

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAJYA SABHA
UNSTARRED QUESTION NO. 1539
ANSWERED ON 31.07.2026

EMERGENCY TRAIN RESERVATION FOR CRITICALLY ILL PATIENTS

1539 SHRI TERASH GOWALLA:

SHRI BABUBHAI JESANGBHAI DESAI:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether any framework exists for the priority allotment of confirmed train tickets to critically ill patients requiring long-distance travel, if so, the details thereof;
- (b) the specific application procedure and channels available for patients or their families to request emergency reservation confirmations;
- (c) the mandatory medical certificates or documentary proofs required to validate and process these emergency travel requests; and
- (d) whether this emergency ticket allocation facility is uniformly applicable across all train categories and accommodation classes?

ANSWER

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (d) With a view to meet the urgent travel requirement of Cancer patients, Indian Railways have given direct access to the Emergency Quota to the extent of 2 berths/seats each in first class (FC), Air-Conditioned 2 tier (2A), Air-Conditioned 3-tier (3A) and Air-Conditioned Chair Car (CC) classes and 4 berths in Sleeper class, for booking of accommodation by Cancer patients and their attendants booking reserved tickets across computerized Passenger Reservation System (PRS) counters of Indian Railways. Separate cancer patient quota has also been earmarked in certain identified trains for them.

Further, a limited accommodation is earmarked as Emergency Quota in reserved classes to meet the urgent travel requirements. In case of patients who are required to undertake journey for treatment of critical ailments, nearest Emergency Quota (EQ) controlling authority can be approached along with documentary evidence for confirmation of accommodation out of Emergency Quota, who would consider these requests as per extant guidelines to the extent feasible, after satisfying themselves of the genuineness of the travel.
