

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS
LOK SABHA
UNSTARRED QUESTION NO.3539
TO BE ANSWERED ON 7TH DECEMBER, 2016
TELEPHONE EXCHANGES**

†3539. SHRI GOPAL SHETTY:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the details of telephone exchanges in the country as on date, State-wise;
- (b) the number of telephone exchanges set up in rural areas of various States during the current Five Year Plan;
- (c) the places where telephones are not functioning properly as on date, State-wise;
- (d) the details of telephone exchanges modernised and upgraded so far, State-wise; and
- (e) the steps taken/being taken by the Government to ensure proper functioning of these telephone exchanges and to upgrade the existing exchanges with latest technology?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

- (a) As per information received from Bharat Sanchar Nigam Limited (BSNL), Mahanagar Telephone Nigam Limited (MTNL) and private Telecom Service Providers (TSP) the state wise details of wireline telephone exchanges in the country is at **Annexure-I**.
- (b) Number of telephone exchanges set up in rural areas of various states during the current five-year plan by BSNL and MTNL is at **Annexure-II**.
- (c) The details are being collected.
- (d) State/Circle wise details of telephone exchanges modernized and upgraded by BSNL and MTNL is at **Annexure-III**.
- (e) Following steps are taken/being taken by BSNL to ensure proper functioning of these telephone exchanges and to upgrade the existing exchanges with latest technology:
 - (i) Well trained staff is being deployed in all telephone exchanges. Routine maintenance activities are scheduled and done with the help of vendors to ensure proper functioning of all telephone exchanges.
 - (ii) Life expired battery sets with poor backup and burnt power plant modules are being replaced.
 - (iii) Upgradation of the Legacy Public Switched Telephone Network (PSTN) exchanges with the Next Generation Network (NGN) exchanges will give the customers better communication facilities on wire line.

Contd...2/-

State/Circle wise details of wireline Telephone Exchanges

SI No	CIRCLE NAME	Total number of Exchanges of PSUs (BSNL+MTNL)	Total number of Exchanges of Private Telecom Service Providers
1	Andaman Nicobar	50	0
2	Andhra Pradesh	3123	18
3	Assam	570	1
4	Bihar	1196	6
5	Chhattisgarh	561	0
6	Gujarat	2427	15
7	Haryana	1035	8
8	Himachal Pradesh	1073	3
9	Jammu & Kashmir	337	1
10	Jharkhand	485	0
11	Karnataka	2795	20
12	Kerala	1306	10
13	Madhya Pradesh	2463	16
14	Maharashtra	4526	16
15	North East-I	201	1
16	North East-II	206	0
17	Odisha	1082	5
18	Punjab	1484	13
19	Rajasthan	2081	8
20	Tamil Nadu	2003	22
21	Uttar Pradesh(East)	2113	11
22	Uttar Pradesh(West)	985	9
23	Uttarakhand	444	0
24	West Bengal	1364	4
25	Calcutta	487	9
26	Chennai	330	0
27	Delhi	338	28
28	Mumbai	255	19

Contd....3/-

WIRE LINE TELEPHONE EXCHANGES SET UP IN RURAL AREAS DURING
CURRENT FIVE YEAR PLAN BY BSNL AND MTNL

SI No	CIRCLE NAME	Telephone Exchanges set up in rural areas
1	Andaman Nicobar	NIL
2	Andhra Pradesh	6
3	Assam	NIL
4	Bihar	2
5	Chhattisgarh	NIL
6	Gujarat	15
7	Haryana	3
8	Himachal Pradesh	11
9	Jammu & Kashmir	4
10	Jharkhand	NIL
11	Karnataka	4
12	Kerala	NIL
13	Madhya Pradesh	4
14	Maharashtra	13
15	North East-I	2
16	North East-II	9
17	Odisha	6
18	Punjab	NIL
19	Rajasthan	5
20	Tamil Nadu	12
21	Uttar Pradesh (East)	NIL
22	Uttar Pradesh (West)	NIL
23	Uttarakhand	NIL
24	West Bengal	1
25	Calcutta	NIL
26	Chennai	3
27	Delhi	Nil
28	Mumbai	Nil

Contd....4/-

SI No	CIRCLE NAME	Telephon Exchanges modernised by PSUs (BSNL+MTNL)
1	Andaman Nicobar	0
2	Andhra Pradesh	59
3	Assam	3
4	Bihar	5
5	Chhattisgarh	4
6	Gujarat	18
7	Haryana	6
8	Himachal Pradesh	3
9	Jammu &Kashmir	2
10	Jharkhand	2
11	Karnataka	10
12	Kerala	101
13	Madhya Pradesh	25
14	Maharashtra	33
15	North East-I	6
16	North East-II	2
17	Odisha	19
18	Punjab	11
19	Rajasthan	11
20	Tamil Nadu	24
21	Uttar Pradesh(East)	13
22	Uttar Pradesh(West)	17
23	Uttarakhand	3
24	West Bengal	5
25	Calcutta	11
26	Chennai	10
27	Delhi	338
28	Mumbai	255
