

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO.1193
TO BE ANSWERED ON 23RD NOVEMBER, 2016**

UPGRADATION AND MODERNISATION OF POST OFFICES

†1193.SHRI GOPAL SHETTY:
SHRI NAGAR RODMAL:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the number of Head Post Offices, Post Offices and Sub-Post Offices functioning in the country, State-wise;
- (b) the number of new Post Offices proposed to be opened during the current Five Year Plan;
- (c) whether there is any proposal with the Government regarding computerization of all the Post Offices;
- (d) if so, the details thereof;
- (e) whether the Government proposes to introduce new financial services and make the Post Offices based banking facilities more user friendly under the Digital India Programme to facilitate the people living in rural areas; and
- (f) if so, the details thereof?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

- (a) State/UT-wise number of Head Post Offices (HOs), Sub-Post Offices (SOs) and Extra Departmental Branch Post Offices (BOs) functioning in the country (as on 31.03.2016) is at **Annexure-I**.
- (b) Department of Posts has proposed to open 400 new Branch Post Offices (BOs) and 412 new Sub-Post Offices (SOs) by redeployment & relocation during the Current Five Year Plan (2012-13 to 2016-17) under the Plan Scheme - "Rural Business & Access to Postal Network", out of which 344 BOs and 369 SOs have already been opened upto March, 2016. Targets for opening of new BOs and SOs during the current financial year 2016-17 are 97 and 90 respectively.

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(c) & (d) All Departmental Post Offices in the country have already been computerised.

(e) & (f) Core Banking Solution (CBS) has been implemented in 23,040 Post Offices for benefit of the beneficiaries under Small Savings Schemes. ATMs have been installed at 967 locations and 4.34 lakhs ATM Cards have been issued to Postal Saving Bank customers (as on 14.11.2016) to facilitate easy financial transactions. Under 'Rural Information Communication Technology (RICT) Project, Handheld Devices are being provided to Branch Post Offices to facilitate postal and financial transactions.

Department of Posts is also setting up the India Post Payments Bank (IPPB) as a public limited company under the Companies Act, 2013 with 650 Branches co-located in District Headquarter Post Offices and all the Post Office in the district will be linked to the respective IPPB Branch. IPPB would focus on providing basic banking products and financial services such as:

- (i) Savings Bank Accounts with 1 lakh balance limit and Current Accounts for Micro, Small & Medium Enterprises (MSME), Village Panchayat & Self Help Groups (SHGs);
- (ii) Third party partnerships to provide loans, insurance, pension products, etc.
- (iii) International and Domestic Remittance, utility bills, municipal dues, fees, etc.
- (iv) Citizen to Government (C2G) payment, taxes, etc. and Government to Citizen (G2C) Payments like Direct Benefit Transfer (DBT) under Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA), National Social Assistance Programme (NSAP) disbursements and other social benefit schemes.
- (v) Provide platform for enabling online purchase.

The service delivery platform of IPPB will be a mix of counter operations through Post Offices, internet banking, mobile banking, prepaid instruments such as mobile wallets, debit cards, ATMs, Point of Sale (PoS) and Mobile PoS terminals and other emerging technologies.

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ANNEXURE-I**State/UT-wise Number of Head Post Offices, Sub-Post Offices and Extra Departmental Branch Post Offices functioning in the country (as on 31.03.2016)**

Sl. No.	States/UTs	No. of Post Head Offices	No. of Sub-Post Offices	No. of Extra Departmental Branch Post Offices	Total No. of Post Offices
1	Andhra Pradesh	59	1525	8738	10322
2	Assam	19	606	3387	4012
3	Bihar	32	1023	7982	9037
4	Chhattisgarh	10	338	2809	3157
5	Delhi	12	395	147	554
6	Gujarat	34	1296	7596	8926
6.1	Dadar & Nagar Haveli	0	4	34	38
6.2	Damna & Diu	0	7	12	19
7	Haryana	16	486	2182	2684
8	Himachal Pradesh	18	450	2317	2785
9	Jammu & Kashmir	9	257	1435	1701
10	Jharkhand	13	447	2649	3109
11	Karnataka	58	1654	7951	9663
12	Kerala	51	1448	3558	5057
12.1	Lakshdweep	0	9	1	10
13	Madhya Pradesh	43	985	7258	8286
14	Maharashtra	59	2053	10489	12601
14.1	Goa	2	102	154	258
15	North East:	0	0	0	0
15.1	Arunachal Pradesh	1	48	252	301
15.2	Meghalaya	2	66	423	491
15.3	Mizoram	1	38	350	389
15.4	Manipur	1	55	646	702
15.5	Nagaland	1	41	288	330
15.6	Tripura	3	80	627	710
16	Odisha	35	1166	6968	8169
17	Punjab	21	703	3086	3810
17.1	Chandigarh	1	41	9	51
18	Rajasthan	48	1292	8978	10318
19	Tamil Nadu	93	2702	9240	12035
19.1	Puducherry	1	34	61	96
20	Telangana	36	825	4974	5835
21	Uttarakhand	13	379	2329	2721
22	Uttar Pradesh	72	2479	15111	17662
23	West Bengal	45	1671	7046	8762
23.1	Andaman & Nicobar	1	26	73	100
23.2	Sikkim	1	22	186	209
	Total	811	24753	129346	154910
