

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO. : 978
TO BE ANSWERED ON THE 9th February 2026
CHARGES OF AIRFARES

978. DR. JOHN BRITTAS

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) aggregate domestic airfare revenue realised and the total number of domestic passengers carried by all airline operators in December, 2024 and in December, 2025;
- (b) total amount of airfares charged at elevated levels by airline operators during the recent IndiGo disruption, operator-wise details thereof;
- (c) details and total amount of travel vouchers and compensation provided to passengers by various airlines;
- (d) whether any actions were taken to refund the inflated airfares charged by airlines in December 2025, if so, the details thereof; and
- (e) the amount of compensation directed to be paid by IndiGo and other operators and the amount actually paid so far?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION (Shri Murlidhar Mohol)

(a): The financial performance of scheduled Indian airline operators for the last two financial years (F.Y. 2023-24 & 2024-25) is placed at Annexure.

The total number of domestic passengers carried by all airline operators during December, 2024 and December, 2025 is as under:

Month	Domestic Passengers Carried
December, 2024	1,49,26,352
December, 2025 (provisional)	1,43,06,483

(b)

In a deregulated aviation market, airfares are neither fixed nor regulated by the Government and are determined by airlines based on demand-supply dynamics and other commercial considerations.

(c) to (e): The amount spent by airlines towards passenger compensation and facilitation during December, 2025 is as under:

Airline	Amount Spent (Rs. in lakh)
Air India Group	74.61

Akasa Air	21.06
IndiGo	2,268.00
SpiceJet	40.09

The airline was also directed to ensure that refunds and compensation is paid strictly in accordance with the provisions of Civil Aviation Requirements (CAR), Section 3, Series M, Part II and Part IV, issued by the DGCA, either in cash, through bank transfer, or in the form of travel vouchers, subject to the consent of the passenger.

Annexure

Financial Performance of Scheduled Indian Airlines for last two years (F. Y. 2023-24 & 2024-25)

(Rs. in Millions)

CARRIER/ AIRLINE	Operating Revenue		Operating expense		Operating Result		Profit or Loss (After extraordinary items)	
	2023-24	2024-25	2023-24	2024-25	2023-24	2024-25	2023-24	2024-25
AIR INDIA	3,88,124.8	6,10,797.4	4,10,284.9	6,17,769.7	-22,160.1	-6,972.4	-44,441.0	-39,757.5
AI EXPRESS	75,369.1	1,60,330.9	74,307.9	2,04,005.7	1,061.2	-	-1,631.2	-58,323.7
ALLIANCE AIR	9,551.1	8,145.6	11,998.2	10,737.1	-2,447.1	-2,591.5	-6,177.0	-6,911.2
AKASA AIR	31,443.8	46,356.8	44,078.5	60,933.1	-12,634.7	-	-16,695.9	-19,862.5
AIR ASIA	52,101.7	*	61,723.6	*	-9,621.9	*	-11,491.4	*
BLUE DART	11,137.0	12,543.0	10,046.0	11,431.0	1,091.0	1,112.0	90.0	71.0
FLYBIG	1,441.0	**	1,340.9	**	100.1	**	48.3	**
FLY91	37.1	1,274.2	353.0	2,022.4	-315.9	-748.1	-314.2	-676.5
INDIGO	6,84,930.1	8,05,433.0	5,88,638.5	7,06,747.0	96,291.6	98,686.0	81,674.9	72,533.0
INDIAONE AIR	288.5	414.1	312.8	375.7	-24.3	38.4	-32.3	33.4
QUIKJET CARGO	1,244.0	1,368.0	1,236.2	1,492.0	7.8	-124.0	-7.4	-134.0
SPICE JET	70,499.7	52,840.0	68,841.8	50,942.9	1,657.9	1,897.0	-4,042.4	-556.7
STAR AIR	3,640.6	6,345.9	3,879.4	6,025.8	-238.7	320.0	-333.1	687.5
VISTARA	1,51,912.7	*	1,48,001.1	*	3,911.7	*	-5,891.2	*
TOTAL	14,81,721.3	17,05,848.8	14,25,042.8	16,72,482.5	56,678.7	33,366.3	-9,243.9	-52,897.3