

GOVERNMENT OF INDIA  
MINISTRY OF SOCIAL JUSTICE & EMPOWERMENT  
**RAJYA SABHA**  
**UNSTARRED QUESTION NO -1411**  
ANSWERED ON – 11/02/2026

**DELIVERY OF WELFARE SCHEMES AND SERVICES**

1411. SHRI KARTIKEYA SHARMA

Will the Minister of SOCIAL JUSTICE AND EMPOWERMENT be pleased to state:-

- (a) the digital platforms and portals currently used by the Ministry for delivery of welfare schemes and services, including scholarships, rehabilitation support and skill-linked benefits;
- (b) the number of youth beneficiaries who have accessed services through these digital platforms during the last three years, year-wise and scheme-wise;
- (c) whether the Ministry has undertaken any assessment of digital accessibility, grievance redressal timelines and service delivery efficiency achieved through these platforms; and
- (d) the steps being taken to strengthen digital outreach, awareness and last-mile access for marginalised youth, particularly in rural and aspirational districts?

**ANSWER**

THE MINISTER OF STATE FOR SOCIAL JUSTICE AND EMPOWERMENT

(SHRI RAMDAS ATHAWALE)

(a) & (b) The details of digital platforms and portals currently being used by the Ministry for delivery of welfare Schemes and services along with the number of youth beneficiaries who have accessed services through these digital platforms during the last three years, are at **Annexure**.

(c) The digital accessibility and service delivery efficiency are assessed from time to time through analysis of application processing timelines, fund disbursement cycles under Direct Benefit Transfer (DBT), system-generated reports and grievance trends. In coordination with State Governments/Union Territories Administrations, Urban Local Bodies and implementing agencies, the Grievance redressal mechanism is institutionalised in form of dedicated helpdesks, helplines, portal-based ticketing systems and Centralized Public Grievance Redress and Monitoring System (CPGRAMS). The inputs received are utilised as indicators for monitoring accessibility, responsiveness and overall service delivery efficiency.

(d) The Ministry has undertaken measures to strengthen digital outreach, awareness and last-mile access for marginalised youth, particularly in rural and aspirational Districts, through dissemination of scheme information via official websites, social media platforms and advertisements in National and Regional languages. In addition, Mobile-based applications and field-level digital tools are also used for help and guidance of beneficiaries, capacity-building programmes, handholding sessions and workshops for stakeholders to improve last-mile delivery.

Annexure referred in parts (a) and (b) in respect of Rajya Sabha Unstarred Question No. 1411 for answer on 11.02.2026 regarding Digital platforms and portals of the Ministry of Social Justice & Empowerment and number of beneficiaries during the last three years.

S.No	SCHEME	2022-23	2023-24	2024-25	2025-26	
1	NMBA (nmba.dosje.gov.in)	Nasha Mukht Bharat Abhiyaan	--	17467284	181930940	52614767
2	Scholarship (scholarships.gov.in)	Pre -Matric	1134268	2129540	2165983	--
		Post Matric	4647135	4738578	4804208	--
3	e-Anudaan (grants-msje.gov.in)	Drugs	--	443519	803044	443519
		AVYAY	--	181393	175379	181393
		SRESHTHA	--	16518	16217	8110
		Smile Garima Greh	--	528	392	327
4	PM-AJAY (Pradhan Mantri Anusuchit Jaati Abhyuday Yojana) (pmajay.dosje.gov.in)	Adarsh Gram	--	344480	447208	323476
		Grants-In-Aid	--	360	74	0
		Hostels	--	4274	1950	0
5	Waste Picker Survey Portal (mssurvey2024.in)	Waste Picker Survey Portal for Identification and Profiling of Waste Pickers	--	--	130	168653
6	VISVAS (visvas.dosje.gov.in)	Vanchit Ikai Samooh aur Vargon ki Aarthik Sahayata	--	--	97333	98748
7	SEED (dwbdnc.dosje.gov.in)	Scheme for Economic Empowerment of DNTs (De-notified, Nomadic and Semi-Nomadic Tribes)	--	--	43980	88225
8	PM-SURAJ (Pradhan Mantri Samajik Utthan aur Rozgar Aadharit Jankalyan Yojana) (pmsuraj.dosje.gov.in)	NBCFDC	--	18	170	--
		NSFDC	--	82704	41750	34300
9	NAMASTE (namastescheme.com)	National Action for Mechanised Sanitation Ecosystem	--	32229	33840	23179
10	PM JAY Beneficiary Portal (beneficiary.nha.gov.in)	Pradhan Mantri Jan Arogya Yojana	--	2843	4763	20636
11	Transgender (transgender.dosje.gov.in)	National Portal for Transgender Persons	--	14792	13818	10835
12	NFSC (nsfdc.nic.in)	National Fellowship for Scheduled Caste Students	--	4166	4143	4121
13	NHAA (nhapoa.gov.in)	National Helpline for Atrocities Against Scheduled Castes	--	2475	2214	1178
14	TAPAS (tapas.dosje.gov.in)	Training for Augmenting Productivity and Services	--	331	648	622
15	NOS (nosmsje.gov.in)	National Overseas Scholarship Scheme	--	114	79	56
16	PM DAKSH (pmdaksh.dosje.gov.in)	Pradhan Mantri Dakshta Aur Kushalta Sampann Hitgrahi	--	13375	37407	--
17	NFOBC (nbcfdc.gov.in)	National Fellowship for Other Backward Classes	1570	2009	2197	--
18	SMILE (smile-b.dosje.gov.in)	Support for Marginalized Individuals for Livelihood and Enterprise	--	0	6361	0
19	SAGE (scw.dosje.gov.in)	Scheme for Senior Citizens' Welfare	--	2	5	2

\* (-- indicates data not available).