

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**RAJYA SABHA
UNSTARRED QUESTION NO: 271
TO BE ANSWERED ON 02.12.2025**

STRENGTHENING TELEMEDICINE AND DIGITAL HEALTH SERVICES

271. SMT. REKHA SHARMA:

Will the **Minister of HEALTH and FAMILY WELFARE** be pleased to state:

- (a) whether Government has taken steps to strengthen telemedicine and digital health services across the country, particularly in rural and remote areas;
- (b) if so, the details thereof;
- (c) whether Government proposes to integrate such services with the Ayushman Bharat Digital Mission (ABDM) platform; and
- (d) if so, the manner in which this integration is being implemented to ensure accessibility and affordability for all citizens?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE
(SHRI PRATAPRAO JADHAV)**

- (a) to (d): Yes, Ministry of Health and Family Welfare (MoHFW) has implemented a telemedicine service known as national telemedicine service (eSanjeevani) working as per under mentioned variants-
- i. eSanjeevani AB-AAM: It is a provider-to-provider telemedicine system, launched in November 2019 and is based on hub and spoke model.
 - ii. eSanjeevani OPD: It is a patient-to-provider telemedicine system, launched in April 2020, to enable citizens to get outpatient services in the confines of their homes to provide safe provider-to-patient consultations.

eSanjeevani has been designed to be an inclusive and accessible platform, providing free teleconsultation services to all, ensuring that even the economically disadvantaged can benefit from quality healthcare. While the platform does not record the socioeconomic status of patients, its widespread adoption, especially in rural and underserved areas, indicates that many underprivileged individuals have gained access to essential healthcare services without financial barriers. The services are operational across all 28 states and 8 Union Territories of India and over 43 crore consultations have been facilitated as on 23.11.2025.

Ayushman Bharat Digital Mission (ABDM) has been launched with a vision to create national digital health ecosystem that supports universal health coverage in an efficient, accessible, inclusive, affordable, timely and safe manner. The mission aims to develop the backbone necessary to support the integrated digital health infrastructure of the country to bridge the digital divide. eSanjeevani National Telemedicine

Service is already integrated with the core components of the Ayushman Bharat Digital Mission (ABDM) platform.

eSanjeevani is aligned with the core components of Ayushman Bharat Digital Mission, including Healthcare Professionals Registry, Health Facility Registry, ABHA integration, Interoperable electronic health records. ABDM integration with eSanjeevani enables ABHA creation, linking, and digital health record sharing. This significantly strengthens India's digital public infrastructure and national interoperability.
