

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**RAJYA SABHA**  
**UNSTARRED QUESTION NO. 2464**  
TO BE ANSWERED ON: 13.03.2026

**EXPANSION OF DIGITAL PUBLIC SERVICES THROUGH CSC**

**2464. SMT. GEETA ALIAS CHANDRAPRABHA:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Digital India Programme has expanded access to digital public services through Common Service Centres (CSCs) across the country;
- (b) if so, the number of operational CSCs and the digital services delivered in Uttar Pradesh during the last three years; and
- (c) whether district-wise data for Auraiya reflects citizen usage trends, categories of services accessed and enrollment under key digital governance services provided through CSCs?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI JITIN PRASADA)

(a) to (c): Common Services Centres (CSCs) are established under the Digital India Programme, throughout the country to provide citizen-centric services. These centres are operated by Village Level Entrepreneurs (VLE).

Currently, there are 5.54 Lakh CSCs operational throughout the country. Citizens access a wide range of services through CSCs, including electricity bill payments, e-District services, municipal services, Update Client Lite (UCL) demographic services (Aadhar Demographic update), e-recharge, PAN services, etc.

All the services provided by CSCs can be seen at <https://csc.gov.in/>.

The number of functional CSCs and number of transactions carried out by CSCs in the State of Uttar Pradesh during the last three years are as follows:

- Financial year (FY) 2023-24: 1.24 lakh CSCs operational with 1105.25 Lakh transactions.
- FY 2024-25: 1.29 lakh CSCs operational with 1202.49 Lakh transactions.
- FY 2025-26 (till Dec' 25): 1.28 lakh CSCs operational 879.85 Lakh transactions.

District wise details of CSCs including Auraiya district, are available at <https://csc.gov.in/>.

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