

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS

RAJYA SABHA
UNSTARRED QUESTION NO. 2337
ANSWERED ON 19.12.2025

**SUPPORT FOR MODERNIZING SMALLER STATIONS IN TRIBAL AND
BACKWARD DISTRICTS**

2337 SHRI NIRANJAN BISHI:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether Ministry will provide financial and technical support for modernizing smaller stations in tribal and backward districts with digital ticketing, solar panels and green initiatives; and
- (b) if so, the details thereof and if not, the reasons therefor?

ANSWER

MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY

(SHRI ASHWINI VAISHNAW)

(a) & (b) Digital ticketing services are available to passengers throughout the country, including tribal and backward areas, through the RailOne App, which integrates multiple passenger-facing services such as reserved and unreserved ticketing, platform ticketing, train and PNR enquiry, Railmadad, etc., on a single platform with single sign-on access. In addition, Indian Railway Catering and Tourism Corporation(IRCTC) website, Rail Connect App for reserved tickets and the UTS on Mobile Application for unreserved tickets are also available. These applications can be downloaded and used from anywhere in India including tribal and backward areas, with a user-friendly registration process, effectively bringing these services to passengers' palm.

The mobile Apps operate on Application Programme Interface (API)-based technology, which requires only minimal text-based exchange between the users' device and the servers. This ensures efficient performance for ticket booking anywhere in India.

Automatic Ticket Vending Machines (ATVMs) have been provided at stations for booking unreserved tickets and are available in Hindi, English and the region-specific vernacular languages. These machines facilitate the issue of journey tickets for suburban and non- suburban sections,

platform tickets, as well as renewal of season tickets. Facilitators have also been engaged at stations to educate and assist passengers in using these digital facilities. Digital payment through QR code scanning has been enabled at ATVMs and also at Unreserved Ticketing System (UTS) counters and Passenger Reservation System (PRS) counters.

Indian Railways is undertaking modernization of the Passenger Reservation System (PRS), which includes upgradation and replacement of hardware, software, network equipment, security infrastructure and system functionalities on new technology. While the existing PRS can handle about 25,000 tickets per minute, the upgraded system is being designed to handle more than four times this capacity.

Modernization of ticketing facilities, system improvements and technological upgradation are continuous processes in Indian Railways and are undertaken subject to technical feasibility and availability of resources.

Further, under green initiatives, Indian Railways are setting up solar systems at Railway stations based on technical feasibility and availability of funds. As a part of this, till 30.11.2025, about 269 Mega Watt (MW) of solar systems have been commissioned over buildings which include more than 2600 Railways Stations.
