

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.2353  
TO BE ANSWERED ON 30.11.2016**

**CATERING SERVICE**

**†2353. SHRI ASHOK MAHADEORAO NETE:  
SHRI RAJU SHETTY:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the catering service in the Railways is not up to the mark;**
- (b) if so, the reasons therefor;**
- (c) the number of catering units working in the Indian Railways at present;**
- (d) the names of the companies/firms providing catering services, zone-wise; and**
- (e) whether any maximum limit has been prescribed for allotment of such units and if so, the details thereof?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS  
(SHRI RAJEN GOHAIN)**

**(a) to (e): A Statement is laid on the Table of the House.**

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**STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO. 2353 BY SHRI ASHOK MAHADEORAO NETE AND SHRI RAJU SHETTY TO BE ANSWERED IN LOK SABHA ON 30.11.2016 REGARDING CATERING SERVICE**

**(a) & (b): Improvement of catering services is an on-going process. In its endeavour to provide quality and hygienic food to the passengers, Railways have developed and operationalized an institutionalized mechanism for monitoring of quality and hygiene of catering services through regular inspections at various levels to address catering complaints. Penal action is taken against the licensee depending upon the gravity of offense which inter-alia includes imposition of hefty fines, termination of contract etc.**

**(c): As on 31.03.2016, there were 347 mobile and 9853 static catering units available in the Railways.**

**(d): Zone-Wise details of the names of the contractors (individual/companies/firms) providing catering services in trains are as under:-**

<b>ZONAL RAILWAYS</b>	<b>Names of the contractors (individual/companies/firms) providing catering services in the trains</b>
<b>CENTRAL</b>	<b>R K Associate &amp; Hoteliers Private Limited</b>
	<b>Satyam Caterers Private Limited</b>
	<b>R C Goel</b>
	<b>K M A Caterers</b>
	<b>Ambhuj Hotel &amp; Real Estate Limited</b>
	<b>H D &amp; Sons</b>
	<b>Sunshine Caterers Private Limited</b>
	<b>Express Food</b>
	<b>A K Roy</b>
	<b>A A Catering Company</b>
	<b>Boon Catering Company</b>
<b>Poorvanchal Caterers</b>	

<b>EAST CENTRAL</b>	<b>Sunshine Caterers Private Limited</b>
	<b>Singh Caterers &amp; Vendors</b>
	<b>Golden Caterers</b>
	<b>Brandavan Food Products</b>
	<b>Poorvanchal Caterers</b>
	<b>R K Associates &amp; Hoteliers Private Limited</b>
	<b>Speed Catering Services Private Limited</b>
	<b>Ambuj Hotel &amp; Real Estate Private Limited</b>
	<b>Hotel Rajasthan</b>
<b>EAST COAST</b>	<b>R K Associate &amp; Hoteliers Private Limited</b>
	<b>Sunshine Caterers Private Limited</b>
	<b>Hakmichand D &amp; Sons</b>
	<b>Ambuj Hotels &amp; Real Estates Private Limited</b>
	<b>P K Shefi</b>
	<b>Shree Venkateswar Enterprises</b>
	<b>Express Food Services</b>
	<b>Roop Caterers</b>
	<b>Deepak &amp; Company</b>
	<b>Poorvanchal Caterers</b>
<b>Brandavan Food Products</b>	
<b>EASTERN</b>	<b>R K Associates &amp; Hoteliers Private Limited and Sunshine Caterers Private Limited</b>
<b>NORTH CENTRAL</b>	<b>Brandavan Food Products</b>
<b>NORTH EASTERN</b>	<b>R K Associates &amp; Hoteliers Private Limited</b>
	<b>Deepak &amp; Company</b>
	<b>Doon Caterers</b>
	<b>Express Food Service</b>
	<b>Hakmichand D &amp; Sons</b>
<b>NORTHEAST FRONTIER</b>	<b>R K Associates &amp; Hoteliers Private Limited</b>
	<b>Roop Caterers</b>
	<b>Alok Kr Ghose Catering Private Limited</b>
	<b>Graham Food &amp; Hotels Private Limited</b>
	<b>A S Sales</b>
	<b>Deepak &amp; Company</b>
	<b>Express Food Service</b>
<b>NORTHERN</b>	<b>Brandavan Food Products</b>
	<b>Doon's Caterers</b>
	<b>Ambuj Hotel &amp; Real Estates Private Limited</b>
	<b>R K Associates</b>
	<b>Satyam Caterer</b>

	<b>Roop Caterer</b>
	<b>Food World</b>
	<b>Sanraj Hospitality</b>
	<b>Deepak &amp; Company</b>
	<b>Dinesh</b>
	<b>Krishna Enterprises</b>
<b>NORTH WESTERN</b>	<b>Brandavan Food Products</b>
	<b>Classic Caterers</b>
	<b>Boon Catering Company Private Limited</b>
	<b>Express Food Services</b>
	<b>Priyam Agency</b>
	<b>Sai Balaji Food &amp; Beverages India Private Limited</b>
	<b>Variety Pantry Services Private Limited</b>
<b>R &amp; K Associates</b>	
<b>SOUTH CENTRAL</b>	<b>Fine Caterers &amp; Suppliers</b>
	<b>Ambuj Hotel &amp; Real Estates Private Limited</b>
	<b>Brandavan Food Products</b>
	<b>Doon's Caterers</b>
	<b>Sunshine Caterers</b>
	<b>P Siva Prasad</b>
<b>Achanta Aravinda Ghosh</b>	
<b>SOUTH EAST CENTRAL</b>	<b>Roop Caterers</b>
	<b>A S Sales Corporation</b>
	<b>T G B Banquets &amp; Hotels Limited</b>
	<b>Doons Caterers</b>
<b>SOUTH EASTERN</b>	<b>Food world</b>
	<b>Satyam Caterers</b>
	<b>Griham Food &amp; Hotel Private Limited</b>
	<b>Roop Caterer</b>
	<b>Jayanta Kumar Ghosh</b>
	<b>Arengo Catering.</b>
	<b>A S Sales Corporation</b>
	<b>Golden Caterers</b>
	<b>Express Food Services</b>
<b>Brandavan Food Products</b>	
<b>SOUTHERN</b>	<b>Arengo Catering.</b>
	<b>A S Sales Corporation</b>
	<b>Deepak &amp; Company</b>
	<b>Doon Caterers</b>
	<b>Express Food Services</b>
	<b>Roop Caterers</b>

	<b>Satyam Caterers Private Limited</b>
	<b>Singh Caterers &amp; Vendors</b>
	<b>P Siva Prasad</b>
<b>SOUTH WESTERN</b>	<b>R K Associates Private Limited</b>
	<b>P K Shefi</b>
	<b>Satyam Caterers</b>
	<b>K M A Caterers</b>
	<b>Arengo Catering</b>
	<b>Doon's Caterers</b>
<b>WEST CENTRAL</b>	<b>Express Food Service</b>
	<b>A S Sales Corporation</b>
<b>WESTERN</b>	<b>Sunshine Caterers Private Limited</b>
	<b>Ambuj Hotel &amp; Real Estate Private Limited</b>
	<b>Brandavan Food Products</b>
	<b>Satyam Caterers Private Limited</b>
	<b>Boon Caterers</b>
	<b>R K Associates</b>
	<b>A K Roy</b>
	<b>Roop Caterers</b>
<b>INDIAN RAILWAY CATERING &amp; TOURISM CORPORATION ( IRCTC)</b>	<b>Food world</b>
	<b>Doon's Caterers</b>
	<b>Krishna Enterprises</b>
	<b>Ours Arya Bhavan</b>
	<b>Deepak &amp; Company</b>
	<b>Otik Hotels &amp; Resorts Private Limited</b>
	<b>J K Ghosh</b>
	<b>Singh Caterers &amp; Vendors</b>
	<b>Sanraj Hospitality</b>
	<b>Variety Pantry Services Private Limited</b>
	<b>Griham Food &amp; Hotel Private Limited</b>
	<b>A S Sales Corporation</b>
	<b>New Classic Caterers</b>
	<b>Express Food Service</b>
	<b>Om Sai Enterprises</b>
	<b>Satyam Caterers Private Limited</b>
	<b>Poorvanchal Caterers</b>
	<b>Roop Caterers</b>
	<b>R C Goel</b>
	<b>A A Catering Company</b>
<b>A K Ghosh Catering Private Limited</b>	
<b>Kwality Caterers</b>	

	<b>Srinath ji Caterers</b>
	<b>K M Musthafa</b>
	<b>P Siva Prasad</b>
	<b>P K Shefi</b>
	<b>Sai Balaji Food Corporation.</b>
	<b>Vasantham Catering</b>
	<b>Boon Catering Company</b>
	<b>Salasar Enterprises</b>

**(e): As per the provisions of Catering Policy 2010, a licensee (individual/partnership/company/consortium) is allowed to hold a maximum of 10% of similar category of major units over Indian Railways.**

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