

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO.2373
TO BE ANSWERED ON 30TH NOVEMBER, 2016**

CONCESSION TO SENIOR CITIZENS

†2373. SHRI DEVUSINH CHAUHAN:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether any concession is granted to the senior citizens by MTNL and BSNL;
- (b) if so, the details of concession being provided by each of the companies;
- (c) whether there is no uniformity in the concession provided by each of them; and
- (d) if so, the details thereof and the action taken by the Government to make uniform these concessions?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

(a) & (b) Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) are providing concession to senior citizens who are more than 65 years of age as detailed below:

In BSNL the registration charges of Rs.500/- for new landline telephone connection is waived-off for senior citizens. Senior citizens are also entitled for registration of telephone on priority under N-OYT (Non Own Your Telephone) Special category.

MTNL is providing concession of 25% in installation, activation charges and monthly service charges for landline connection under Plan-250 for senior citizens.

(c) & (d) BSNL and MTNL tariff plans and concessions plans are based on market forces and commercial feasibility.
