

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA
UNSTARRED QUESTION NO. 2053
TO BE ANSWERED ON 10th MARCH, 2026**

OPERATIONALIZATION OF NTMHP CELLS

**2053. SHRI MALLIKARJUN KHARGE:
SHRI NEERAJ DANGI:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) the number of National Tele Mental Health Programme (NTMHP) cells sanctioned, operational and functional during the last five years, State-wise and year-wise;
- (b) the details of personnel sanctioned, in position and vacant for these cells, cell-wise, State-wise and year-wise;
- (c) the number of calls received, attended and resolved by these cells, cell-wise, State-wise and year-wise; and
- (d) whether these cells are mandated to conduct periodic follow-up or check-ups on callers and if so, the details thereof?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SH. PRATAPRAO JADHAV)**

- (a) The Government has launched a “National Tele Mental Health Programme” on 10th October, 2022, to further improve access to quality mental health counselling and care services in the country. As on 03.03.2026, 36 States/ UTs have set up 53 Tele MANAS Cells. Tele-MANAS services are available in 20 languages based on language opted by States. More than 34.34 lakh calls have been handled on the helpline number since inception.

A total of 51 Tele-MANAS Cells were approved, and all are now operational. In addition, two more Cells—one at Nagpur Tele MANAS Cell (ABET Tele-MANAS Cell) and one dedicated Tele-MANAS Cell for the Armed Forces at Armed Forces Medical College, Pune

(AFMC Tele-MANAS Cell)—were approved and made functional, bringing the total number of Tele-MANAS Cells to 53.

- (b) The cell-wise and State-wise details of sanctioned, in-position and vacant human resources are placed at Annexure–I.
- (c) The number of calls received, attended and resolved by Tele-MANAS Cells, State-wise and year-wise, is placed at Annexure–II.
- (d) Tele-MANAS Counsellors and Mental Health Professionals are authorised to conduct periodic follow-ups with callers as per the Tele-MANAS Call Back Policy. Call backs are initiated in specific situations requiring continued contact to ensure safety or provide support. These include psychiatric emergencies (such as active suicidal thoughts, recent attempt, domestic or sexual violence, imminent risk, or abrupt disconnection). Other situations include prolonged silence during the call, caller-requested call backs, inability to access mental health services due to disability or lack of support.

ANNEXURE-I

**Details of sanctioned, in-position, and vacant Human Resources
(cell-wise and state-wise)**

Sl. No.	State/UT Names	TMC Names	Sanctioned HR	In-Positi on HR	Vacant HR
1	Andaman and Nicobar Islands	ANIIMS, Port Blair	18	10	8
2	Andhra Pradesh	Siddartha Medical college, Vijayawada	31	18	13
3	Andhra Pradesh	Government Hospital for Mental Care, Visakhapatnam	31	10	21
4	Arunachal Pradesh	Papumpare	18	16	2
5	Assam	NHM, Guwahati	31	13	18
6	Bihar	Bihar Institute of Mental Health & Allied Sciences, Koilwar, Bhojpur- 802160	31	0	31
7	Bihar	IGIMS, Patna	31	0	31
8	Bihar	Jawaharlal Nehru Medical College Hospital (JNMCH), Bhagalpur	31	0	31
9	Chandigarh	Mental Health Institute, Chandigarh	18	8	10
10	Chhattisgarh	District Hospital, Raipur	31	18	13
11	Dadra & Nagar Haveli and Daman & Diu	Shri Vinoba Bhave Civil Hospital, Silvassa	18	10	8
12	Delhi	IHBAS, Delhi	31	12	19
13	Goa	State Institute of Health and Family Welfare, Goa	18	13	5
14	Gujarat	Hospital for Mental Health, Ahmedabad	31	14	17
15	Gujarat	TMC 2	31	5	26
16	Haryana	Civil Hospital, Sector 6, Panchukula, Haryana	31	0	31
17	Himachal Pradesh	104 call centre, Solan	31	8	23
18	Jammu and Kashmir	IMHANS, Kashmir	31	21	10
19	Jharkhand	CIP, Ranchi	31	31	0
20	Karnataka	DIMHANS	31	28	3
21	Karnataka	NIMHANS	31	27	4
22	Kerala	State Mental Health Programme office, Thiruvananthapuram	31	12	19
23	Ladakh	Office of National Health	18	11	7

		Mission, Ladakh			
24	Lakshadweep	Department of Psychiatry, Indira Gandhi Hospital, Kavaratti	18	3	15
25	Madhya Pradesh	Mansik Arogyashala, Gwalior	31	19	12
26	Madhya Pradesh	MGM, Indore	31	27	4
27	Maharashtra	Ambejogai, Dist. Beed	31	26	5
28	Maharashtra	Regional Mental Hospital, Pune	31	27	4
29	Maharashtra	Regional Mental Hospital, Thane	31	27	4
30	Manipur	RIMS, Imphal, Manipur	31	27	4
31	Meghalaya	Meghalaya Institute of Mental Health and Neurological Sciences (MIMHANS)	31	9	22
32	Mizoram	MINECO, Aizwal	18	16	2
33	Nagaland	TMC	31	18	13
34	Odisha	Berhampur, Ganjam	31	21	10
35	Odisha	Cuttack , Odisha	31	23	8
36	Puducherry	IGGGH&PGI, Puducherry	18	14	4
37	Punjab	Institute of Mental Health, Amritsar	31	16	15
38	Rajasthan	Psychiatric Centre Jaipur	31	29	2
39	Rajasthan	Jodhpur	31	26	5
40	Sikkim	TMC	18	10	8
41	Tamil Nadu	TMC 1: 104 Helpline, Thenampet, Chennai	31	21	10
42	Tamil Nadu	TMC 2: IMH Kilpauk, Chennai	31	21	10
43	Telangana	Institute of Mental Health, Hyderabad	31	22	9
44	Tripura	Modern Psychiatric Hospital, Narsingarh	31	17	14
45	Uttar Pradesh	BRD Medical College, Gorakhpur	31	23	8
46	Uttar Pradesh	Mental Health Hospital, Bareilly	31	20	11
47	Uttar Pradesh	Mental Health Institute & Hospital, Agra	31	21	10
48	Uttar Pradesh	Varanasi	31	15	16
49	Uttarakhand	Mental Health Institute, Selaqui	31	26	5
50	West Bengal	Institute of Psychiatry, Kolkata	31	23	8
51	West Bengal	Swasthya Bhawan campus, Kolkata	31	22	9

ANNEXURE-II

**Number of calls received, attended and resolved by Tele-MANAS Cells
(State-wise and year-wise)**

Sl. No.	State/UT	Tele MANAS Cell (TMC)	10th Oct, 2022-31st Dec, 2022	1st Jan, 2023-31st Dec, 2023	1st Jan, 2024-31st Dec, 2024	1st Jan, 2025-31st Dec, 2025	1st Jan, 2026-25th Feb, 2026
1	Andaman and Nicobar Islands	ANIIMS, Port Blair	47	771	1584	2805	570
2	Andhra Pradesh	Government Hospital for Mental Care, Vishakapatnam	–	–	4494	4981	2483
3	Andhra Pradesh	Siddartha Medical college, Vijayawada	523	18171	15507	12459	2781
4	Arunachal Pradesh	Tele MANAS cell, Papumpare		1046	733	2615	266
5	Assam	NHM, Guwahati	510	10949	14001	20256	3472
6	Bihar	Bihar Institute of Mental Health & Allied Sciences, Koilwar, Bhojpur- 802160	–	3144	2548	8784	2880
7	Bihar	IGIMS, Patna	674	1965	1543	5165	1388
8	Bihar	Jawaharlal Nehru Medical College Hospital (JNMCH), Bhagalpur	–	3409	2913	3652	529
9	Chandigarh	Menal Health Institute, Chandigarh	8	518	4134	7664	1615
10	Chhattisgarh	District Hospital, Raipur	111	3249	18004	23910	3754
11	Dadra & Nagar Haveli and Daman & Diu	Shri Vinoba Bhave Civil Hospital, Silvassa	1048	6619	10472	13577	2832
12	Delhi	IHBAS, Delhi	957	6536	6662	24522	5738
13	Goa	South District Hospital –Margao	–	3000	9569	11664	2597
14	Gujarat	Hospital for Mental Health, Ahmedabad	330	3405	5778	20873	4578
15	Gujarat	PDU Medical College, Rajkot	–	–	642	4147	1044
16	Haryana	State HQ of State Health Department & NHM, Haryana	101	140	2534	7983	1869
17	Himachal Pradesh	104 call centre, Solan	–	483	3363	5070	1433

18	Jammu and Kashmir	IMHANS, Kashmir	1898	31704	38966	60566	10048
19	Jharkhand	CIP, Ranchi	626	10755	19731	26566	5375
20	Karnataka	DIMHANS	661	17676	28860	44297	10679
21	Karnataka	NIMHANS	543	17072	23442	57601	11917
22	Kerala	State Mental Health Programme office, Thiruvananthapuram	988	8843	13949	31566	8478
23	Ladakh	Office of National Health Mission, Ladakh	–	1830	2025	2544	417
24	Lakshadweep	New Directorate Building, Kavaratti	–	2	515	434	64
25	Madhya Pradesh	Gwalior Mental Hospital	1380	17997	26267	33516	5755
26	Madhya Pradesh	MGM, Indore	1574	19172	27240	43512	8073
27	Maharashtra	Ambejogai, Dist. Beed	44	19559	18644	30986	5790
28	Maharashtra	Regional Mental Hospital, Pune	923	14431	15866	33430	7766
29	Maharashtra	Regional Mental Hospital, Thane	1881	13077	20240	35140	6008
30	Manipur	RIMS, Imphal, Manipur	344	2266	5524	8125	980
31	Meghalaya	MIMHANS, Shillong, Meghalaya	–	549	1075	2626	298
32	Mizoram	MINECO , Aizwal	88	6118	7700	7873	790
33	Nagaland	State Mental Health Institute Kohima	–	114	731	1299	287
34	Odisha	Berhampur	203	34029	54071	46186	8112
35	Odisha	Cuttack	82	17641	60825	70858	8350
36	Puducherry	INDIRA GANDHI GOVERNMENT GENERAL HOSPITAL(IGGGH&PG I)	–	–	4318	8440	936
37	Punjab	Institute of Mental Health, Amritsar	–	2810	10614	20202	4374
38	Rajasthan	SMS Medical College, Jaipur	–	6465	8011	19209	5163
39	Rajasthan	Tele Manas Cell Jodhpur	–	1656	9042	15629	2671
40	Sikkim	Sikkim State Tele manas Cell	–	481	1939	2496	495
41	Tamil Nadu	104 Helpline, Chennai	4938	78708	105772	97417	11196
42	Tamil Nadu	IMH, Chennai	–	–	86409	87560	11513
43	Telangana	Institute of Mental Health, Hyderabad	1370	51338	71427	60306	9796
44	Tripura	Modern Psychiatric	138	1443	5066	18208	3576

		Hospital, Narsingarh					
45	Uttar Pradesh	BRD Medical College, Gorakhpur	355	8788	41762	48044	12363
46	Uttar Pradesh	Mental Health Hospital, Bareilly	307	30594	77515	69062	13900
47	Uttar Pradesh	Mental Health Institute & Hospital, Agra	873	19837	49526	82057	19712
48	Uttar Pradesh	Tele MANAS cell, Varanasi	35	7260	90738	68406	8808
49	Uttarakhand	Mental Health Institute, Selaqui	49	182	509	17941	3881
50	West Bengal	Institute of Psychiatry, Kolkata	984	9594	34224	21457	3671
51	West Bengal	Swasthya Bhawan campus, Kolkata	775	10775	80679	36607	6819
52	Maharashtra	ABET Tele MANAS cell, Nagpur	–	–	11295	33259	6117
53	Maharashtra	AFMC Tele MANAS cell, Pune	–	–	–	777	171