

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**RAJYA SABHA
UNSTARRED QUESTION NO. 496
ANSWERED ON 4TH DECEMBER, 2025**

MODERNISATION OF POST OFFICES

496 SHRI LAHAR SINGH SIROYA:

Will the Minister of Communications be pleased to state:

- (a) the initiatives taken to modernise post offices under the India Post 2.0 Project;
- (b) the number of post offices digitised and networked under the Core Banking Solution (CBS);
- (c) whether post offices in Karnataka have been equipped with modern facilities; and
- (d) the steps taken to integrate postal services with financial inclusion initiatives like India Post Payments Bank (IPPB)?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) Under the IT Modernization Project 2.0, Department of Posts (DoP) has successfully rolled out the Advanced Postal Technology (APT) platform—an indigenous, cloud-based digital platform developed in-house by Centre for Excellence in Postal Technology (CEPT) and hosted on MeghRaj 2.0 Cloud. APT is agile and scalable to meet the growing customer expectations and has been rolled out nationwide on 4th August 2025, integrating approximately 1.70 lakh offices across 23 Postal Circles. Branch Post Offices have also been equipped with Android smartphones running in-house Digital Rural Enterprise Application for Mobile (DREAM) App to further strengthen service delivery, better connectivity and user experience in rural areas.
- (b) Under the Core Banking Solution, 25022 Departmental Post Offices are networked.
- (c) Yes Sir. All the Departmental Post Offices in Karnataka Circle have been provided with Desktops, Printers, Scanners. All the Branch Post Offices in Karnataka Circle are working with DREAM App under the Advanced Postal Technology (APT) 2.0 with portable Thermal Printers for receipt generation.
- (d) All Postmen and Grameen Dak Sevaks (GDS) have been equipped with a smartphones and biometric devices to provide Banking Services at the doorstep. DoP, through the India Post Payments Bank (IPPB) has expanded its financial services like Account opening, Aadhaar Enabled Payment System (AePS), Digital Life Certificate (DLC), Insurance services through third-party, Post-Office Savings Account linkage, credit referral facility, mobile number update in Aadhaar for any citizen and Child Aadhaar enrolment services for any child under 5 years. All Post Offices across India provide IPPB services and are connected to the IPPB Core Banking Solution (CBS).
