

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO.1504
TO BE ANSWERED ON: 31.07.2026

EXPANSION OF GLOBAL CAPABILITY CENTRES

1504. DR. SANTRUPT MISRA:

Will the Minister of Electronics and Information Technology be pleased to state:

- (a) the number of Global Capability Centres (GCCs) operating in the country and the workforce they have hired;
- (b) the incentives offered to them and the measures taken to promote the hiring of entry level talent with the requisite upskilling; and
- (c) the Government's vision for the expansion of GCC hubs, including to States beyond the established metros?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI JITIN PRASADA)

(a): As per the National Association of Software and Services Companies (NASSCOM), there are more than 2,100 Global Capability Centres (GCCs) operating in India, employing over 23 lakh professionals.

These centres span diverse sectors including information technology, banking and financial services, engineering research and development, and healthcare. It has positioned India as a leading global hub for high-value technology and business services.

(b) and (c): The Government has created an enabling environment for the growth of GCCs through broad-based measures aimed at improving India's ease of doing business, simplifying international taxation and enhancing the availability of skilled manpower. In consultation with various stakeholders, including industry associations, GCCs and State Governments, the key enablers that can accelerate the growth of GCCs, particularly in emerging cities, have been identified. Some of these are a future-ready talent ecosystem, next-generation infrastructure, ease of doing business, global collaboration and branding, fiscal incentives, and promoting collaboration between academia, industry and start-ups. These enablers have been discussed and shared with all State Governments. State Governments are also learning from one another's experiences, and many States have introduced dedicated GCC policies offering a range of incentives focused on driving the growth of GCCs, particularly beyond the established metro cities.

This collaborative, federal approach is central to the Government's vision of distributing GCC hubs more widely across the country and unlocking the potential of Tier-II and Tier-III cities. To build the skilled talent pool required to sustain this growth, the Government has launched initiatives such as FutureSkills PRIME, which focuses on training youth in emerging technologies including Artificial Intelligence, Data Analytics, Cloud Computing and Cyber Security, providing cutting-edge digital training aligned with employment opportunities. Under the programme, over 34 lakh candidates have registered on the FutureSkills PRIME portal so far. Of these, over 23 lakh candidates have enrolled in or been trained in various courses, and over 13 lakh candidates have completed their courses thereby strengthening the pipeline of entry-level, industry-ready talent for the GCC sector.
