

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAJYA SABHA
UNSTARRED QUESTION NO. 3331
ANSWERED ON 20.03.2026

**MEASURES TO ADDRESS INCREASING WAITING LIST AND NON-AVAILABILITY OF
CONFIRMED RAILWAY TICKETS**

3331 SHRI BABUBHAI JESANGBHAI DESAI:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether Government has taken cognizance of the increasing population and consequent surge in passenger demand, resulting in a large number of train tickets remaining on waiting list and Reservation Against Cancellation (RAC) and instances of automatic cancellation of online tickets;
- (b) whether Government proposes to attach additional coaches to existing trains or introduce new trains to meet the growing demand and ensure confirmed tickets to maximum passengers; and
- (c) the details of any comprehensive plan formulated to expand rail capacity and improve seat availability across major routes?

ANSWER

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (c) On Indian Railways, demand pattern varies over lean and peak periods. During peak rush periods, the occupancy of the trains especially on popular routes remains full whereas during lean period and on less popular routes, there is sub-optimal utilization.

With a view to providing affordable, good quality services to all sections of the society, Indian Railways has developed different types of trains, some of which are as under: -

Vande Bharat services:

Indian Railways, with a view to improve travel experience of the passengers, have introduced indigenously designed and manufactured Vande Bharat trains (Chair Car/Sleeper) with modern coaches, advanced safety features and passenger amenities.

Vande Bharat (Chair Car) Train service:

These new Vande Bharat Chair Car Trains have following features:

- Jerk Free Semi-Permanent couplers.
- Fitted with KAVACH
- Centrally controlled Automatic Plug Doors and Fully Sealed wider gangways.
- Emergency Alarm Push buttons and Talk Back Units on all Coaches.

- Improved fire safety – Aerosol based fire detection and suppression system in electrical cabinets and lavatories.
- Higher acceleration with design/operating speed of 180/160 KMPH.
- Driver-Guard communication with voice recording facility & Crash hardened memory.
- Air conditioning units provided with indigenously developed UV-C lamp based disinfection system for deactivating 99% harmful bacteria from conditioned air to improve the hygiene standards inside the passenger area.
- Better Ride Comfort.
- CCTVs in all Coaches.
- For Divyangjan passengers, special lavatory in the driving coaches on each end.
- Coach Condition Monitoring System (CCMS) display with remote monitoring.

As on 15.03.2026, the following 162 Vande Bharat train services (Chair Car) are being operated on the Indian Railways network:

S.No.	Train No. and Name
1	22435/22436 New Delhi - Varanasi Vande Bharat Express
2	22439/22440 Sri Mata Vaishno Devi Katra - New Delhi Vande Bharat Express
3	20901/20902 Gandhinagar Capital - Mumbai Central Vande Bharat Express
4	22447/22448 Amb Andura - New Delhi Vande Bharat Express
5	20607/20608 Mysuru - MGR Chennai Central Vande Bharat Express
6	20825/20826 Nagpur - Bilaspur Vande Bharat Express
7	22301/22302 New Jalpaiguri - Howrah Vande Bharat Express
8	20833/20834 Secunderabad - Visakhapatnam Vande Bharat Express
9	22223/22224 Sainagar Shirdi - Chhatrapati Shivaji Maharaj (T) Vande Bharat Express

10	22225/22226 Solapur - Chhatrapati Shivaji Maharaj (T) Vande Bharat Express
11	20171/20172 Nizamuddin - Rani Kamlapati Vande Bharat Express
12	20701/20702 Tirupati - Secunderabad Vande Bharat Express
13	20643/20644 Coimbatore - Chennai Vande Bharat Express
14	20977/20978 Chandigarh - Ajmer Vande Bharat Express
15	20633/20634 Thiruvananthapuram- Kasargod Vande Bharat Express
16	22895/22896 Puri - Howrah Vande Bharat Express
17	22457/22458 Dehradun - Anand Vihar Vande Bharat Express
18	22227/22228 Guwahati - New Jalpaiguri Vande Bharat Express
19	20911/20912 Nagpur - Indore Vande Bharat Express
20	22229/22230 Madgaon - Chhatrapati Shivaji Maharaj (T) Vande Bharat Express
21	22349/22350 Ranchi - Patna Vande Bharat Express
22	20661/20662 Dharwar - Bengaluru Vande Bharat Express
23	20173/20174 Rewa - Rani Kamlapati Vande Bharat Express
24	22549/22550 Gorakhpur - Prayagraj Vande Bharat Express
25	12461/12462 Sabarmati - Jodhpur Vande Bharat Express
26	22925/22926 Okha - Ahmedabad Vande Bharat Express
27	20665/20666 Tirunelveli - Chennai Egmore Vande Bharat Express

28	20677/20678 Narsapur - Chennai Vande Bharat Express
29	20703/20704 Yesvantpur -Kacheguda Vande Bharat Express
30	20631/20632 Thiruvananthapuram- Mangaluru Vande Bharat Express
31	26963/26964 Udaipur - Asarva Vande Bharat Express
32	22347/22348 Patna - Howrah Vande Bharat Express
33	20835/20836 Puri - Rourkela Vande Bharat Express
34	20897/20898 Ranchi - Howrah Vande Bharat Express
35	22415/22416 New Delhi - Varanasi Vande Bharat Express
36	20641/20642 Coimbatore - Bengaluru Cantt Vande Bharat Express
37	20645/20646 Mangaluru - Madgaon Vande Bharat Express
38	20705/20706 Chhatrapati Shivaji Maharaj (T) - Nanded Vande Bharat Express
39	22477/22478 Sri Mata Vaishno Devi Katra - New Delhi Vande Bharat Express
40	22425/22426 Anand Vihar - Ayodhya Cantt. Vande Bharat Express
41	22487/22488 Amritsar - Delhi Vande Bharat Express
42	22962/22961 Mumbai Central - Ahmedabad Vande Bharat Express
43	20707/20708 Visakhapatnam - Secunderabad Vande Bharat Express
44	20663/20664 Chennai - Mysuru Vande Bharat Express
45	22233/22234 Patna - New Jalpaiguri Vande Bharat Express

46	22470/22469 Khajuraho - Nizamuddin Vande Bharat Express
47	22231/22232 Bengaluru - Kalburagi Vande Bharat Express
48	20841/20842 Visakhapatnam - Bhubaneswar Vande Bharat Express
49	22345/22346 Gomti Nagar - Patna Vande Bharat Express
50	20887/20888 Varanasi - Ranchi Vande Bharat Express
51	22545/22546 Dehradun - Lucknow Jn Vande Bharat Express
52	22490/22489 Varanasi - Meerut City Vande Bharat Express
53	20627/20628 Nagercoil - Chennai Egmore Vande Bharat Express
54	20671/20672 Bengaluru Cantt - Madurai Vande Bharat Express
55	22500/22499 Deoghar - Varanasi Vande Bharat Express
56	22309/22310 Jamalpur - Howrah Vande Bharat Express
57	20871/20872 Rourkela - Howrah Vande Bharat Express
58	20893/20894 Patna - Tatanagar Vande Bharat Express
59	20892/20891 Tatanagar - Brahmapur Vande Bharat Express
60	22303/22304 Gaya - Howrah Vande Bharat Express
61	20669/20670 Pune - Hubballi Vande Bharat Express
62	20673/20674 Pune - Chhatrapati Shahu Maharaj (T) Vande Bharat Express
63	20101/20102 Secunderabad - Nagpur Vande Bharat Express

64	20829/20830 Visakhapatnam - Durg Vande Bharat Express
65	21893/21894 Patna - Tatanagar Vande Bharat Express
66	21895/21896 Patna - Tatanagar Vande Bharat Express
67	20176/20175 Banaras - Agra Cantt. Vande Bharat Express
68	26901/26902 Veraval - Sabarmati Vande Bharat Express
69	26401/26402 Srinagar - Shri Mata Vaishno Devi Katra Vande Bharat Express
70	26403/26404 Srinagar - Shri Mata Vaishno Devi Katra Vande Bharat Express
71	26502/26501 Pataliputra - Gorakhpur Vande Bharat Express
72	26751/26752 KSR Bengaluru - Belagavi Vande Bharat Express
73	26406/26405 Amritsar - Shri Mata Vaishno Devi Katra Vande Bharat Express
74	26101/26102 Pune - Ajni Vande Bharat Express
75	26302/26301 Jogbani - Danapur Vande Bharat Express
76	26481/26482 Delhi Cantt - Jodhpur Vande Bharat Express
77	26471/26472 Delhi Cantt - Bikaner Vande Bharat Express
78	26462/26461 Delhi - Firozpur Cantt. Vande Bharat Express
79	26651/26652 Ernakulam - KSR Bengaluru Vande Bharat Express
80	26506/26505 Khajuraho - Banaras Vande Bharat Express
81	26504/26503 Saharanpur - Gomtinagar Vande Bharat Express

Vande Bharat Sleeper Train service:

With a view to providing comfortable journey with lesser transit time to long distance travellers, the Sleeper variant of Vande Bharat Express has been indigenously designed and developed.

Broad Technological advancements and safety features provided in these Vande Bharat Sleeper Trains are as below:

- Jerk-Free Semi permanent couplers and Anti Climbers.
- Fitted with KAVACH.
- Higher acceleration with design/operating speed of 180/160 KMPH.
- Crashworthy Design of Car body complying with EN standards.
- Fire barrier doors at the end of each coach for compliance of Fire Safety standards.
- Aerosol based fire detection and suppression system in electrical cabinets and lavatories.
- Regenerative braking system for energy efficiency.
- Air conditioning units provided with indigenously developed UV-C lamp based disinfection system for deactivating 99% harmful bacteria from conditioned air to improve the hygiene standards inside the passenger area.
- Centrally controlled Automatic Plug Doors and Fully Sealed wider gangways.
- CCTVs in all coaches.
- Emergency talk-back unit for communication between Passenger and Train Manager/Loco Pilot in case of emergency.
- For Divyangjan passengers, special lavatory in the driving coaches on each end.
- Centralized Coach Monitoring System for better condition monitoring of passenger amenities such as Air conditioning, Saloon Lighting etc.
- Ergonomically designed ladder for ease of climbing on to upper berths.

As on 15.03.2026, the following 02 Vande Bharat Sleeper Express are being operated on the Indian Railways network:

S.No.	Train No. and Name
1	27575/27576 Howrah - Kamakhya Vande Bharat Sleeper Express

Amrit Bharat service:

To provide affordable means of transportation to the low and middle income families, Indian Railways have introduced Amrit Bharat services that are fully non-AC modern trains. The present composition of Amrit Bharat consists of 11 General Class coaches, 8 Sleeper Class coaches, 01 Pantry car and 02 Luggage cum Divyangjan coaches.

These trains have the following enhanced features and amenities:

- i. Better aesthetics of seat and berths with enhanced look & feel on the lines of Vande Bharat Sleeper.
- ii. Jerk Free Semi-Automatic Couplers.
- iii. Improved Crashworthiness in coaches by provision of crash tube.
- iv. Provision of CCTV system in all coaches and Luggage room.
- v. Improved designs of toilets.
- vi. Improved design of Ladder for ease of climbing on to the berth.
- vii. Improved LED Light fitting & Charging Sockets.
- viii. Provision of EP assisted braking system.
- ix. Aerosol based fire suppression system in toilets and electrical cubicles.
- x. USB Type-A and Type-C mobile charging sockets.
- xi. Emergency Talk Back system for two-way communication between Passenger and Guard/Train Manager.
- xii. Non-Air Conditioned (AC) pantry with enhanced heating capacity.
- xiii. Fully sealed gangways with quick release mechanism for easy attachment and detachment.

As on 15.03.2026, the following 60 Amrit Bharat Express services are being operated on the Indian Railways network:

S.No.	Train No. and Name
1	11015/11016 Lokmanya Tilak (T) - Saharsa Amrit Bharat Express
2	13697/13698 Gaya - Delhi Amrit Bharat Express
3	15293/15294 Muzaffarpur - Charlapalli Amrit Bharat Express
4	15557/15558 Darbhanga - Anand Vihar (T) Amrit Bharat Express
5	15561/15562 Darbhanga - Gomtinagar Amrit Bharat Express
6	15567/15568 BapudhamMotihari - Anand Vihar (T) Amrit Bharat Express
7	22361/22362 Rajendranagar (T) - New Delhi Amrit Bharat Express
8	13433/13434 SMVT Bengaluru - Malda Town Amrit Bharat Express
9	13435/13436 Malda Town - Gomtinagar Amrit Bharat Express

10	15133/15134 Chhapra - Anand Vihar (T) Amrit Bharat Express
11	14047/14048 Sitamarhi - Delhi Amrit Bharat Express
12	14627/14628 Saharsa - Chheharta Amrit Bharat Express
13	19623/19624 Madar - Darbhanga Amrit Bharat Express
14	16601/16602 Erode - Jogbani Amrit Bharat Express
15	19021/19022 Udhna - Brahmapur Amrit Bharat Express
16	15671/15672 Kamakhya - Rohtak Amrit Bharat Express
17	20609/20610 New Jalpaiguri - Tiruchchirappalli Amrit Bharat Express
18	16597/16598 SMVT Bengaluru - Alipurduar Amrit Bharat Express
19	11031/11032 Panvel - Alipurduar Amrit Bharat Express
20	16107/16108 Tambaram - Santragachi Amrit Bharat Express
21	13065/13066 Howrah - Anand Vihar (T) Amrit Bharat Express
22	22587/22588 Sealdah - Banaras Amrit Bharat Express
23	20603/20604 New Jalpaiguri - Nagercoil Amrit Bharat Express
24	15949/15950 Dibrugarh - Gomti Nagar Amrit Bharat Express
25	16121/16122 Tambaram - Thiruvananthapuram Central Amrit Bharat Express
26	16329/16330 Nagercoil - Mangaluru Amrit Bharat Express
27	17041/17042 Charlapalli - Thiruvananthapuram North Amrit Bharat Express
28	16619/16620 Podanur-Dhanbad Amrit Bharat Express
29	16357/16358 Nagercoil-Charlapalli Amrit Bharat Express
30	15673/15674 Charlapalli - Kamakhya Amrit Bharat Express

Namo Bharat Rapid Rail service

Indian Railways have introduced Namu Bharat Rapid Rail services. These services are aimed to enhance the travel experience to the suburban and regional commuters for short distance travel. The prominent features of Namu Bharat Rapid Rail are as follows:

1. Centrally controlled Double Leaf Automatic Sliding Doors.
2. CCTVs for safety and passenger surveillance.
3. Modular interior with Cushioned Seats and Sealed Flexible Gangway.
4. Emergency Talk System.
5. Continuous LED lighting with Energy Efficient Lighting system.
6. FRP Modular Toilets with vacuum evacuation.
7. Fully Air-Conditioned trains with Driver cab AC.

As on 15.03.2026, the following 4 Namu Bharat Rapid Rail services are in operation:

S.No.	Train Number and Name
1	94801/94802 Ahmedabad-Bhuj Namu Bharat Rapid Rail
2	94803/94804 Jaynagar-Patna Namu Bharat Rapid Rail

SPECIAL TRAINS

IR also operates Special train services during festivals, holidays, etc. to cater to the extra needs of passengers and supplement the accommodation available by regular services.

Accordingly, the number of Special trains operated across the Indian Railways network, to facilitate the passengers during Summer/winter vacations, festivals are as below:

Year	No. of trips
2023-24	~40,500
2024-25	~85,400
2025-26(upto Feb, 2026)	~74,800

Non-AC Coach (General & Sleeper Coaches)

With a view to meet the demand of passengers travelling in unreserved coaches, Railways have significantly increased the facilities for passengers demanding general class travel. During the last financial year 2024-25 alone, 1250 general coaches have been utilised in various long-distance trains.

In the current financial year (upto February, 2026), 860 Coaches have been utilised for permanent augmentation.

To cater to the travel demand of the low and middle income families, Indian Railways have taken up manufacturing of 17,000 non-AC coaches (general/sleeper) over the next 5 years.

On IR, the percentage of non-AC coaches, is about 70% as indicated below:

Distribution of coaches:

Non-AC coaches (general and sleeper)	~62,000	~70%
AC coaches	~27,000	~30%
Total coaches	~89,000	100%

Due to higher availability of general coaches, the number of passengers traveling in general/ unreserved coaches has shown an increasing trend as shown below:

Passengers in general/unreserved coaches:

Year	No. of Passengers
2020-21	99 Cr (Covid year)
2021-22	275 Cr (Covid year)
2022-23	553 Cr
2023-24	609 Cr
2024-25	651 Cr

The number of seats available for non-AC passengers has also increased. The current composition is as follows:

Distribution of seats:

Non-AC seats	~ 54 lakhs	~ 78%
AC seats	~ 15 lakhs	~ 22%
Total	~ 69 lakhs	100%

Moreover, to provide greater accommodation for the passengers using General and non-AC Sleeper Coaches, the extant policy regarding composition of Mail/Express trains provides for 12 (Twelve) General class& Sleeper class non- AC coaches and 08 (eight) AC-Coaches, in a train of 22 coaches,

thereby providing greater accommodation for the passengers using General and non-AC Sleeper Coaches.

Further, to cater to the needs of passengers desirous of availing unreserved accommodation, Indian Railways (IR) operate unreserved non-AC passenger trains/MEMU/EMU etc. for affordable travel, which are in addition to the unreserved accommodation (coaches) available in Mail/Express services.

Implementation of such measures to facilitate rail travel for diverse segments of passengers is a continuous and ongoing process.
