

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
STARRED QUESTION NO.204  
TO BE ANSWERED ON 30.11.2016**

**E-CATERING**

**\*204. SHRI OM BIRLA:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) the details of revenue earned through e-catering services during the last three years, railway zone-wise;**
- (b) the details of existing catering service providers along with the details of subsidies provided/expenditure incurred in relation to e-catering; and**
- (c) whether the Railways intends to expand the e-catering services in the country and include more Indian brands and if so, the details thereof and if not, the reasons therefor?**

**ANSWER**

**MINISTER OF RAILWAYS  
(SHRI SURESH PRABHAKAR PRABHU)**

**(a) to (c): A Statement is laid on the Table of the House.**

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**STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF STARRED QUESTION NO. 204 BY SHRI OM BIRLA TO BE ANSWERED IN LOK SABHA ON 30.11.2016 REGARDING E-CATERING**

**(a): Zone-wise details of revenue earned by Indian Railway Catering and Tourism Corporation Limited (IRCTC) through e-catering services, since the launch of the scheme on 15.01.2015, are as under:-**

<b>Zonal Railway</b>	<b>details of revenue earned through e-catering services during 15.01.15 to 31.03.2015 ( In ₹ )</b>	<b>details of revenue earned through e-catering services during 01.04.15 to 31.03.2016 ( In ₹ )</b>	<b>details of revenue earned through e-catering services during 01.04.16 to 22.11.2016 ( In ₹ )</b>
<b>Central Railway</b>	<b>502</b>	<b>1,13,136</b>	<b>12,04,913</b>
<b>East Central Railway</b>	<b>304</b>	<b>46,599</b>	<b>2,56,340</b>
<b>East Coast Railway</b>	<b>446</b>	<b>1,20,883</b>	<b>4,60,704</b>
<b>Eastern Railway</b>	<b>68</b>	<b>42,269</b>	<b>1,81,986</b>
<b>North Central Railway</b>	<b>599</b>	<b>1,44,648</b>	<b>8,27,672</b>
<b>North Eastern Railway</b>	<b>34</b>	<b>8,485</b>	<b>60,751</b>
<b>North Western Railway</b>	<b>742</b>	<b>28,738</b>	<b>1,15,683</b>
<b>Northeast Frontier Railway</b>	<b>--</b>	<b>38,663</b>	<b>2,50,209</b>
<b>Northern Railway</b>	<b>4099</b>	<b>1,90,381</b>	<b>9,25,353</b>
<b>South Central Railway</b>	<b>1870</b>	<b>1,98,218</b>	<b>8,53,866</b>
<b>South East Central Railway</b>	<b>--</b>	<b>22,437</b>	<b>2,28,277</b>
<b>South Eastern Railway</b>	<b>176</b>	<b>25,197</b>	<b>1,82,211</b>

<b>South Western Railway</b>	<b>270</b>	<b>42,647</b>	<b>1,38,024</b>
<b>Southern Railway</b>	<b>1203</b>	<b>1,23,636</b>	<b>4,36,984</b>
<b>West Central Railway</b>	<b>378</b>	<b>52,519</b>	<b>8,17,539</b>
<b>Western Railway</b>	<b>1480</b>	<b>1,21,609</b>	<b>6,21,125</b>
<b>Konkan Railway</b>	<b>--</b>	<b>--</b>	<b>40,068</b>
<b>Total</b>	<b>12,471</b>	<b>13,20,067</b>	<b>76,01,704</b>
<b>Grand Total</b>	<b>□ 89,34,242</b>		

**(b): At present, E-catering service is available at 310 stations with 136 vendors & 08 Aggregators. Since the passengers have the option of ordering food of their choice under e-catering scheme, prices of food items under this scheme are market driven and no subsidies are granted by the Railways. An expenditure of □ 2.77 crore (approx.) has been incurred for the period 15<sup>th</sup> January, 2015 to 30<sup>th</sup> September, 2016 which includes development & maintenance of e-catering website, mobile app, marketing and staff expenses.**

**(c): In compliance of pronouncement in Railway Budget 2016-17, it has been decided to expand e-catering services to all 408 'A1' and 'A' category stations on Indian Railways.**

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