

GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
(DEPARTMENT OF PERSONNEL & TRAINING)

RAJYA SABHA
UNSTARRED QUESTION NO.604
(ANSWERED ON 23.07.2026)

MISSION KARMAYOGI

604. SHRI G.C. CHANDRASHEKHAR:

Will the **PRIME MINISTER** be pleased to state:

- (a) whether Government has undertaken any independent outcome assessment of Mission Karmayogi during 2023-24 to 2025-26, indicating Ministry-wise officers trained, competency improvements and utilisation of iGOT Karmayogi;
- (b) the details of Ministries where competency gaps continue despite training; and
- (c) whether future promotions and capacity-building are proposed to be linked with competency assessments?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES
AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE
(DR. JITENDRA SINGH)**

(a) to (c): Mission Karmayogi, the National Programme for Civil Services Capacity Building (NPCSCB) was approved by the Government of India in September 2020 with an aim of transitioning from a 'rule- based' to 'role-based' HR system and creating civil servants with a global outlook while being rooted in Indian ethos.

As on date, more than 1.69 crore users have been onboarded, and the platform hosts over 5500 courses across domain, functional and behavioural competencies, with more than 14.08 crore course completions. Courses are available in 23 languages, including Hindi and other Indian languages, enabling wide accessibility and alignment with regional and linguistic needs.

The Government has also established a Monitoring and Evaluation (M&E) Framework for Mission Karmayogi. The framework enables monitoring and evaluation of stakeholders' performance on Key Performance Indicators (KPIs), with roles and responsibilities assigned to various stakeholders.

From the Reporting year 2025-26 onwards, completion status of mandatory courses and assessments on the iGOT platform is being captured in their Annual Performance Appraisal Reports (APAR) of Central Government employees and the officers of All India Services.
