GOVERNMENT OF INDIA MINISTRY OF DEFENCE

DEPARTMENT OF EX-SERVICEMEN WELFARE

RAJYA SABHA

UNSTARRED QUESTION NO. 847

TO BE ANSWERED ON 08TH DECEMBER, 2025

WELFARE OF EX-SERVICEMEN IN RURAL MAHARASHTRA

847 DR. MEDHA VISHRAM KULKARNI:

Will the Minister of Defence be pleased to state:

- (a) whether Government has taken steps to strengthen ECHS facilities in rural districts;
- (b) details of new polyclinics sanctioned during 2024-25;
- (c) whether digital grievance redressal is being expanded; and
- (d) funds allocated for ex-servicemen welfare during the current year?

ANSWER

MINISTER OF STATE

(SHRI SANJAY SETH)

IN THE MINISTRY OF DEFENCE

- (a) Yes, Sir. To extend the reach of the Ex-Servicemen Contributory Health Scheme (ECHS) to rural and remote locations, the Ministry initiated the 'E-Sehat' facility for ECHS beneficiaries in all ECHS polyclinics across the country. This facility allows tele-medicine services through virtual consultation with polyclinic doctors.
- (b) Establishment of 23 new ECHS Polyclinics was sanctioned during the year 2024-25. The list is attached as **Annexure**.
- (c) The Centralized Public Grievance Redress and Monitoring System (CPGRAMS) allows for digital grievance redressal, besides this grievances are being submitted to ECHS through e mail for redressal.
- (d) For the current financial year 2025-26, Rs 8,317 crores is the Budget Estimate allocated to ECHS.

ANNEXURE— REFERRED TO IN REPLY TO PART (b) OF RAJYA SABHA UNSTARRED QUESTION NO. 847 TO BE ANSWERED ON 08.12.2025 REGARDING WELFARE OF EX-SERVICEMEN IN RURAL MAHARASHTRA.

List of ECHS polyclinic sanctioned in 2024-25

S. No.	Location of new Polyclinic
1	Bagalkot, Karnataka
2	Bangalore Whitefield, Karnataka
3	Sainikpuri Hyderabad, Telangana
4	Pune (Nyati), Maharashtra
5	Balesar, Rajasthan
6	Hooghly, West Bengal
7	Dwarka, Gujarat
8	Nalagarh, Himachal Pradesh
9	Sec 82 noida, Uttar Pradesh
10	Bhoranj, Himachal Pradesh
11	Gagret, Himachal Pradesh
12	Gomti Area, Uttar Pradesh
13	Clement Town, Uttrakhand
14	Rourkela, Odisha
15	Cuttack, Odisha
16	Patna II, Bihar
17	Meerut II, Uttar Pradesh
18	Jaipur III, Rajasthan
19	Vijayanagram, Andhra Pradesh
20	Vishakhapatnam II, Andhra Pradesh
21	Sec 21 JVV Noida, Uttar Pradesh
22	Butwal, Lumbini Province, Nepal
23	Kohalpur, Lumbini Province, Nepal