

GOVERNMENT OF INDIA
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

RAJYA SABHA
UNSTARRED QUESTION NO. 2068
TO BE ANSWERED ON 05.08.2026

STATUS AND ENHANCEMENT OF ONE STOP CENTRES FOR WOMEN

2068. SMT. GEETA ALIAS CHANDRAPRABHA:

Will the Minister of WOMEN AND CHILD DEVELOPMENT be pleased to state:

- (a) the number of OSCs operational and total women assisted in the State during the last two financial years, given that 75 One Stop Centres (OSCs) have been approved and are operational across all districts in Uttar Pradesh, and that 167,308 women sought assistance at these centres between 2015–21;
- (b) whether any infrastructure gaps (such as power, toilets, counselling spaces) have been identified in UP OSCs as noted in a UN Women study and steps have been taken to address these deficiencies; and
- (c) the planned measures to improve fund usage, service quality, and outreach of OSCs in rural and urban blocks across Uttar Pradesh?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF WOMEN AND CHILD DEVELOPMENT
(SHRIMATI SAVITRI THAKUR)

(a): One Stop Centre (OSC) provides integrated and immediate support and assistance under one roof to women affected by violence and those in distress, both in private and public spaces all across the country. It provides services like medical aid, legal aid and advice, temporary shelter, police assistance and psycho-social counselling to needy women across the country. Since inception, i.e. 1st April, 2015 to 30th June, 2026, 1033 One Stop Centres are administratively approved out of which, 991 One Stop Centres have been made operational across the country and over 15.20 lakh women have been assisted in the country through these OSCs.

As on date, 124 One Stop Centres (OSCs) have been made operational in the State of Uttar Pradesh, including 7 OSCs operationalised during 2024–25 and 36 OSCs during 2025–26. Since inception, i.e. 1st April, 2015 to 30th June, 2026, over 3.42 lakh women, including over 37,360 women during 2024–25 and over 52,278 women during 2025–26 have been assisted through these OSCs in the State of Uttar Pradesh.

(b) & (c) : Mission Shakti is a Centrally Sponsored Scheme and implementation of this scheme lies with the State Governments and UT Administrations. As per the Mission Shakti

guidelines, the Central Government provides 100% financial Assistance to States and UTs under Sambal sub-scheme. Adequate staff and infrastructure support is provided for smooth operationalization of OSCs across the country. Funds are being released on the basis of guidelines of Department of Expenditure, prescribed for Single Nodal agency (SNA) or SNA SPARSH of the Public Financial Management System (PFMS).

The Ministry has taken keen action in standardizing capacity building sessions for the functionaries of One Stop Centres. This involves engaging expert resource persons from National Institute of Mental Health and Neurosciences (NIMHANS), United Nations Population Fund (UNFPA), Savitribai Phule National Institute of Women and Child Development (SPNIWCD), National Legal Services Authority (NALSA), and National Informatics Centre (C-DAC) for facilitating technical sessions on psycho-social counselling, gender-based violence case management, gender sensitization and dashboard operations to improve access to legal, medical and counselling services.

To strengthen convergence and ensure seamless access to support services and outreach of OSCs in rural and urban blocks, OSCs have been integrated with the Women Helpline (WHL), and so far, 661 OSCs have been integrated. Through this integration, women can be referred to appropriate services in a timely and coordinated manner. Further, the Women Helpline has been integrated with the Emergency Response Support System (ERSS-112), Child Helpline (1098) and other relevant service delivery mechanisms to facilitate prompt emergency response and effective inter-agency coordination.

Further, once in a year, the Programme Approval Board (PAB) monitors with States and UTs the progress of activities under the scheme and reviews status of achievement of objectives, effective delivery of services to women and children. Apart from this, officials of the Ministry continuously review the scheme through meetings, video conferencing and by making field visits to States/UTs from time to time. The Ministry has also developed the Mission Shakti Dashboard, which facilitates real-time tracking of functioning of the Schemes under the Mission Shakti at the district, State, and National levels.
