

**GOVERNMENT OF INDIA  
MINISTRY OF LABOUR AND EMPLOYMENT  
RAJYA SABHA  
UNSTARRED QUESTION NO. 583  
TO BE ANSWERED ON 23.07.2026**

**ISSUES WITH E-SHRAM PORTAL**

**583. DR. LAXMIKANT BAJPAYEE:**

**Will the Minister of Labour and Employment be pleased to state:**

- (a) the number of unorganised workers registered on e-Shram portal in Uttar Pradesh so far, occupation-wise, gender-wise and age-wise;**
- (b) whether any assessment of benefits to unorganised workers through such portal has been made and if so, the details thereof; and**
- (c) whether the users of e-Shram portal often encounter technical, operational and benefit related issues as well as difficulty in accessing promised welfare benefits due to a lack of clear eligibility guidelines and if so, in what manner Government proposes to rectify such problems and help the beneficiaries?**

**ANSWER**

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT  
(SUSHRI SHOBHA KARANDLAJE)**

**(a) to (c): The Ministry of Labour and Employment launched eShram portal (eshram.gov.in) on 26<sup>th</sup> August, 2021 for creation of a comprehensive National Database of Unorganised Workers (NDUW). The eShram portal registers the unorganised workers and provides them a Universal Account Number (UAN) on a self-declaration basis.**

**Over 31.79 crore unorganised workers have already been registered on eShram portal including over 8.46 crore registrations in the State of Uttar Pradesh.**

**Occupation-wise, gender-wise and age-wise details of unorganised workers registered on the eShram portal in state of Uttar Pradesh are at annexure-I,II and III respectively.**

**Contd..2/-**

**To evaluate the effectiveness of eShram portal, a third-party evaluation/ impact assessment of eShram was conducted by the Quality Council of India (QCI). The assessment highlighted that eShram database enabled targeted identification and inclusion of eligible beneficiaries and it promotes portability of benefits for migrant workers and supports evidence-based policy formulation, thereby expanding social security coverage and improving access to benefits for unorganised workers across the country.**

**The eShram ‘One-Stop-Solution’ enables unorganized workers registered on the portal to access social security schemes and see benefits availed by them so far. The portal’s infrastructure undergoes regular upgrades to sustain performance and provide a better user experience.**

**To further enhance the availability and accessibility of eShram and its associated services to unorganised workers, the Ministry of Labour and Employment officially launched the eShram mobile application on 24<sup>th</sup> February 2025. This application facilitates real-time access to welfare schemes integrated with the eShram platform, thereby significantly strengthening both accessibility and user convenience.**

**\*\*\***

**\*\*\*\*\***

**Annexure referred to in reply to Part (a) to (c) of the Rajya Sabha Unstarred Question No.583 for 23.07.2026 regarding “Issues with e-Shram portal”**

Occupation-wise details of unorganised workers registered on the eShram portal in the State of Uttar Pradesh as on 16.07.2026:

| <b>S. No.</b> | <b>Occupation</b>                           | <b>Registrations</b> |
|---------------|---------------------------------------------|----------------------|
| 1.            | Agriculture                                 | 4,08,37,571          |
| 2.            | Apparel                                     | 53,98,504            |
| 3.            | Automobile & Transportation                 | 16,91,358            |
| 4.            | Banking, Financial Services & Insurance     | 10,515               |
| 5.            | Beauty & Wellness                           | 6,55,455             |
| 6.            | Capital Goods & Manufacturing               | 19,65,485            |
| 7.            | Construction                                | 60,04,607            |
| 8.            | Domestic and Household Workers              | 1,32,55,340          |
| 9.            | Education                                   | 18,29,644            |
| 10.           | Electronics & HW                            | 17,94,564            |
| 11.           | Food Industry                               | 3,73,888             |
| 12.           | Gem & Jewellery                             | 2,42,169             |
| 13.           | Glass & Ceramics                            | 1,96,157             |
| 14.           | Handicrafts & Carpets                       | 5,49,598             |
| 15.           | Healthcare                                  | 7,98,838             |
| 16.           | Leather Industry Works                      | 19,43,793            |
| 17.           | Mining                                      | 1,45,902             |
| 18.           | Miscellaneous                               | 37,15,648            |
| 19.           | Musical Instruments                         | 28,790               |
| 20.           | Office Administration & Facility Management | 5,88,229             |
| 21.           | Organised Retail                            | 17,592               |
| 22.           | Printing                                    | 1,07,203             |
| 23.           | Private Security                            | 91,318               |
| 24.           | Professionals                               | 2,02,343             |
| 25.           | Retail                                      | 5,02,783             |
| 26.           | Service                                     | 75,049               |
| 27.           | Textile & Handloom                          | 26,899               |
| 28.           | Tobacco Industry                            | 1,84,805             |
| 29.           | Tourism & Hospitality                       | 13,29,520            |
| 30.           | Wood & Carpentry                            | 41,000               |

**Annexure referred to in reply to Part (a) to (c) of the Rajya Sabha Unstarred Question No.583 for 23.07.2026 regarding “Issues with e-Shram portal”**

Gender-wise details of unorganised workers registered on the eShram portal in the State of Uttar Pradesh as on 16.07.2026:

| <b>S. No.</b> | <b>Gender</b> | <b>Registrations</b> |
|---------------|---------------|----------------------|
| 1.            | Female        | 4,46,21,666          |
| 2.            | Male          | 3,99,82,413          |
| 3.            | Others        | 488                  |

**Annexure referred to in reply to Part (a) to (c) of the Rajya Sabha Unstarred Question No.583 for 23.07.2026 regarding “Issues with e-Shram portal”**

Age-wise details of unorganised workers registered on the eShram portal in the State of Uttar Pradesh as on 16.07.2026:

| S. No. | Exact Age | Registrations |
|--------|-----------|---------------|
| 1.     | 16        | 68            |
| 2.     | 17        | 8,436         |
| 3.     | 18        | 41,063        |
| 4.     | 19        | 88,255        |
| 5.     | 20        | 7,32,082      |
| 6.     | 21        | 19,24,434     |
| 7.     | 22        | 22,78,496     |
| 8.     | 23        | 25,96,764     |
| 9.     | 24        | 25,80,828     |
| 10.    | 25        | 24,30,725     |
| 11.    | 26        | 27,24,236     |
| 12.    | 27        | 27,04,780     |
| 13.    | 28        | 28,27,312     |
| 14.    | 29        | 28,18,939     |
| 15.    | 30        | 30,26,178     |
| 16.    | 31        | 29,12,851     |
| 17.    | 32        | 26,05,568     |
| 18.    | 33        | 26,18,973     |
| 19.    | 34        | 25,76,224     |
| 20.    | 35        | 23,70,672     |
| 21.    | 36        | 28,72,968     |
| 22.    | 37        | 24,17,449     |
| 23.    | 38        | 21,37,939     |
| 24.    | 39        | 20,60,279     |
| 25.    | 40        | 21,32,585     |
| 26.    | 41        | 25,67,880     |
| 27.    | 42        | 20,88,297     |
| 28.    | 43        | 17,95,839     |
| 29.    | 44        | 16,43,590     |
| 30.    | 45        | 16,20,753     |
| 31.    | 46        | 23,48,958     |
| 32.    | 47        | 17,72,874     |
| 33.    | 48        | 13,43,872     |
| 34.    | 49        | 12,98,163     |
| 35.    | 50        | 15,26,509     |
| 36.    | 51        | 20,61,357     |
| 37.    | 52        | 15,06,121     |
| 38.    | 53        | 12,09,895     |

| <b>S. NO.</b> | <b>Exact Age</b> | <b>Registrations</b> |
|---------------|------------------|----------------------|
| 39.           | 54               | 10,97,835            |
| 40.           | 55               | 11,35,786            |
| 41.           | 56               | 17,94,439            |
| 42.           | 57               | 12,15,616            |
| 43.           | 58               | 7,88,565             |
| 44.           | 59               | 7,69,946             |
| 45.           | 60               | 7,99,602             |
| 46.           | Above 60         | 27,30,566            |

\*\*\*\*\*