

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS
RAJYA SABHA
UNSTARRED QUESTION NO. 565
ANSWERED ON – 23/07/2026

PROTECTION OF INDIAN CITIZENS AMID GLOBAL CONFLICTS

565. SHRI AKHILESH PRASAD SINGH:

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) whether the Government has reviewed the safety and evacuation preparedness for Indian citizens residing in regions affected by armed conflicts and political instability;
- (b) whether Indian Missions abroad have updated contingency and emergency response protocols for such situations;
- (c) the measures taken to strengthen coordination with host Governments for ensuring the safety of Indian nationals; and
- (d) whether the Government proposes to establish a comprehensive digital emergency response mechanism for Indian citizens overseas?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS

(SHRI KIRTI VARDHAN SINGH)

(a) to (d) The safety, security and well-being of the Indian nationals abroad is the foremost priority of Government of India. To uphold this commitment, Government actively and continuously reviews the safety and evacuation preparedness for Indian nationals, especially those residing in politically unstable and conflict-affected regions. The government utilizes a structured, multi-layered mechanism to closely monitor emergent situations. Based on prevailing circumstances, Government issues advisories to caution Indian nationals to avoid unnecessary travel, follow safety guidelines issued by the local authorities and remain in contact with Indian Missions. Various communication mechanisms are in place for Indian nationals to reach Indian Missions/Posts, including email, multilingual 24x7 emergency numbers, social media, toll-free helplines & WhatsApp numbers. Upon any emergent situation, Government launches evacuation operations, involving multiple stakeholders, to safely evacuate stranded Indian nationals. During evacuation

process, 24x7 Control Rooms are operated at headquarters and abroad to provide information and assistance to the stranded Indian nationals.

Government remains in continuous contact with concerned foreign governments through diplomatic channels to ensure safety and well-being of the Indian nationals abroad, as also to coordinate evacuation operations.

Government is undertaking final trials of a digital emergency response solution for use during planning and execution of evacuation operations. The solution provides a platform to the stranded Indian nationals for registering with basic and real-time information along with geo-tagging locations and seeking assistance during crisis situations.
