GOVERNMENT OF INDIA MINISTRY OF HOUSING AND URBAN AFFAIRS RAJYA SABHA UNSTARRED QUESTION NO. 864 ANSWERED ON 08/12/2025

REGULAR GLITCHES IN THE DELHI METRO NETWORK

NO. 864. SHRI NARAIN DASS GUPTA:

Will the Minister of HOUSING AND URBAN AFFAIRS be pleased to state:

- (a) whether Government is aware of the fact that frequent glitches are occurring in the Delhi metro network causing inconveniences to the commuters, the details of the glitches (linewise) occurred on different lines of Delhi metro network during the last three years;
- (b) if so, the details of corrective measures taken, if not, the reasons therefor; and
- (c) whether Government is considering to rope in any foreign agencies to chalk out a detailed plan to curb these glitches on Delhi metro network, if so, the details thereof?

ANSWER

THE MINISTER OF STATE THE MINISTRY OF HOUSING AND URBAN AFFAIRS (SHRI TOKHAN SAHU)

(a) to (c): Delhi Metro Rail Corporation Ltd. (DMRC) is maintaining the punctuality of 99.9% in its train operations. In terms of asset reliability, DMRC ranks 4th among COMET Metros (Community of Metros) rating, which has membership of 47 leading metro system from 44 cities worldwide and is managed by the Transport Strategy Centre at Imperial College, London. Further, DMRC collaborates with Original Equipment Manufacturers (OEMs), specialized agencies as well as academia for knowledge sharing.

Details of asset failures of last three years is enclosed at Annexure.

Year-wise/Line-wise: Details of asset failures:

Lines	November 2022 -	November 2023 -	November 2024 –
	October 2023	October 2024	November 2025
Red Line	0	0	1
Yellow Line	0	0	0
Blue Line	0	0	0
Green Line	0	0	0
Violet Line	0	0	0
Pink Line	3	0	1
Magenta Line	1	0	0
Grey Line	0	0	0
Airport Express Line	0	0	0