

GOVERNMENT OF INDIA
MINISTRY OF TOURISM

RAJYA SABHA
UNSTARRED QUESTION NO.1392
ANSWERED ON 30.07.2026

**SKILL DEVELOPMENT PROGRAMMES
FOR TOURISM SECTOR WORKERS**

1392 SHRI K.R.N. RAJESHKUMAR:

Will the Minister of **TOURISM** be pleased to state:

- (a) whether skill development programmes for tourism sector workers have been reviewed;
- (b) the details thereof;
- (c) whether employment generation has increased in the sector; and
- (d) the results achieved therefrom?

ANSWER

THE MINISTER OF TOURISM

(SHRI GAJENDRA SINGH SHEKHAWAT)

(a) to (d): The Ministry of Tourism has put in place “Capacity Building for Service Providers” (CBSP) scheme to provide education, training and certification to the tourism service providers covering different stakeholders of Hospitality and Tourism sector. This enhances the service standards and employability of service providers in the country.

The Ministry of Tourism has conducted the third party evaluation of CBSP scheme through Quality Council of India (QCI). QCI in its report 2025, has reaffirm that the CBSP scheme has made a substantial contribution in enhancing the quality, employability and entrepreneurship of country’s tourism and hospitality workforce.

A total of 1,69,714 service providers were trained from 2020 to 2025.
