

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS
RAJYA SABHA
UNSTARRED QUESTION NO. 2166
ANSWERED ON 06.08.2026

PASSPORT SERVICES IN MAHARASHTRA

2166. SHRI DHANANJAY BHIMRAO MAHADIK:

Will the Minister of EXTERNAL AFFAIRS be pleased to state :

- (a) whether Government has strengthened passport services in Maharashtra;
- (b) the details of Passport Seva Kendras established in the State during the last three years;
- (c) the number of passports issued there; and
- (d) the measures taken to reduce the processing time?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS
(SHRI KIRTI VARDHAN SINGH)

(a) The Ministry of External Affairs (MEA) has taken several steps to expand and strengthen the network of PSKs and POPSKs across the country, including in Maharashtra. Opening of Passport Offices (POs), Passport Seva Kendras (PSKs) and Post Office Passport Seva Kendras (POPSKs) is an on-going activity that depends upon factors including scalability of the present PSK/POPSK, distance from existing POs/ PSKs/ POPSKs and increasing volume of passport applications from a particular region. MEA, in association with the Department of Posts (DoP), has opened numerous Seva Kendras at the Head Post Offices (HPOs)/Post Offices (POs) in each Lok Sabha Constituency where there is no PSK or POPSK. Currently, 8 PSKs and 41 POPSKs are operational in Maharashtra under 3 Regional Passport Offices (RPOs) at Mumbai, Pune and Nagpur to facilitate delivery of passport and related services to the people.

(b) The details of PSKs/POPSKs established during the last three years in Maharashtra are listed below:

Sl. No.	Name of PSK/POPSK	Name of LSC	Concerned RPO	Date of establishment
1	POPSK Raigad	Alibaug	RPO Mumbai	05.08.2023
2	POPSK Nandurbar	Nandurbar	RPO Mumbai	04.03.2024

(c) The number of passports issued in Maharashtra over the past 3 years is as follows:-
2023 : 15,10,128
2024 : 13,89,263
2025 : 15,13,749

(d) In order to improve digital/online facilities for faster processing, the upgraded Passport Programme Version 2.0 (PSP V2.0), along with the ePassport, has been implemented at all 37 RPOs and respective PSKs and POPSKs across the country, including in Maharashtra. The PSP

V2.0 provides comprehensive digital platforms, including the Passport Seva Portal, Passport Seva Mobile Apps and centralized citizen service call centre available through toll free number, enabling applicants to access information, track application status and obtain responses to routine queries without personal visits to RPOs. Applicants can also track the status of their applications online through the Passport Seva Portal, thereby ensuring greater transparency and timely communication throughout the passport issuance process. In view of the fact that Police Verification is an integral part of the Passport Issuance process, the Ministry launched the ***Passport Seva Police App*** (erstwhile *mPassport Police App*) for Android/iOS for use by State/UT police personnel tasked with conducting police verification, enabling expeditious submission of PVR digitally from the Police Stations. 25 States/UTs covering more than 9444 Police Stations across the country, including in Maharashtra, have already launched this App. These digital initiatives have substantially reduced the need for physical visits for administrative enquiries while improving accessibility, convenience and passport processing and issuance time.
