

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
RAJYA SABHA
UNSTARRED QUESTION NO. 3324
ANSWERED ON 20.03.2026

SUICIDE PREVENTION GAURDRAILS AT KOLKATA METRO

3324 SHRI SAMIK BHATTACHARYA:

Will the Minister of RAILWAYS be pleased to state:

- (a) date of installation and present operational status of suicide prevention guardrails at Kalighat Metro Station, along with the total cost incurred on the project;
- (b) number of suicide attempts and fatalities reported at Kalighat Metro Station during the three years prior to installation of the guardrails;
- (c) number of such incidents reported at Kalighat Metro Station after installation of the guardrails, year-wise;
- (d) total number of suicide attempts and fatalities reported across all stations of Kolkata Metro during the last three years, station-wise; and
- (e) whether Government proposes to expand installation of suicide prevention guardrails to additional stations, if so, details and timeline thereof?

ANSWER

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) to (e): To facilitate and guide the passengers for boarding and deboarding, guard rails have been provided at Kalighat Station. Further, the following steps are being taken by the Railways for safety and security of passengers in Metro Railway, Kolkata:-

- RPF personnel are deployed at Kolkata Metro stations for access control and assistance to passengers.
- Quick Response Teams are deployed at important locations of the stations which regularly patrol platforms to attend any eventualities.
- Surveillance is kept through CCTV cameras provided in coaches and at metro railway stations.
- For immediate assistance, passengers can make complaint on Security helpline.
- Railways are in regular touch with passengers through various social media platforms like twitter etc. to enhance security of passengers and to address their security concern.
- Frequent announcements are made through Public Address System to educate passengers to take precautions while boarding or deboarding the trains, keeping themselves away from the yellow line while the train is entering into the platform, against theft, etc.
- Publicity for the anti-suicide campaign are undertaken through the printing and installation of banners at prominent locations, along with the broadcasting of audio messages across various Metro stations to raise awareness.

The cases of suicides and unnatural deaths are registered and investigated by jurisdictional Local Police. Number of fatalities due to suicides is published state-wise by National Crime Records Bureau.

Metro Projects in Kolkata started in 1972. The details of the Metro commissioned since then are as under:

Period	Metro Commissioned
1972 to 2014 (42 years)	28 km
2014 to 2025 (11 years)	45 km

The details of Metro Corridors commissioned are as under:

S.No.	Metro Corridor	Section Commissioned
1	Kavi Subash – Noapara (28 Km) (Blue Line)	This Corridor commissioned before FY 2013-14 (This required about 42 years to complete)
2	Noapara – Dakshineswar (4.14 Km) (Extension of Blue Line)	This Corridor commissioned in FY 2020-21
3	Noapara – Jaihind Airport - Barasat (18 Km) (Yellow Line)	Noapara – Jaihind Airport section (6.77 Km) Commissioned in FY 2025-26
4	Joka – Majerhat - Esplanade (14 Km) (Purple Line)	Joka – Majerhat section (7.74 Km) Commissioned in stages between FY 2022-23 to 2023-24.
5	New Garia - Belaghata - Dumdum Airport (32 Km) (Orange Line)	New Garia – Belaghata (9.8 Km) Commissioned in stages between FY 2023-24 to 2025-26
6	Howrah Maidan – Salt Lake Sec. V (16.55 Km) (Green Line)	This Corridor commissioned in stages between FY 2019-20 to 2025-26.

Further, work pertaining to 4 Metro corridors at total length of about 52 km is under progress, out of which 20 km of work is held up due to land acquisition and utility shifting issues pertaining to State Government. In the rest of the Metro stretch, though the work is in progress yet facing difficulties due to one or other reasons at the end of State Government. Details are as below:

- (i) **Noapara – Jaihind Airport - Barasat (18 km):** Noapara - Jai Hind Airport (6.77 km) has been commissioned and work from Jai Hind Airport to Michael Nagar is in progress. However, work from New Barrackpore to Barasat (7.5 km) is held up due to land acquisition and encroachment issues by State authorities.

SN	Location	Issues
1.	New Barrackpore to Barasat	<ul style="list-style-type: none"> Land acquisition (23,000 sq. m) and removal of heavy encroachments (1277 hutments, 764 shops) are involved in this section. The matter is not yet resolved by Government of West Bengal (GoWB).

- (ii) **Joka – Majerhat - Esplanade (14 km):** Joka - Majerhat (7.74 km) has been commissioned and balance work from Majerhat to Esplanade (6.26 km) has been taken up. However, progress of the work is affected due to the following issues:

SN	Location	Issues
1.	Khidderpur Metro Station	<ul style="list-style-type: none"> For utility shifting and road traffic diversion, 837 sqm permanent and 1,702 sqm temporary land of State Government (Kolkata Armed Police) is required. The proposal of this land was sent to State Government on 24.08.2020. Several meetings were held with officials of Government of West Bengal (GoWB) for transfer of above land. After lot of persuasion, State Government finally accorded approval in July 2025 only after almost 5 years.
2.	Dr. B.C. Roy Market	<ul style="list-style-type: none"> For construction of Esplanade Metro Station, temporary shifting of unauthorised 528 Shops at B.C. Roy Market on Defence land is required. The proposal for NOC of temporary/permanent shifting of these shops was submitted to State Government in February 2022. Shops for temporary shifting of these unauthorized shops have also been constructed by Railway. The State Government has been requested to facilitate shifting. Regular follow up with State PWD is also being done. Issue is pending for more than 3.5 years.

- (iii) **New Garia – Belaghata - Dum Dum Airport (32 km):** New Garia - Belaghata (9.8 km) has been commissioned and balance work from Belaghata to Dum Dum Airport (22.2 km) has been taken up. However, progress of the work is affected due to the following issues:

SN	Location	Issues
1.	Chingrighata Crossing (Between Belehata – Gour Kishore Ghosh stations)	<ul style="list-style-type: none"> Temporary traffic diversion at Chingrighata crossing for launching of viaduct segments is required for 3 nights each on either side of the road (8 hours on every night). The proposal was submitted to Government of West Bengal (GoWB) in December 2024. The diversion road as desired by Kolkata traffic police has already been constructed in February 2025. Since then, several meetings have been held with various State Government and Kolkata police officials for NOC. The NOC is still awaited even after about 12 months.

- (iv) **Baranagar - Barrackpore - Dakshineswar (14.5 km):** Baranagar - Dakshineswar (2 km) has been commissioned and balance work from Baranagar to Barrackpore (12.5 km) is held up due to pending utility shifting in the alignment by state government authorities. The details are as below:

SN	Location	Issues
1.	Baranagar to Barrackpore	<ul style="list-style-type: none"> • The original alignment along the B.T road was agreed in 2011 as per MoU among Metro Railway, RVNL and Kolkata Municipal Corporation. • As per MoU, existing pipeline was to be replaced by new 64-inch diameter pipeline by the State Government. • Shifting of this pipeline was completed in 2012. • However, NOC is still awaited from Government of West Bengal.

Completion of Railway project/s depends on various factors which include the following:

- Land acquisition by State Government
- Forest clearance
- Shifting of infringing utilities
- Statutory clearances from various authorities
- Geological and topographical conditions of area
- Law and order situation in the area of project site
- Number of working months in a year for particular project site etc.

All these factors affect the completion time of the project/s.
