

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO.2245  
TO BE ANSWERED ON 15<sup>TH</sup> MARCH, 2017**

**SUBMISSION OF PASSPORT APPLICATION IN POST OFFICES**

†2245. SHRI SUSHIL KUMAR SINGH:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government has reviewed the performance, profits earned, posting of officials against the sanctioned posts etc. in the post offices in the country, particularly in Bihar;
- (b) if so, the details thereof;
- (c) whether the Government has taken a decision to start the facility of submission of passport applications in different post-offices in the country with effect from March 2017; and
- (d) if so, the total number of post-offices in the country including Bihar selected for submission of passport applications and other passport related works?

**ANSWER**

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &  
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS  
(SHRI MANOJ SINHA)**

- (a)&(b) Monitoring of performance of post offices and review of posting of officials against the sanctioned posts is an ongoing process. The performance of post offices including post offices in Bihar is regularly monitored by the Department with a view to improving the quality of service and generation of revenue.
- (c) Yes, Madam. Department of Posts and Ministry of External Affairs have mutually agreed to set up Passport Seva Kendras in select Post Offices across the country.
- (d) Department of Posts and Ministry of External Affairs have agreed to setup Passport Seva Kendras in Post offices at 58 locations including five Post Offices in Bihar.

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