

GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF FINANCIAL SERVICES
LOK SABHA

UNSTARRED QUESTION NO.1631

TO BE ANSWERED ON THE 10th March 2017/ Phalguna 19, 1938 (SAKA)

Replacement of Debit ATM Cards

QUESTION

1631. SHRI V. ELUMALAI:

Will the Minister of FINANCE be pleased to state:

- (a) whether the RBI has asked banks to replace debit ATM cards whose security are suspected to have been compromised after being used in some Automated Teller Machines (ATMs);
- (b) if so, the details thereof; and
- (c) the steps taken by the Government in this regard?

ANSWER

The Minister of State in the Ministry of Finance
(SHRI SANTOSH KUMAR GANGWAR)

(a) to (c): Reserve Bank of India (RBI) has informed that banks have advised their respective customers where card details could potentially have been compromised to change the PIN immediately. A few banks have replaced the cards with new ones. In a few cases the change of PIN also was forced by the banks, for controlling the impact of the incidence.
