

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 2089
ANSWERED ON 06th AUGUST, 2026**

QUALITY OF TELECOM SERVICES IN ODISHA

2089 DR. SASMIT PATRA:

Will the Minister of Communications be pleased to state:

- (a) whether Government has undertaken any independent assessment of mobile network quality and broadband performance in Odisha;
- (b) the district-wise details of call drop rates, broadband speeds, mobile coverage gaps and telecom complaints during the last five years;
- (c) the districts identified as digitally underserved; and
- (d) the measures taken to improve telecom infrastructure and service quality?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) Telecom Regulatory Authority of India (TRAI) conducts Independent Drive Tests and Operator Assisted Drive Tests based on the issues observed in the Performance Monitoring Report submitted by Telecom Service Providers to TRAI. The finding of Drive Tests are shared with the respective TSPs to take necessary remedial action to remove the deficiencies observed in the drive tests. The details of drive tests are available on TRAI website. Further as per performance monitoring report published by TRAI for the month of May 2026, all the service providers are meeting the benchmark of all networks related QoS parameters in all the LSAs including Odisha for mobile services
- (b) District Wise complaints of call drop, broadband speeds, mobile coverage gaps and other telecom complaints for the last five Financial Years for the State of Odisha received in Centralized Public Grievance Redress and Monitoring System (CPGRAMS) Portal is attached as **Annexure-I**.
- (c) District-wise details of villages uncovered with mobile coverage is attached as **Annexure-II**.
- (d) Government through Digital Bharat Nidhi (DBN) has undertaken several projects for provision of broadband connectivity and mobile services to remote & rural villages and islands, in the country, including State of Odisha. At present, 2,954 Gram Panchayats in the State have been made service-ready under the BharatNet Project. Further, under 4G Saturation Project and other mobile connectivity projects, 3,726 mobile towers have been commissioned in Odisha.

District Wise complaints of call drop, broadband speeds, mobile coverage gaps and other telecom complaints for last five Financial Years in Odisha received in CPGRAMS Portal							
S.No.	Name of District	Financial Year					Grand Total
		2021-22	2022-23	2023-24	2024-25	2025-26	
1	Angul	19	20	29	32	87	187
2	Balangir	11	9	18	25	59	122
3	Baleshwar	74	74	59	96	170	473
4	Bargarh	10	22	23	50	71	176
5	Bhadrak	29	13	18	45	91	196
6	Boudh	5	1	7	6	11	30
7	Cuttack	116	65	55	147	213	596
8	Deogarh	3	2	2	32	11	50
9	Dhenkanal	13	15	22	46	59	155
10	Gajapati	2	1	13	15	24	55
11	Ganjam	32	55	46	48	133	314
12	Jagatsinghapur	25	37	48	177	97	384
13	Jajpur	22	31	25	88	85	251
14	Jharsuguda	22	5	4	25	17	73
15	Kalahandi	9	5	16	34	60	124
16	Kandhamal	170	65	35	41	57	368
17	Kendrapara	26	14	55	79	75	249
18	Kendujhar	9	10	17	49	77	162
19	Khordha	186	141	80	202	252	861
20	Koraput	31	15	13	83	26	168
21	Malkangiri	8	3	4	9	11	35
22	Mayurbhanj	39	29	41	91	132	332
23	Nabarangpur	3	4	4	13	8	32
24	Nayagarh	7	14	9	46	108	184
25	Nuapada	7	9	16	37	40	109
26	Puri	71	51	30	70	52	274
27	Rayagada	13	4	6	295	87	405
28	Sambalpur	34	22	23	21	43	143
29	Sonepur	6	0	8	12	19	45
30	Sundargarh	30	24	27	39	76	196
	Grand Total	1032	760	753	1953	2251	6749

Annexure-II

S.No	Name of District	Total No. of villages	No. of villages Covered with mobile network	No. of villages having no mobile network (Uncovered)
1	Anugul	1887	1852	35
2	Balangir	1777	1765	12
3	Baleshwar	2925	2924	1
4	Bargarh	1195	1191	4
5	Baudh	1182	1150	32
6	Bhadrak	1295	1290	5
7	Cuttack	1970	1956	14
8	Debagarh	835	786	49
9	Dhenkanal	1199	1195	4
10	Gajapati	1609	1563	46
11	Ganjam	3204	3124	80
12	Jagatsinghapur	1297	1295	2
13	Jajapur	1826	1804	22
14	Jharsuguda	354	354	0
15	Kalahandi	2274	2182	92
16	Kandhamal	2578	2466	112
17	Kendrapara	1553	1537	16
18	Kendujhar	2105	2077	28
19	Khordha	1541	1526	15
20	Koraput	2047	1962	85
21	Malkangiri	1036	933	103
22	Mayurbhanj	3940	3882	58
23	Nabarangapur	880	875	5
24	Nayagarh	1659	1593	66
25	Nuapada	663	654	9
26	Puri	1702	1696	6
27	Rayagada	2671	2542	129
28	Sambalpur	1256	1224	32
29	Subarnapur	951	941	10
30	Sundargarh	1765	1746	19
	Total	51176	50085	1091
