

GOVERNMENT OF INDIA
MINISTRY OF TOURISM

RAJYA SABHA
UNSTARRED QUESTION NO.625
ANSWERED ON 23.07.2026

PROGRESS OF CBSP SCHEME

625 SHRI S. SELVAGANABATHY:

Will the Minister of **TOURISM** be pleased to state:

- (a) the progress made in training and certification under the Capacity Building for Service Providers (CBSP) scheme during the period from 2020 to 2025;
- (b) the status of expansion and upgradation of campuses of Institutes of Hotel Management (IHM), Food Craft Institutes (FCI), Indian Institute of Tourism and Travel Management (IITTM) and other training institutions supported by the Ministry;
- (c) whether the India International Trade Fair (IITF) certification programme and responsible-tourism initiatives such as Paryatan Mitra and Paryatan Didi have improved the availability of trained local tourist facilitators; and
- (d) the extent of industry partnerships with hospitality chains for improving practical training and employment opportunities for students?

ANSWER

THE MINISTER OF TOURISM

(SHRI GAJENDRA SINGH SHEKHAWAT)

(a): The Ministry of Tourism has put in place “Capacity Building for Service Providers” (CBSP) scheme to provide education, training and certification to the tourism service providers covering different stakeholders & aspects of Hospitality and Tourism sector, thus increasing the employability of service providers. Following is the detail of service providers trained from 2020 to 2025:

S.No.	Financial Year	Total
1	2020-21	12085
2	2021-22	22034
3	2022-23	21641
4	2023-24	24153
5	2024-25	89801
	Total	169714

(b): The Budget Provision for the scheme “Assistance to IHMs/FCIs/IITTM/NCHMCT/ICI etc.” for year 2026-27 stands at Rs.45.00crore. This scheme provides financial assistance to Institutes of Hotel Management (IHM), Indian Institute of Tourism and Travel Management (IITTM), Food Craft Institutes (FCI), etc. in the country. This assistance is used for setting up

of new institutes, upgradation of infrastructure such as construction of hostels, modernization of laboratories, purchasing of equipments, furniture, computers, etc.

(c): The Ministry through a digital initiative conducts Incredible India Tourist Facilitator (IITF) and Incredible India Tourist Guide (IITG) certification Programme. These programs aim at creating an online learning platform with an objective of creating a pool of well trained and professional Tourist Facilitators & Guides. As on date there are certified 5311 IITF and 2756 IITG working pan India, including the heritage, spiritual and eco-tourism circuits across the country. The Ministry has also launched a National Responsible Tourism initiative by the name of Paryatan Mitra/Paryatan Didi. This initiative aims to elevate the overall experience of tourists. This programme was launched in 2024 and since then around 4300 people have been trained.

(d): To strengthen skill development, capacity-building avenues, boost tourism-driven employment and entrepreneurship, the Ministry of Tourism facilitated signing of Memorandum of Understanding (MOU) between the 10 leading Hospitality and Tourism Industry chains in India and 21 Central Institutes of Hotel Management (CIHMs) under its purview. These MOUs focus on student engagement, faculty development, short-term tourism & hospitality skilling education and institutional & infrastructural development.
