.2017 on pilot basis in Delhi Airport. This initiative is aimed at providing connectivity to foreign tourists to enable them to stay in touch with their near and dear ones and also help them to contact with the 24x7 Multi lingual toll free helpline of Ministry of Tourism for any assistance and guidance during times of distress/medical emergency, etc.**

\*\*\*\*\*