

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 3067
TO BE ANSWERED ON 19TH MARCH, 2026**

POSTAL INFRASTRUCTURE IN ODISHA

3067 SMT. MAMATA MOHANTA:

Will the Minister of Communications be pleased to state:

- (a) whether the transformation of Department of Posts into a logistics-oriented network has strengthened parcel handling and MSME export facilitation in Odisha, including Mayurbhanj district;
- (b) whether new products and digital systems have enhanced e-commerce participation of rural entrepreneurs; and
- (c) the steps taken to further strengthen postal infrastructure and workforce capacity in tribal regions?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) Under the Mail Parcel Optimization Project (MPOP), greater operational efficiency across the parcel value chain has been achieved. The parcel network and delivery centres have been rationalised, and an all-India road transport network has been introduced to support the growing parcel and e-commerce sector. The Department of Posts (DoP) has established 8 Parcel Hubs, complemented by 3 Nodal Delivery Centres and 9 Integrated Delivery Centres in Odisha, to ensure timely and secure processing and delivery of mail and parcels. For export facilitation, 35 Dak Ghar Niryat Kendras have been established in Odisha, including two in Mayurbhanj. A Sub Foreign Post Office is functional in Bhubaneswar for customs clearance of export items.
- (b) DoP offers parcel products such as Speed Post Parcel, India Post Parcel, and Logistics Post services across the country, with value-added features such as Cash on Delivery (CoD), insurance, and One-Time Password (OTP) - enabled delivery, particularly to meet the requirements of e-commerce players and entrepreneurs. Further, the Advanced Postal Technology (APT) platform has been introduced for real-time tracking of articles and digitalisation of services.
- (c) Several initiatives, focused on network expansion, digitalisation, and manpower deployment in tribal regions have been taken. At present, 3,238 post offices are functional across nine tribal districts of Odisha, including 12 Head Post Offices, 375 Sub Post Offices, and 2,851 Branch Post Offices. These offices are equipped with computerised systems, which facilitate the delivery of postal services.
