

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 4334
TO BE ANSWERED ON 02ND APRIL, 2026**

UPGRADATION OF TRADITIONAL POST OFFICES

4334 SHRI SANJAY SETH:

Will the Minister of Communications be pleased to state:

- (a) the progress in upgrading traditional post offices into robust multi-service Dak Ghar Niryat Kendras across Uttar Pradesh;
- (b) whether these kendras have successfully facilitated the export of UP's One District One Product (ODOP) goods by local artisans;
- (c) the volume of financial transactions and DBT payments processed through the India Post Payments Bank (IPPB) in the State recently;
- (d) the details of capacity-building training provided to Gramin Dak Sevaks under the Dak Karmayogi portal; and
- (e) the steps taken to deploy biometric point-of-sale devices to enhance doorstep banking to senior citizens?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) The Department of Posts has undertaken a phased initiative to upgrade traditional post offices into robust multi-service Dak Ghar Niryat Kendras (DNKs) across Uttar Pradesh. As part of this effort, DNKs have been operationalized at 93 locations in the State, including 9 centers in FY 2022-23 and 84 centers in FY 2023-24. These centers are equipped with necessary infrastructure, digital systems, and trained manpower to facilitate seamless export operations and logistics support.
- (b) Yes, the DNKs have successfully facilitated the export of products under the One District One Product (ODOP) initiative by local artisans and small exporters. The departmental employees are facilitating the registration/ onboarding of exporters at DNKs in Uttar Pradesh, and providing guidance on export documentation and compliance requirements to exporters dealing in products such as handicrafts, carpets, artificial jewellery, leather goods, and other ODOP items.
- (c) The details of total volume of financial transactions and DBT payments processed through the India Post Payment Bank (IPPB) in UP recently are as follows:

Total Volume of financial transactions in Uttar Pradesh in FY 2025-26 (Till February 2026)	168.64 Crore (Approx)
Total Financial Transactions Amount	142298 Crore
Total No. of Unique DBT beneficiaries	0.80 Crore
Total DBT amount	5889 Crore

- (d) Under the Dak Karmayogi Portal, a total of 2,65,408 Gramin Dak Sevaks have been onboarded across the country who have successfully completed 17,09,501 courses on the platform.
- (e) Biometric devices have been deployed to enhance doorstep banking through IPPB.
