GOVERNMENT OF INDIA
MINISTRY OF POWER

RAJYA SABHA
STARRED QUESTION NO.252
ANSWERED ON 16.03.2026

LOAD SHEDDING AND AT&C LOSS MONITORING AT DISTRIBUTION COMPANY LEVEL

252 SMT. GEETA ALIAS CHANDRAPRABHA:

Will the Minister of **POWER** be pleased to state:

(a) whether internal monitoring systems capture DISCOM-wise actual versus scheduled load delivery, seasonal load shedding events, and granular AT&C loss breakdowns at feeder or ward levels, beyond State-level performance figures;

(b) if so, the comparative internal performance summaries for the State of Uttar Pradesh, including rural distribution segments; and

(c) whether Auraiya district-specific load reliability records, feeder-wise loss indices, and consumer complaint resolution timelines are maintained in internal dashboards that are not publicly available, and the measures taken to utilise such data for improving electricity distribution efficiency?

A N S W E R

THE MINISTER OF POWER

(SHRI MANOHAR LAL)

(a) to (c) : A Statement is laid on the Table of the House.

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STATEMENT

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) IN RESPECT OF RAJYA SABHA STARRED QUESTION NO.252 FOR REPLY ON 16.03.2026 REGARDING LOAD SHEDDING AND AT&C LOSS MONITORING AT DISTRIBUTION COMPANY LEVEL ASKED BY SHRI SMT. GEETA ALIAS CHANDRAPRABHA.

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(a) & (b): Electricity is a concurrent subject and power distribution comes under the purview of distribution utilities that function under the guidance of their respective Electricity Regulatory Commission (ERC) and State Government.

Aggregate Technical & Commercial (AT&C) loss for a distribution utility is published annually by Power Finance Corporation at the utility level and it is based on its submitted annual accounts. Further, State level details related to actual power supply position like energy requirement and energy met are also published by Grid India.

For the State of Uttar Pradesh, in FY2024-25 the AT&C loss is 19.54%. Further, the gap between Energy Supplied (1,41,449 million units) and Energy Requirement (1,41,475 million units) has declined to almost "Nil" during the current year. As reported by the State, average daily hours of supply details are enclosed at **Annexure**.

The data related to scheduled load delivery, seasonal load shedding events and granular AT&C loss at feeder or ward levels is maintained and monitored by respective State Governments and distribution utilities.

(c): The Electricity (Rights of Consumers) Rules, 2020, provide for Consumer Grievance Redressal Forums (CGRFs) at different levels in the distribution utility. If a consumer is dissatisfied with the resolution provided by the utility, they can approach the CGRF and further the Ombudsman, for resolution. Also, as per the rules, ERCs have to notify the standards of performance for the utilities which shall contain time period for resolution of various electricity related complaints.

As reported by the State, the average daily hours of supply (during 01.04.2025 to 12.03.2026) in rural and urban areas of Auraiya district is 21:44 hours and 23:17 hours respectively.

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ANNEXURE

ANNEXURE REFERRED TO IN PARTS (a) & (b) OF THE STATEMENT LAID IN REPLY TO STARRED QUESTION NO. 252 ANSWERED IN THE RAJYA SABHA ON 16.03.2026 REGARDING LOAD SHEDDING AND AT&C LOSS MONITORING AT DISTRIBUTION COMPANY LEVEL

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Average daily supply hours of Uttar Pradesh

Month	Rural		Urban			Emergency power cut
	Except Bundelkhand (Scheduled 18 hrs)	Bundelkhand (Scheduled 20 hrs)	Nagar Panchayat (Scheduled 21:30 hrs)	Tehsil Headquarter (Scheduled 21:30 hrs)	Janpad Headquarter (Scheduled 24 hrs)	
April 2025	18:28	20:05	21:31	21:36	24:00	-
May 2025	18:36	20:12	21:35	21:37	24:00	-
June 2025	18:34	20:13	21:36	21:40	24:00	-
July 2025	18:19	20:05	21:30	21:30	24:00	-
August 2025	19:04	20:39	21:55	21:53	24:00	-
September 2025	18:37	20:19	21:44	21:41	24:00	-
October 2025	22:19	22:50	23:15	23:19	24:00	-
November 2025	18:41	20:19	21:37	21:36	24:00	-
December 2025	18:21	20:03	21:31	21:31	24:00	-
January 2026	18:47	20:16	21:39	21:39	24:00	-
February 2026	18:52	20:24	21:44	21:46	24:00	-

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