

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT
RAJYA SABHA
UNSTARRED QUESTION NO. 2178
TO BE ANSWERED ON 06TH AUGUST, 2026**

IMPROVEMENTS TO NCS PORTAL

**2178. SHRI BABURAM NISHAD:
SHRI MAYANKKUMAR NAYAK:
SMT. SEEMA DWIVEDI:
SHRI SANJAY BHATIA:
SMT. DARSHANA SINGH:
SHRI MADAN RATHORE:**

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) whether Government has made any improvements to NCS portal to make it more user-friendly and accessible for job seekers and if so, the details of all such improvements;**
- (b) the number of Memorandums of Understanding (MoUs) signed with private and Government partners to enhance the service offerings of NCS;**
- (c) the number of Model Career Centres (MCCs) operational in the country and the role being played by them in promoting the use of NCS portal; and**
- (d) whether all State employment exchanges/State career services have been digitized and integrated with NCS portal?**

ANSWER

**MINISTER OF STATE FOR LABOUR AND EMPLOYMENT
(SUSHRI SHOBHA KARANDLAJE)**

(a) to (d): The National Career Service (NCS) Portal is a one-stop solution for providing career related services including jobs from private and government sectors, information on online & offline job fairs, job search & matching, career counselling, vocational guidance, information on skill development courses, skill/training programmes etc. through a digital platform [www.ncs.gov.in] to all stakeholders across the country.

The NCS Portal has been upgraded to a cloud-based, open-architecture platform, and its enhancement is a continuous and dynamic process. Improvements and updates are undertaken in line with evolving requirements, leveraging the latest available technologies. These upgrades include integration with various public and private job and skill portals, enhanced AI-powered features (including intelligent job matching, AI skill gap analysis, personalized job recommendations, AI interview coach, multilingual support through Bhasini, etc), cloud-based applications for jobseekers and employers, robust verification mechanisms, and the launch of a mobile application to improve accessibility and user experience.

The Ministry has signed several Memoranda of Understanding (MoUs) with public and private employers/portals/platforms to strengthen public-private partnerships to expand employment opportunities for jobseekers. Till date, more than 40 MoUs have been signed with partners such as APNA, Swiggy, Rapido, Zomato, Amazon, TCS iON, Quikr and FoundIt (Monster), among others. These partnerships facilitate the integration of employment opportunities and services with the NCS Portal, including vacancy aggregation, organisation of job fairs, skill development programmes, career counselling and other employment-related support services.

NCS portal is also integrated with various Government portals such as Udyam, eShram, Skill India Digital Hub, EPFO, ESIC, MHRD DigiLocker, etc. and has linkages with Government recruitment bodies like Union Public Service Commission, Staff Selection Commission, Agricultural Scientists Recruitment Board, Railway Recruitment Boards etc.

The NCS project also, inter alia, envisaged setting up of Model Career Centres (MCCs) through transformation of Employment Exchanges in the country to deliver career related services such as organizing online/ offline job fairs, mobilize the employers, provide online/ offline career counselling at local level etc. in collaboration with State and other institutions to the jobseekers and employers through outreach activities. Till date, the Government has approved 407 Model Career Centres (MCCs), which also includes 370 Employment Exchanges, that have been upgraded as MCCs.

Further, as on date, 31 States/UTs have been integrated with the NCS portal including 8 States/UTs which are directly using NCS Portal.
