

GOVERNMENT OF INDIA
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

RAJYA SABHA
UNSTARRED QUESTION NO. 2232
TO BE ANSWERED ON 11.03.2026

PERFORMANCE OF ONE-STOP CENTRES

2232. SHRI MALLIKARJUN KHARGE:

Will the MINISTER OF WOMEN AND CHILD DEVELOPMENT be pleased to state:

- (a) number of One-Stop Centres (OSCs) currently operational in the country, States/UT-wise;
- (b) number of sanctioned posts and actual staff in each OSC;
- (c) whether all OSCs have access to trained counsellors, legal aid support, medical assistance and temporary shelter facilities as mandated under the scheme;
- (d) number of women who have availed services at OSCs during last five years, including a break-up of services such as counselling, legal support, medical assistance and emergency shelter; and
- (e) whether any gap has been identified in the functioning of OSCs, including delays in funding, staff shortages or lack of coordination with police, legal services authorities or district administrations?

ANSWER

MINISTER OF WOMEN AND CHILD DEVELOPMENT
(SHRIMATI ANNPURNA DEVI)

(a) to (e) One Stop Centre (OSC) is a component of the Sambal vertical under the umbrella Mission Shakti. It provides integrated and immediate support and assistance under one roof to women affected by violence and those in distress, both in private and public spaces. It provides **services** like medical aid, legal aid and advice, temporary shelter, police assistance and psycho-social counselling to needy women. As on date, 914 OSCs are operational in the country. Since inception, i.e. 1st April, 2015 up to 31st December, 2025, over 13.37 lakh women have been assisted in the country. The details of State and UT-wise operational OSCs are at **Annexure-I** and women assisted through these OSCs in last five years are at **Annexure-II**.

As per the Mission Shakti guidelines, the Central Government provides 100% financial assistance to States/ UTs for appointment/hiring 13 manpower resources including 1 Psycho-social Counsellor, 1 Para Legal Personnel/ Lawyer and 1 Para Medical Personnel at each OSC. The overall implementation of the OSC scheme lies with the State Governments and UT

Administrations. Funds are being released on the basis of guidelines of Department of Expenditure, prescribed for Single Nodal agency (SNA) or SNA SPARSH of the Public Financial Management System (PFMS).

A third party evaluation of the schemes of the Ministry, including One Stop Centre (OSC) Scheme, was conducted during the Financial Year 2019 to 2024 through NITI Aayog. The study found the relevance, effectiveness and sustainability of the scheme as satisfactory.

Further, once in a year, the Programme Approval Board (PAB) monitors with States and UTs, the progress of activities under the scheme and reviews status of achievement of objectives and effective delivery of services to women and children. Apart from this, officials of the Ministry continuously review the scheme through meetings, video conferencing and by making field visits to States and UTs from time to time.

ANNEXURE-I

REFERRED TO IN PARTS (a) to (e) OF RAJYA SABHA UNSTARRED QUESTION NO. 2232 FOR REPLY ON 11.03.2026 ASKED BY SHRI MALLIKARJUN KHARGE REGARDING PERFORMANCE OF ONE-STOP CENTRES:

The details of State and UT-wise operational OSCs

Sl. No.	State /UTs	Number of Operational OSCs
1	Andaman and Nicobar Islands	3
2	Andhra Pradesh	36
3	Arunachal Pradesh	25
4	Assam	36
5	Bihar	39
6	Chandigarh	1
7	Chhattisgarh	42
8	DNHDD	3
9	Delhi	11
10	Goa	2
11	Gujarat	35
12	Haryana	22
13	Himachal Pradesh	13
14	Jammu and Kashmir	20
15	Jharkhand	26
16	Karnataka	42
17	Kerala	14
18	Ladakh	2
19	Lakshadweep	1
20	Madhya Pradesh	57
21	Maharashtra	67
22	Manipur	16
23	Meghalaya	13
24	Mizoram	13
25	Nagaland	17
26	Odisha	34
27	Puducherry	4
28	Punjab	23
29	Rajasthan	52
30	Sikkim	6
31	Tamil Nadu	59
32	Telangana	36
33	Tripura	10
34	Uttar Pradesh	96
35	Uttarakhand	14
36	West Bengal	24
	Total	914

ANNEXURE-II

REFERRED TO IN PARTS (a) to (e) OF RAJYA SABHA UNSTARRED QUESTION NO. 2232 FOR REPLY ON 11.03.2026 ASKED BY SHRI MALLIKARJUN KHARGE REGARDING PERFORMANCE OF ONE-STOP CENTRES

The details of year-wise women assisted for any of the services i.e. medical aid, legal aid and advice, temporary shelter, police assistance and psycho-social counselling through these OSCs during last five years

Year	2021-22	2022-23	2023-24	2024-2025	2025-26 (upto 31st December 2025)
No. of women assisted	147312	165736	183278	228910	218283
