

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA
UNSTARRED QUESTION NO. 3637
TO BE ANSWERED ON 24th MARCH, 2026**

IMPLEMENTATION OF TELE-MANAS

3637. SHRI K. R. SURESH REDDY:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) the details of funds allocated for the Tele-MANAS program since its inception, yearwise;
- (b) the details of funds spent under the Tele-MANAS program since its inception, year-wise;
- (c) the details of number of people currently employed in the 51 State Tele-MANAS Cells, State/UT wise; and
- (d) the details of the number of people that have used the 24X7 counselling service since the inception of the scheme, year-wise?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SHRI PRATAPRAO JADHAV)**

(a) to (d) The Government has launched a “National Tele Mental Health Programme” (NTMHP) on 10th October, 2022, that functions as the digital arm of the District Mental Health Programme to provide universal access to equitable, accessible, affordable and quality mental health care through 24 x 7 tele-mental health counselling services. For this, a toll-free number (14416) has been set up across the country.

The details of the funds allocated and spent for the Tele-MANAS program since its inception, year-wise is as follows:

(in Rs. crores)

Year	RE	Expenditure
2022-23	120.98	65.49
2023-24	65	32.91
2024-25	45	42.29

The details of number of people currently employed in the 51 State Tele-MANAS Cells (TMCs) State/UT-wise is at Annexure-I.

The year-wise details of calls handled under Tele-MANAS since inception are as follows:

Year	Total Calls
2022	25,368
2023	5,26,183
2024	11,59,282
2025	14,24,379

Annexure-I**Details of No. of people currently employed in the 51 State TMCs State/UT-wise**

State / UT	No. of Tele-MANAS Cells	Total Number
Andaman & Nicobar Islands	1	10
Andhra Pradesh	2	28
Arunachal Pradesh	1	16
Assam	1	13
Bihar	3	0
Chandigarh	1	8
Chhattisgarh	1	18
Dadra & Nagar Haveli and Daman & Diu	1	10
Delhi	1	12
Goa	1	13
Gujarat	2	19
Haryana	1	0
Himachal Pradesh	1	8
Jammu & Kashmir	1	21
Jharkhand	1	31
Karnataka	2	55
Kerala	1	12
Ladakh	1	11
Lakshadweep	1	3
Madhya Pradesh	2	46
Maharashtra	3	80
Manipur	1	27
Meghalaya	1	9
Mizoram	1	16
Nagaland	1	18
Odisha	2	44
Puducherry	1	14
Punjab	1	16
Rajasthan	2	55
Sikkim	1	10
Tamil Nadu	2	42
Telangana	1	22
Tripura	1	17
Uttar Pradesh	4	79
Uttarakhand	1	26
West Bengal	2	45