

GOVERNMENT OF INDIA
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

RAJYA SABHA
UNSTARRED QUESTION NO. 2874
ANSWERED ON 12.08.2026

SUCCESS OF ONE STOP CENTRES (OSCS)

2874. DR. LAXMI KANT BAJPAI:

Will the Minister of WOMEN AND CHILD DEVELOPMENT be pleased to state:

- (a) whether Government has done any review of success rate of its One Stop Centre (OSC) which is component of the Sambal vertical under the Mission Shakti, if so, the details of the findings;
- (b) the current operational status of One Stop Centres (OSCs) in high-population and metropolitan districts across the country;
- (c) whether Government plans to introduce urban-specific funding norms to handle the higher case volumes in major cities; and
- (d) the progress made in integrating these centres with State women police stations and legal aid to streamline help for victims?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF WOMEN AND CHILD DEVELOPMENT
(SHRIMATI SAVITRI THAKUR)

(a): One Stop Centre (OSC) is a component of the Sambal vertical under the umbrella Mission Shakti. It provides integrated and immediate support and assistance **under one roof** to women affected by violence and those in distress, both in private and public spaces all across the country.

Two third party evaluations of the schemes of the Ministry, including the Mission Shakti Umbrella Scheme have been conducted in 2020 and again in 2025 through NITI Aayog. The studies have found the relevance, effectiveness and sustainability of the scheme as satisfactory.

(b) to (c) : So far, **1,033 One Stop Centres (OSCs)** have been approved across the country. Out of which, 991 One Stop Centres have been made operational including in high-population and metropolitan districts across the country and since inception, i.e. 1st April, 2015 to 30th June, 2026, over 15.20 lakh women have been assisted in the country. The details of State/UT wise operational One Stop Centre is at **Annexure**. Mission Shakti is a

Centrally Sponsored Scheme and overall implementation of the Scheme lies with the State Government and UT Administration. Funds are being released on the basis of guidelines of Department of Expenditure, prescribed for Single Nodal agency (SNA) or SNA SPARSH of the Public Financial Management System (PFMS). Total amount of funds released to States/UTs under OSC scheme since inception, is Rs. 1,339.44 Crores.

(d): To strengthen convergence and ensure seamless access to support services and outreach of OSCs in rural and urban blocks, OSCs have been integrated with the Women Helpline (WHL), and so far, 661 OSCs have been integrated. Further, the Women Helpline has been integrated with the Emergency Response Support System (ERSS-112) and Child Helpline (1098) to facilitate prompt emergency response and effective inter-agency coordination. Through this integration, women can be provided appropriate services including legal aid, police assistance, medical aid and psycho-social counselling in a timely and coordinated manner.

ANNEXURE

ANNEXURE REFERRED TO IN PART (b) OF RAJYA SABHA UNSTARRED QUESTION NO. 2874 FOR REPLY ON 12.08.2026 ASKED BY DR. LAXMI KANT BAJPAI REGARDING SUCCESS OF ONE STOP CENTRES (OSCS)

The State and UT-wise number of approved and operational OSCs is as under:

Sl. No.	State /UTs	Number of OSCs Approved	Number of Operational OSCs
1	A&N Islands	3	3
2	Andhra Pradesh	37	36
3	Arunachal Pradesh	27	25
4	Assam	36	36
5	Bihar	69	62
6	Chandigarh	1	1
7	Chhattisgarh	42	42
8	Dadra and Nagar Haveli and Daman and Diu	3	3
9	Delhi	22	11
10	Goa	2	2
11	Gujarat	36	36
12	Haryana	27	22
13	Himachal Pradesh	13	13
14	Jammu & Kashmir	23	20
15	Jharkhand	37	34
16	Karnataka	44	44
17	Keralam	16	14
18	Ladakh	2	2
19	Lakshadweep	1	1
20	Madhya Pradesh	65	63
21	Maharashtra	68	68
22	Manipur	16	16
23	Meghalaya	14	13
24	Mizoram	13	13
25	Nagaland	17	17
26	Odisha	39	37
27	Puducherry	4	4
28	Punjab	23	23
29	Rajasthan	54	52
30	Sikkim	7	7
31	Tamil Nadu	59	59
32	Telangana	36	36
33	Tripura	10	10
34	Uttar Pradesh	124	124
35	Uttarakhand	19	18
36	West Bengal	24	24
	Total	1033	991
