

GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF REVENUE

RAJYA SABHA
STARRED QUESTION NO. *97
ANSWERED ON- 28/07/2026
New Customs Integrated System

***97. SHRI RAJEEV KUMAR:**

Will the Minister of **Finance** be pleased to state:

- (a) whether the Indian Customs Electronic Data Interchange System (ICES) is set to be replaced by the Indian Customs Integrated System (CIS) and the process of vendor selection is ongoing;
- (b) whether the Ministry ensures that, unlike the ICES, which was user-friendly only to customs officials but not to transporters, agents and exporters, the new CIS takes into account the convenience of these stakeholders too; and
- (c) whether the Ministry ensures that, unlike ICES, which did not encourage digital information exchange with other law enforcement agencies and customs counterparts of other countries, CIS does not suffer from these deficiencies?

ANSWER
THE MINISTER OF FINANCE
(SMT. NIRMALA SITHARAMAN)

(a) to (c): A statement is laid on the Table of the House.

Statement referred to in reply to RAJYA SABHA Starred Question No. 97 for answer on 28th July 2026 raised by Shri Rajeev Kumar regarding “New Customs Integrated System”.

- (a)** The existing Customs automated ecosystem, comprising of ICES (Indian Customs EDI System), ICEGATE (Indian Customs Electronic Data Interchange Gateway) and associated applications, is proposed to be comprehensively modernised through the Customs Integrated System (CIS). The procurement process for selection of the Implementation Agency has been initiated.
- (b)** The proposed Customs Integrated System (CIS) is envisaged as a user-centric, integrated digital platform for all the stakeholders in the Customs ecosystem, including importers, exporters, customs brokers and transporters.
- (c)** Digital exchange of information with other law enforcement agencies and Customs counterparts of other countries is undertaken wherever required and permissible under the applicable legal, policy and institutional framework. The existing Customs automated ecosystem and the proposed Customs Integrated System (CIS) are designed to enable such digital information exchange through ICEGATE and other appropriate system interfaces.