

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.1253
TO BE ANSWERED ON 23.11.2016**

CATERING SERVICES IN TRAINS

1253. SHRI ABHISHEK SINGH:

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of firms providing catering services in trains, zone-wise;**
- (b) the number of complaints registered against the quality of food served in trains by these firms during the last one year upto 31 October, 2016; and**
- (c) the action taken by the Government against each of these erring firms/ contractors?**

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI RAJEN GOHAIN)**

(a) to (c): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO. 1253 BY SHRI ABHISHEK SINGH TO BE ANSWERED IN LOK SABHA ON 23.11.2016 REGARDING CATERING SERVICES IN TRAINS

(a) to (c): Zone-Wise details of firms/contractors providing catering services and number of complaints registered against the quality of food served in trains by these firms and action taken by the Government against them during the last one year upto 31 October, 2016 (i.e. 01.11.2015 to 31.10.2016) are as under:-

ZONAL RAILWAYS	Name of firms providing catering services in the trains	Total number of complaints registered against the quality of food served in trains during the last one year i.e. from 01.11.2015 to 31.10.2016	Action Taken							
			Fined	Warned	Termination	Suitably Advised	Not Substantiated	D & AR Action	Any Other	Total
CENTRAL	R K Associate & Hoteliers Private Limited	15	13	2	0	0	0	0	0	15
	Satyam Caterers Private Limited	10	4	4	0	1	1	0	0	10
	R C Goel	4	2	2	0	0	0	0	0	4
	K M A Caterers	1	1	0	0	0	0	0	0	1
	Ambhuj Hotel & Real Estate Limited	9	3	6	0	0	0	0	0	9
	H D & Sons	1	0	1	0	0	0	0	0	1
	Sunshine Caterers Private Limited	6	5	1	0	0	0	0	0	6
	Express Food	3	0	2	0	0	1	0	0	3
	A K Roy	0	0	0	0	0	0	0	0	0
	A A Catering Company	0	0	0	0	0	0	0	0	0
	Boon Catering Company	0	0	0	0	0	0	0	0	0
	Poorvanchal	2	1	1	0	0	0	0	0	2

	Caterers									
EAST CENTRAL	Sunshine Caterers Private Limited	2	0	2	0	0	0	0	0	2
	Singh Caterers & Vendors	1	0	0	0	0	0	0	1	1
	Golden Caterers	1	0	0	0	1	0	0	0	1
	Brandavan Food Products	0	0	0	0	0	0	0	0	0
	Poorvanchal Caterers	1	0	0	0	0	1	0	0	1
	R K Associates & Hoteliers Private Limited	3	0	0	0	1	1	0	1	3
	Speed Catering Services Private Limited	0	0	0	0	0	0	0	0	0
	Ambuj Hotel & Real Estate Private Limited	3	0	2	0	0	1	0	0	3
	Hotel Rajasthan	0	0	0	0	0	0	0	0	0
EAST COAST	R K Associate & Hoteliers Private Limited	64	26	33	0	5	0	0	0	64
	Sunshine Caterers Private Limited	8	3	5	0	0	0	0	0	8
	Hakmichand D & Sons	3	0	3	0	0	0	0	0	3
	Ambuj Hotels & Real Estates Private Limited	5	0	5	0	0	0	0	0	5
	P K Shefi	0	0	0	0	0	0	0	0	0
	Shree Venkateswar Enterprises	2	2	0	0	0	0	0	0	2
	Express Food Services	0	0	0	0	0	0	0	0	0
	Roop Caterers	7	2	5	0	0	0	0	0	7
	Deepak & Company	0	0	0	0	0	0	0	0	0
	Poorvanchal Caterers	0	0	0	0	0	0	0	0	0
EASTERN	Brandavan Food Products	7	2	5	0	0	0	0	0	7
	R K Associates & Hoteliers Private Limited and Sunshine Caterers Private Limited	73	25	44	0	4	0	0	0	73

NORTH CENTRAL	Brandavan Food Products	19	8	9	0	0	0	0	2	19
NORTH EASTERN	R K Associates & Hoteliers Private Limited	4	3	1	0	0	0	0	0	4
	Deepak & Company	2	0	1	0	0	1	0	0	2
	Doon Caterers	2	0	1	0	0	1	0	0	2
	Express Food Service	0	0	0	0	0	0	0	0	0
	Hakmichand D & Sons	0	0	0	0	0	0	0	0	0
NORTHEAST FRONTIER	R K Associates & Hoteliers Private Limited	0	0	0	0	0	0	0	0	0
	Roop Caterers	4	2	1	0	1	0	0	0	4
	Alok Kr Ghose Catering Private Limited	1	0	0	0	0	1	0	0	1
	Graham Food & Hotels Private Limited	2	1	0	0	1	0	0	0	2
	A S Sales	0	0	0	0	0	0	0	0	0
	Deepak & Company	1	0	1	0	0	0	0	0	1
	Express Food Service	1	1	0	0	0	0	0	0	1
NORTHERN	Brandavan Food Products	255	119	125	0	0	7	0	4	255
	Doon's Caterers	231	69	157	0	1	2	0	2	231
	Ambuj Hotel & Real Estates Private Limited	135	55	77	0	1	0	0	2	135
	R K Associates	129	52	73	0	2	1	0	1	129
	Satyam Caterer	8	3	5	0	0	0	0	0	8
	Roop Caterer	3	2	1	0	0	0	0	0	3
	Food World	12	2	10	0	0	0	0	0	12
	Sanraj Hospitality	1	0	1	0	0	0	0	0	1
	Deepak & Company	1	0	1	0	0	0	0	0	1
	Dinesh	1	1	0	0	0	0	0	0	1
	Krishna Enterprises	1	1	0	0	0	0	0	0	1
NORTH WESTERN	Brandavan Food Products	14	5	7	0	1	0	0	1	14
	Classic Caterers	4	1	1	0	0	0	0	2	4
	Boon Catering Company Private Limited	4	1	1	0	2	0	0	0	4

	Express Food Services	3	2	0	0	1	0	0	0	3
	Priyam Agency	2	2	0	0	0	0	0	0	2
	Sai Balaji Food & Beverages India Private Limited	3	2	0	0	0	1	0	0	3
	Variety Pantry Services Private Limited	1	0	1	0	0	0	0	0	1
	R & K Associates	2	0	2	0	0	0	0	0	2
SOUTH CENTRAL	Fine Caterers & Suppliers	0	0	0	0	0	0	0	0	0
	Ambuj Hotel & Real Estates Private Limited	0	0	0	0	0	0	0	0	0
	Brandavan Food Products	0	0	0	0	0	0	0	0	0
	Doon's Caterers	0	0	0	0	0	0	0	0	0
	Sunshine Caterers	1	0	1	0	0	0	0	0	1
	P Siva Prasad	0	0	0	0	0	0	0	0	0
	Achanta Aravinda Ghosh	0	0	0	0	0	0	0	0	0
SOUTH EAST CENTRAL	Roop Caterers	0	0	0	0	0	0	0	0	0
	A S Sales Corporation	1	1	0	0	0	0	0	0	1
	T G B Banquets & Hotels Limited	0	0	0	0	0	0	0	0	0
	Doons Caterers	0	0	0	0	0	0	0	0	0
SOUTH EASTERN	Food world	0	0	0	0	0	0	0	0	0
	Satyam Caterers	5	0	3	0	0	1	0	1	5
	Griham Food & Hotel Private Limited	0	0	0	0	0	0	0	0	0
	Roop Caterer	1	1	0	0	0	0	0	0	1
	Jayanta Kumar Ghosh	0	0	0	0	0	0	0	0	0
	Arenco Catering.	3	0	2	0	0	0	0	1	3
	A S Sales Corporation	1	1	0	0	0	0	0	0	1
	Golden Caterers	0	0	0	0	0	0	0	0	0
	Express Food Services	0	0	0	0	0	0	0	0	0
	Brandavan Food Products	1	0	1	0	0	0	0	0	1
SOUTHERN	Arenco Catering.	15	3	6	0	3	1	0	2	15
	A S Sales	2	0	0	0	0	0	0	2	2

	Singh Caterers & Vendors	0	0	0	0	0	0	0	0	0
	Sanraj Hospitality	0	0	0	0	0	0	0	0	0
	Variety Pantry Services Private Limited	0	0	0	0	0	0	0	0	0
	Griham Food & Hotel Private Limited	0	0	0	0	0	0	0	0	0
	A S Sales Corporation	0	0	0	0	0	0	0	0	0
	New Classic Caterers	0	0	0	0	0	0	0	0	0
	Express Food Service	0	0	0	0	0	0	0	0	0
	Om Sai Enterprises	0	0	0	0	0	0	0	0	0
	Satyam Caterers Private Limited	0	0	0	0	0	0	0	0	0
	Poorvanchal Caterers	0	0	0	0	0	0	0	0	0
	Roop Caterers	0	0	0	0	0	0	0	0	0
	R C Goel	0	0	0	0	0	0	0	0	0
	A A Catering Company	0	0	0	0	0	0	0	0	0
	A K Ghosh Catering Private Limited	0	0	0	0	0	0	0	0	0
	Kwality Caterers	0	0	0	0	0	0	0	0	0
	Srinath ji Caterers	0	0	0	0	0	0	0	0	0
	K M Musthafa	0	0	0	0	0	0	0	0	0
	P Siva Prasad	0	0	0	0	0	0	0	0	0
	P K Shefi	0	0	0	0	0	0	0	0	0
	Sai Balaji Food Corporation.	0	0	0	0	0	0	0	0	0
	Vasantham Catering	0	0	0	0	0	0	0	0	0
	Boon Catering Company	0	0	0	0	0	0	0	0	0
	Salasar Enterprises	0	0	0	0	0	0	0	0	0
	Total	1469	559	721	0	102	28	1	58	1469
