GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
RAJYA SABHA
UNSTARRED QUESTION NO : 1
(TO BE ANSWERED ON THE 1st December 2025)

**DELAYS/CANCELLATION OF FLIGHTS DUE TO TECHNICAL FAULT
AT IGI AIRPORT**

1.   SHRI ASHOKRAO SHANKARRAO CHAVAN

Will the Minister of CIVIL AVIATION be pleased to state:-

(a) whether a major technical fault recently disrupted critical systems at the Indira Gandhi International (IGI) Airport, leading to delays/cancellation over 500 flights and if so, the details thereof;
(b) the details of losses to airlines due to such fault;
(c) whether Government has ordered an inquiry into the incident to identify lapses in maintenance or cybersecurity protocols;
(d) if so, the details thereof and the outcome thereto; and
(e) the measures taken/being taken to strengthen system resilience, ensure timely backups, and prevent recurrence of such large-scale disruptions in airport operations in future?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION

 (Shri Murlidhar Mohol)

(a): High latency in the processing and delivery of Air Traffic Service (ATS) messages to Air Traffic Management Automation System (ATMAS) and other stakeholders, was observed at Delhi International Airport on 06.11.2025 at 11:00 Hrs IST, which led to delay in the delivery of Aeronautical Fixed Telecommunication Network (AFTN) messages including Flight Plan (FPL), issuance of mandatory Flight Information Centre (FIC) number and Air Defence Clearances and therefore resulted in delays in 397 scheduled passenger departures during 06.11.2025 to 08.11.2025.

(b): In case of any disruption in operations, due to adverse weather conditions, congestion or technical issues, airlines incur additional expenditure attributable to such factors, and hence quantifying losses arising from a specific issue is not feasible.

(c) to (e): In response to the technical failure at Delhi Airport on 6-7 November

2025, Airports Authority of India (AAI) has been directed to carry out a comprehensive audit of all Communication, Navigation, and Surveillance (CNS) equipment across the airports to evaluate their condition, operational reliability, and lifecycle management.

Further, to avert recurrence of such events, AAI has undertaken the replacement of the existing IP-based Automatic Message Switching System (AMSS) with the new Air Traffic Services Message Handling System (AMHS).

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