

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS
RAJYA SABHA
UNSTARRED QUESTION No. 554
ANSWERED ON 23/07/2026

PSKs AND POPSKs IN TAMIL NADU

554 SHRI R. DHARMAR

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) the number of Public Service Kiosks (PSKs) and Post Office Passport Seva Kendra Kiosks (POPSKs) functioning in Tamil Nadu, district-wise;
- (b) the number of PSKs and POPSKs operational in rural and semi-urban areas of the State;
- (c) the facilities and services currently provided at these kiosks to the citizens;
- (d) the measures being taken to expand the reach of PSKs and POPSKs to underserved areas of the State; and
- (e) the steps taken to ensure efficient functioning, reduce delays and enhance citizen awareness about these kiosks?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS
(SHRI KIRTI VARDHAN SINGH)

(a to e) The Ministry of External Affairs (MEA) issues passport and related services through a network of Passport Seva Kendras (PSKs) and Post Office Passport Seva Kendras (POPSKs) under Regional Passport Offices (RPOs) across the country. As on 17.07.2026, 8 PSKs and 31 POPSKs are functional in Tamil Nadu under 4 RPOs and thus, all the Lok Sabha Constituencies (LSCs) in Tamil Nadu are covered with either a PSK or a POPSK. The list of PSKs and POPSKs operational in Tamil Nadu is at **Annexure**.

The facilities and services currently provided at PSKs and POPSKs include issuance of Passport, Police Clearance Certificate (PCC), Surrender Certificate and Global Entry Program (GEP). The centres via which the passport and related services are rendered by MEA are called Passport Seva Kendras (PSKs) and Post Office Passport Seva Kendras (POPSKs) and not Public Service Kiosks and Post Office Passport Seva Kendra Kiosks.

To provide improved and smooth passport and related services, the Government of India has taken several steps. The upgraded Passport Programme Version 2.0 (PSP V2.0) was rolled out in all 37 Regional Passport Offices (RPOs) and their Passport Seva Kendras (PSKs) and Post Office Passport Seva Kendras (POPSKs) in the country in a phased manner and the pan-India roll out was completed on 26 May 2025. The Global Passport Seva Programme (GPSP) V2.0 roll out was completed in all Indian Missions/Posts abroad in a phased manner on 28 October 2025. Ministry of External Affairs (MEA) has also taken several steps to expand the network of PSKs and POPSKs in underserved districts and to improve digital/online facilities for faster processing. MEA, in association with Department of Posts (DoP), decided in January 2017 to open Seva Kendras at the Head Post Offices (HPO)/Post Offices (PO) in the country,

including in Tamil Nadu, called Post Office Passport Seva Kendras (POPSK) in each Lok Sabha Constituency (LSC) where there is no PSK or POPSK. Currently, 93 PSKs and 456 POPSKs are operational under 37 RPOs in the country.

Moreover, in June 2018, Ministry launched the '*Apply anywhere in India*' scheme under which a passport can be applied at any PSK/POPSK in India. MEA also deploys ***Passport Mobile Van*** under respective RPOs for on-site passport processing in rural/remote, hilly and underserved areas.

New digital tools introduced under PSP V2.0 have significantly improved the passport application and grievance-redressal experience by making the process faster, transparent and more user-friendly. The PSP V2.0 provides comprehensive digital platforms, including the Passport Seva Portal, Passport Seva Mobile Apps and centralized citizen service call centre available through toll free number, enabling applicants to access information, track application status and obtain responses to routine queries without visiting Regional Passport Offices. These digital initiatives have substantially reduced the need for physical visits for administrative enquiries while improving accessibility, convenience and service delivery. The Passport Seva system utilizes SMS notifications to keep applicants informed at various stages of passport processing. Automated alerts are sent regarding appointment confirmation, receipt of application, status of document scrutiny, initiation and completion of police verification, granting, printing, dispatch and delivery of passports, as applicable. Applicants can also track the status of their applications online through the Passport Seva Portal, thereby ensuring greater transparency and timely communication throughout the passport issuance process.

ANNEXURE**List of Passport Seva Kendras (PSKs) operational in Tamil Nadu**

Sl. No.	RPO Name	PSK Name	City name
1	Chennai	PSK Aminjikarai	Chennai
2	Chennai	PSK Saligramam	Chennai
3	Chennai	PSK Tambaram	Chennai
4	Coimbatore	PSK Coimbatore	Coimbatore
5	Madurai	PSK Madurai	Madurai
6	Madurai	PSK Tirunelveli City	Tirunelveli
7	Trichy	PSK Thanjavur	Thanjavur
8	Trichy	PSK Tiruchirappalli	Tiruchirappalli

List of Post Office Passport Seva Kendras (POPSKs) operational in Tamil Nadu

Sl. NO.	RPO Name	POPSK Name	City Name
1	Chennai	POPSK Arani	Arani
2	Chennai	POPSK Chennai GPO	Chennai
3	Chennai	POPSK Chidambaram	Chidambaram
4	Chennai	POPSK Cuddalore	Cuddalore
5	Chennai	POPSK Dharmapuri	Dharmapuri
6	Chennai	POPSK Kallakurichi	Kallakurichi
7	Chennai	POPSK Kancheepuram	Kancheepuram
8	Chennai	POPSK Krishnagiri	Krishnagiri
9	Chennai	POPSK Ranipet	Ranipet
10	Chennai	POPSK Tiruvallur	Tiruvallur
11	Chennai	POPSK Tiruvannamalai	Tiruvannamalai
12	Chennai	POPSK Vellore	Vellore
13	Chennai	POPSK Villupuram	Villupuram
14	Chennai	POPSK Periyar Nagar	Periyar Nagar
15	Coimbatore	POPSK Coonoor	Coonoor
16	Coimbatore	POPSK Erode	Erode
17	Coimbatore	POPSK Rasipuram	Rasipuram
18	Coimbatore	POPSK Salem	Salem
19	Coimbatore	POPSK Tiruppur	Tiruppur
20	Madurai	POPSK Bodineyaknur	Bodineyaknur
21	Madurai	POPSK Devakottai	Devakottai
22	Madurai	POPSK Kodai Road	Kodai Road
23	Madurai	POPSK Nagercoil	Nagercoil
24	Madurai	POPSK Rajapalayam	Rajapalayam
25	Madurai	POPSK Ramanathapuram	Ramanathapuram
26	Madurai	POPSK Thoothukkudi	Thoothukkudi
27	Madurai	POPSK Virudhunagar	Virudhunagar
28	Trichy	POPSK Karur	Karur
29	Trichy	POPSK Perambalur	Perambalur
30	Trichy	POPSK Sirkali	Sirkali
31	Trichy	POPSK Thiruthuraipoondi	Thiruthuraipoondi

(As on 17.07.2026)
