

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
STARRED QUESTION NO.195  
TO BE ANSWERED ON 15.03.2017**

**RATING OF RAILWAY ZONES**

**\*195. SHRIMATI SANTOSH AHLAWAT:  
SHRI ASADUDDIN OWAISI:**

**Will the Minister of RAILWAYS be pleased to state:**

**(a) whether the Railway Board has started rating its 16 zones recently to reflect the work performance of senior officers in their promotion and career progression; and**

**(b) if so, the details and modalities thereof, zone-wise especially of North Western railway zone?**

**ANSWER**

**MINISTER OF RAILWAYS**

**(SHRI SURESH PRABHAKAR PRABHU)**

**(a) and (b): A Statement is laid on the Table of the House.**

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**STATEMENT REFERRED TO IN REPLY TO PARTS (a) AND (b) OF  
STARRED QUESTION NO.195 BY SHRIMATI SANTOSH AHLAWAT  
AND SHRI ASADUDDIN OWAISI TO BE ANSWERED IN LOK SABHA  
ON 15.03.2017 REGARDING RATING OF RAILWAY ZONES**

**(a) & (b): The annual performance appraisal of senior railway officers, for the purpose of their promotion and career progression, is a regular exercise. However, to further assign greater accountability to the Zonal Railways and also to ensure that decision making at field level gets expedited, Memorandum of Understanding (MOUs) have been signed between Secretary, Railway Board and General Managers of all the Zonal Railways separately, for the year 2016-17. Under these agreements, all the Zonal Railways, including North Western Railway, undertake to achieve the targets set in the MOU. Performance of Zonal Railways is evaluated through Key Performance Indicators (KPIs) mentioned in the MOU relating to operational and financial performance, capacity enhancement, capacity utilization, asset reliability and manpower. The MOU also entails self-assessment of performance by General Managers in respect of their zones on a monthly basis based on the performance indicators, highlighting areas of concern and corrective action planned to meet performance gaps.**

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