

GOVERNMENT OF INDIA
MINISTRY OF PETROLEUM AND NATURAL GAS
RAJYA SABHA
UNSTARRED QUESTION NO.- 1737
ANSWERED ON- 03/08/2026

OMCS WITHHOLDING FRESH REFILL BOOKING PROCESSING FOR ACTIVE CONSUMERS

1737 SHRI JOSE K. MANI:

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

- (a) whether Government has authorized OMCs to withhold or freeze fresh refill booking processing for active consumers who have completed their mandated 25-day (urban) or 45-day (rural) waiting periods;
- (b) whether Government is aware that State-run Oil Marketing Companies (OMCs) are intentionally blocking the billing systems of LPG distributors and denying genuine refill bookings under the pretext of clearing and reducing historical backlog/old pending bookings in the system;
- (c) if so, the details thereof; and
- (d) the total number of blockings carried out by OMCs for preventing distributors from servicing genuine, eligible consumers over the last six months, State-wise and OMC-wise?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF PETROLEUM AND NATURAL GAS

(SHRI SURESH GOPI)

(a) to (d): Prior to the outbreak of conflict in the Middle East in February 2026, India used to import about 60 percent of its LPG consumption, out of which about 90 percent was transiting through the Strait of Hormuz. With the closure of Strait of Hormuz, supplies of imported LPG were severely constrained. The Government took a series of proactive measures to ensure stability in LPG supplies post the outbreak of the conflict.

In order to prioritize supply in the domestic LPG sector, several temporary demand management measures were also implemented such as implementation of inter-refill gap of 25 days for urban areas and 45 days for rural areas and rationalizing stock management at bottling plants.

Further, PSU OMCs have implemented system-controls to ensure that their distributors clear long-pending bookings while adhering to the First In First Out (FIFO) principle. This prevented customers facing prolonged delay and ensured timely and equitable delivery of LPG refill to maximum genuine consumers. The measures also enabled OMCs to identify distributors with excessive pendency and take corrective action, thereby improving delivery efficiency and ensuring more equitable and timely supply of LPG refills to genuine consumers. As a result of these efforts, the average refill delivery time across the country has reduced from 4.33 days on 01.06.2025 to 2.15 days on 27.07.2026.

The State-wise details of backlog, refill booking and delivery of domestic LPG cylinders for the last six months are at **Annexure-A**.

Annexure-A

Annexure referred to part (a) to (d) of Rajya Sabha Unstarred Question No. 1737 to be answered on 03.08.2026 regarding “OMCs withholding fresh refill booking processing for active consumers”.

Details of backlog, refill booking and delivery of domestic LPG cylinders for January- 26

S.No.	State	Net Bookings Received	Refills Delivered	Average Backlog of the Month (No. of days)
1	Andaman and Nicobar Islands	78771	78895	1.10
2	Andhra Pradesh	8241075	8291618	1.25
3	Arunachal Pradesh	169429	169617	0.73
4	Assam	3683345	3661466	1.50
5	Bihar	11037239	11041969	1.34
6	Chandigarh	257472	266002	2.18
7	Chhattisgarh	2301650	2325964	1.29
8	Dadra & Nagar Haveli and Daman & Diu	91117	89981	2.40
9	Delhi	4953281	4925249	1.39
10	Goa	342080	349846	1.73
11	Gujarat	7682565	7705781	1.48
12	Haryana	6481127	6593621	1.22
13	Himachal Pradesh	1025152	1032248	1.14
14	Jammu & Kashmir	1520503	1521071	1.18
15	Jharkhand	2774779	2778225	1.27
16	Karnataka	10983178	11097819	1.38
17	Kerala	5606732	5660121	2.29
18	Ladakh	32929	33237	0.71
19	Lakshadweep	745	6905	13.08
20	Madhya Pradesh	7702073	7701994	1.40
21	Maharashtra	19281685	19488336	1.26
22	Manipur	348432	354796	1.10
23	Meghalaya	185484	185661	1.11
24	Mizoram	201186	201189	1.87
25	Nagaland	163192	162708	0.91
26	Odisha	4652366	4564172	1.93
27	Puducherry	168941	274912	1.26
28	Punjab	6592472	6699725	1.69
29	Rajasthan	10392412	10400487	1.19
30	Sikkim	111298	110466	0.90
31	Tamil Nadu	13273911	13125308	1.78
32	Telangana	6276242	6326584	1.25
33	Tripura	434515	434003	1.16
34	Uttar Pradesh	27358153	27413872	0.95
35	Uttarakhand	2057596	2084812	0.80
36	West Bengal	14005860	13972553	1.57

All India	180468987	181131213	1.38
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Source: IOCL on behalf of PSU OMCs

(Cont.)

Details of backlog, refill booking and delivery of domestic LPG cylinders for February- 26

S.No.	State	Net Bookings Received	Refills Delivered	Average Backlog of the Month (No. of days)
1	Andaman and Nicobar Islands	81431	82372	0.90
2	Andhra Pradesh	7217866	7300237	1.15
3	Arunachal Pradesh	164106	165112	0.62
4	Assam	3530243	3561880	1.31
5	Bihar	10560947	10673244	1.34
6	Chandigarh	230173	248875	1.48
7	Chhattisgarh	2137237	2168729	1.20
8	Dadra & Nagar Haveli and Daman & Diu	87133	87809	2.00
9	Delhi	4441305	4514601	1.45
10	Goa	310650	319667	1.87
11	Gujarat	6909308	7058429	1.33
12	Haryana	5742294	5941984	1.11
13	Himachal Pradesh	962712	984776	0.94
14	Jammu & Kashmir	1370230	1396593	1.10
15	Jharkhand	2543743	2582872	1.11
16	Karnataka	9866025	10084131	1.41
17	Kerala	5201677	5304669	2.47
18	Ladakh	35812	35999	0.28
19	Lakshadweep	6444	5298	25.61
20	Madhya Pradesh	7170423	7278212	1.42
21	Maharashtra	17102485	17377523	1.24
22	Manipur	339301	335406	0.90
23	Meghalaya	191330	191491	1.12
24	Mizoram	185829	189609	1.44
25	Nagaland	161886	162191	0.84
26	Odisha	4125974	4298554	1.55
27	Puducherry	240978	243628	1.22
28	Punjab	5732530	5967240	1.24
29	Rajasthan	9393610	9590325	1.05
30	Sikkim	109532	109496	1.08
31	Tamil Nadu	11809675	12088446	1.60
32	Telangana	5667234	5711637	1.29
33	Tripura	397921	401754	0.96
34	Uttar Pradesh	27218740	27231777	1.02
35	Uttarakhand	1913023	1948914	0.78
36	West Bengal	12685507	12739631	1.49
	All India	165845314	168383111	1.32

Source: IOCL on behalf of PSU OMCs

(Cont.)

Details of backlog, refill booking and delivery of domestic LPG cylinders for March- 26

S.No.	State	Net Bookings Received	Refills Delivered	Average Backlog of the Month (No. of days)
1	Andaman and Nicobar Islands	55395	48359	2.00
2	Andhra Pradesh	9825005	7706981	4.38
3	Arunachal Pradesh	161399	147470	1.77
4	Assam	3455516	3017984	3.19
5	Bihar	10278953	9214841	3.15
6	Chandigarh	250590	230331	3.31
7	Chhattisgarh	2214971	2016434	3.10
8	Dadra & Nagar Haveli and Daman & Diu	111746	106701	3.03
9	Delhi	4293505	3917269	3.46
10	Goa	379590	326931	4.27
11	Gujarat	7517220	6819841	3.57
12	Haryana	5784769	5353570	2.39
13	Himachal Pradesh	1106305	943603	3.28
14	Jammu & Kashmir	1555679	1450641	2.98
15	Jharkhand	2493324	2179654	3.47
16	Karnataka	11800108	9691071	4.24
17	Kerala	6518587	5515607	5.44
18	Ladakh	42611	41481	1.43
19	Lakshadweep	6281	7161	21.27
20	Madhya Pradesh	7694054	6780110	3.51
21	Maharashtra	20106728	17253050	4.31
22	Manipur	260400	260301	0.82
23	Meghalaya	185914	161267	2.62
24	Mizoram	182508	165359	2.33
25	Nagaland	171917	158103	1.89
26	Odisha	4210615	3754103	2.84
27	Puducherry	310437	256349	4.94
28	Punjab	6349641	5502112	3.54
29	Rajasthan	9673698	8652504	3.15
30	Sikkim	102462	99113	1.29
31	Tamil Nadu	15767680	12537670	5.48
32	Telangana	7459346	6106206	4.81
33	Tripura	402050	375973	1.90
34	Uttar Pradesh	25839315	23115919	3.07
35	Uttarakhand	2004771	1697563	3.49
36	West Bengal	13279887	11381670	4.22
	All India	181852977	156993302	3.79

Source: IOCL on behalf of PSU OMCs

(Cont.)

Details of backlog, refill booking and delivery of domestic LPG cylinders for April- 26

S.No.	State	Net Bookings Received	Refills Delivered	Average Backlog of the Month (No. of days)
1	Andaman and Nicobar Islands	66579	72153	2.45
2	Andhra Pradesh	4791916	7073493	6.37
3	Arunachal Pradesh	126052	118500	3.32
4	Assam	2812596	2785868	4.84
5	Bihar	8326587	8523931	4.99
6	Chandigarh	188236	177272	4.47
7	Chhattisgarh	1641889	1759441	3.98
8	Dadra & Nagar Haveli and Daman & Diu	77025	80894	2.40
9	Delhi	3331199	3331905	4.38
10	Goa	207923	264617	4.90
11	Gujarat	5463536	5830779	4.03
12	Haryana	4160641	4294299	3.02
13	Himachal Pradesh	792102	798308	6.69
14	Jammu & Kashmir	1084155	1141129	3.80
15	Jharkhand	1906238	1997283	5.38
16	Karnataka	7496220	8890768	7.74
17	Kerala	4132766	4565741	7.10
18	Ladakh	32677	32024	1.55
19	Lakshadweep	4720	5870	13.40
20	Madhya Pradesh	5571335	5774490	5.88
21	Maharashtra	12424435	14406276	6.14
22	Manipur	222326	184714	3.21
23	Meghalaya	148306	147262	4.50
24	Mizoram	157822	158973	4.22
25	Nagaland	134735	130804	3.18
26	Odisha	3082020	3293663	5.03
27	Puducherry	184536	240528	4.62
28	Punjab	4388081	4379530	6.39
29	Rajasthan	7235917	7401414	4.83
30	Sikkim	98859	101673	1.31
31	Tamil Nadu	9453688	11784235	6.21
32	Telangana	4257317	5307083	6.61
33	Tripura	345260	331000	2.89
34	Uttar Pradesh	20338679	19186371	5.67
35	Uttarakhand	1528179	1481743	7.22
36	West Bengal	9898258	11349813	4.63
	All India	126112810	137403847	5.54

(Cont.)**Details of backlog, refill booking and delivery of domestic LPG cylinders for May- 26**

S.No.	State	Net Bookings Received	Refills Delivered	Average Backlog of the Month
1	Andaman and Nicobar Islands	76115	77015	0.96
2	Andhra Pradesh	5887701	6122231	4.70
3	Arunachal Pradesh	136103	128440	6.18
4	Assam	2945766	2886806	6.79
5	Bihar	8707737	8433127	5.96
6	Chandigarh	190129	206406	4.91
7	Chhattisgarh	1781598	1789965	3.73
8	Dadra & Nagar Haveli and Daman & Diu	60006	57978	5.62
9	Delhi	3130964	3180517	5.14
10	Goa	244146	247343	5.14
11	Gujarat	5551167	5494402	3.81
12	Haryana	4093181	4137193	3.29
13	Himachal Pradesh	804218	822809	6.38
14	Jammu & Kashmir	1100718	1114764	4.12
15	Jharkhand	2052696	2045649	5.34
16	Karnataka	8280994	8774632	5.06
17	Kerala	4312696	4605022	5.50
18	Ladakh	39525	40475	1.64
19	Lakshadweep	4741	4999	11.39
20	Madhya Pradesh	5605653	5794718	5.23
21	Maharashtra	13380220	13631525	5.10
22	Manipur	276087	249925	8.59
23	Meghalaya	152492	151564	6.16
24	Mizoram	157804	145395	4.11
25	Nagaland	142302	142452	4.30
26	Odisha	3255906	3298984	4.70
27	Puducherry	197184	199883	3.62
28	Punjab	4238715	4536014	6.74
29	Rajasthan	6967887	7219946	4.25
30	Sikkim	73807	70862	1.32
31	Tamil Nadu	10095511	10298596	4.98
32	Telangana	4781629	4951456	5.16
33	Tripura	367468	360637	4.35
34	Uttar Pradesh	19405614	21416070	5.78
35	Uttarakhand	1489465	1576927	6.41
36	West Bengal	10664259	9643552	5.29
	All India	130652204	133858279	5.21

(Cont.)

Details of backlog, refill booking and delivery of domestic LPG cylinders for June- 26

S.No.	State	Net Bookings Received	Refills Delivered	Average Backlog of the Month
1	Andaman and Nicobar Islands	73092	71829	0.93
2	Andhra Pradesh	6019152	6196740	3.10
3	Arunachal Pradesh	138970	146986	5.73
4	Assam	2970247	3243228	5.64
5	Bihar	8163060	9080107	4.79
6	Chandigarh	172680	184024	2.60
7	Chhattisgarh	1708303	1775403	3.06
8	Dadra & Nagar Haveli and Daman & Diu	73016	74276	1.95
9	Delhi	2875075	3129500	3.07
10	Goa	239292	247764	4.18
11	Gujarat	5375531	5680429	2.93
12	Haryana	3797587	3989358	2.35
13	Himachal Pradesh	805850	866506	5.05
14	Jammu & Kashmir	1087921	1139094	3.01
15	Jharkhand	1912586	2035238	4.09
16	Karnataka	8566600	9018733	3.00
17	Kerala	4610349	4839566	3.78
18	Ladakh	39642	38310	1.69
19	Lakshadweep	4975	5197	9.57
20	Madhya Pradesh	5584740	5950673	3.80
21	Maharashtra	13124777	13659940	3.37
22	Manipur	299543	306281	7.96
23	Meghalaya	168346	177256	5.42
24	Mizoram	155634	168982	5.56
25	Nagaland	153102	159061	3.64
26	Odisha	3127592	3226976	3.55
27	Puducherry	199999	206119	2.38
28	Punjab	4038433	4472897	4.21
29	Rajasthan	6782029	7145592	2.93
30	Sikkim	90331	92518	1.82
31	Tamil Nadu	10150249	10913555	2.85
32	Telangana	4817050	5063461	3.39
33	Tripura	355302	376053	3.72
34	Uttar Pradesh	18721044	19926720	3.26
35	Uttarakhand	1389913	1524091	4.49
36	West Bengal	10110090	11383365	5.86
	All India	127902102	136515828	3.68

Source: IOCL on behalf of PSU OMCs