GOVERNMENT OF INDIA
MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION
DEPARTMENT OF FOOD AND PUBLIC DISTRIBUTION

RAJYA SABHA
UNSTARRED QUESTION NO. 1788
TO BE ANSWERED ON 16TH DECEMBER, 2025

MODERNISATION OF TPDS

1788 SMT. GEETA ALIAS CHANDRAPRABHA:

Will the Minister of Consumer Affairs, Food and Public Distribution be pleased to state:

(a) the present status of modernisation initiatives of the Targeted Public Distribution System (TPDS), including portability under the One Nation One Ration Card (ONORC) framework, ePoS-based authentication and digitisation of ration cards;

(b) the district-wise progress of Fortified Rice distribution in Uttar Pradesh under TPDS and the steps taken by the Ministry to address any supply-chain or operational challenges in the State; and

(c) whether Government proposes to extend additional support for improving digital payment facilities, electronic weighing systems and grievance-redress mechanisms at Fair Price Shops, particularly in rural districts such as Auraiya?

A N S W E R
MINISTER OF STATE FOR MINISTRY OF CONSUMER AFFAIRS,
FOOD & PUBLIC DISTRIBUTION
(SHRIMATI NIMUBEN JAYANTIBHAI BAMBHANIYA)

(a): Present Status of modernization efforts of PDS by department are as follows –

- Ration cards/beneficiary's database have been completely digitized (100%) in all States/UTs. 99.9% of ration cards have been Aadhar seeded.
- The transparency portal and online grievance redressal facility/Toll-free number have been implemented in all States/UTs.
- Online allocation has been implemented in all States/UTs and supply chain has been computerized in 31 States/UTs (except UTs of Chandigarh, Puducherry and Urban area of Dadra & Nagar Haveli which have adopted DBT Cash Transfer scheme).
- The nationwide portability of ration cards, popularly known as One Nation One Ration Card (ONORC) has been implemented in all 36 States/UTs, covering all Pradhan Mantri Garib Kalyan Anna Yojana (PMGKAY) beneficiaries.
- nearly 5.50 Lakh (99.8%) out of total 5.51 Lakh Fair Price Shops (FPSs) in the country have been automated by installing ePoS devices for the distribution of foodgrains through Aadhaar biometric authentication of beneficiaries.

(b): A statement showing district-wise distribution of Fortified Rice distribution in Uttar Pradesh under TPDS is at **Annexure.**

No such reports of supply chain or operational challenges in the State of Uttar Pradesh have been reported.

(c): At present, food grains are distributed free of cost under The Pradhan Mantri Garib Kalyan Anna Yojana (PMGKAY). To ensure that entitled quantity of foodgrains is distributed to the eligible beneficiaries and to maintain transparency, all the States/UTs have been requested to integrate electronic weighing scales with the electronic point of sales (ePoS) devices. The Department has taken several steps to strengthen grievance redressal in the Public Distribution System. Major initiatives include:

1. Strengthened Grievance Redressal Systems

- Universal availability of 1967/1800-series toll-free helplines across all States/UTs.
- Introduction of Anna Sahayata, an advanced AI-enabled WhatsApp and IVRS-based grievance redressal system, allowing beneficiaries to lodge complaints in their own language.
- Mera Ration Mobile App, which enables beneficiaries to check their entitlements, member and demographic details, last month's distribution status, nearby FPS location, and to lodge grievances directly through the app.

2. Enhanced Monitoring through CPGRAMS

- States/UTs and all concerned organisations have been sensitised to strictly adhere to the 21-day timeline for grievance disposal prescribed under CPGRAMS.
- Pendency of grievances is monitored regularly through CPGRAMS dashboards.
- Monthly advisories are issued to States to promote uniform and timely grievance resolution.
- States/UTs with high pendency levels are specifically flagged for corrective action.

3. Capacity Building & Oversight

- Regular trainings, workshops, and video conferences are conducted with States/UTs to improve the efficiency of grievance handling systems.
- The Department ensures strict implementation of the Standard Operating Procedure (SOP) for grievance redressal, ensuring accountability and timely resolution.

These steps collectively strengthen grievance-redress mechanisms, improve transparency, deter unfair trade practices, and help ensure that all beneficiaries receive their rightful foodgrain entitlements in a timely and transparent manner.

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Annexure

District - wise distribution of Fortified Rice in Uttar Pradesh (MT) Year 2025 (upto November)

Sr. no.	District	Fortified Rice
1	AGRA	79895.11
2	ALIGARH	67132.55
3	AMBEDKAR NAGAR	62241.99
4	AMETHI	50049.54
5	AMROHA	43042.09
6	AURAIYA	29926.24
7	AYODHYA	62826.5
8	AZAMGARH	114670.03
9	BAGHPAT	28025.55
10	BAHRAICH	95074.08
11	BALLIA	83870.33
12	BALRAMPUR	51296.7
13	BANDA	44669.28
14	BARABANKI	92323.19
15	BAREILLY	105173.4
16	BASTI	64139.58
17	BHADOHI	40775.45
18	BIJNOR	83813.32
19	BUDAUN	57582.8
20	BULANDSHAHR	79548.38
21	CHANDAULI	50125.25
22	CHITRAKOOT	25568.47
23	DEORIA	81559.29
24	ETAH	35309.67
25	ETAWAH	34484.28
26	FARRUKHABAD	39179.3
27	FATEHPUR	60168.64
28	FIROZABAD	50338.12
29	GAUTAM BUDDHA NAGAR	28883.75
30	GHAZIABAD	61724.4
31	GHAZIPUR	89736.04
32	GONDA	82414.29
33	GORAKHPUR	109766.88
34	HAMIRPUR	27908.41
35	HAPUR	30865.13
36	HARDOI	102618.22
37	HATHRAS	30959.41
38	JALAUN	31076.28
39	JAUNPUR	117691.03
40	JHANSI	47171.74
41	KANNAUJ	33210.37
42	KANPUR DEHAT	37115.94

43	KANPUR NAGAR	80748.72
44	KASGANJ	26960.27
45	KAUSHAMBI	41883.58
46	KHERI	106602.33
47	KUSHI NAGAR	96999.08
48	LALITPUR	31198.77
49	LUCKNOW	102483.42
50	MAHARAJGANJ	70046.59
51	MAHOBA	22148.96
52	MAINPURI	36243.26
53	MATHURA	55687.86
54	MAU	55074.52
55	MEERUT	73068.49
56	MIRZAPUR	65067.57
57	MORADABAD	72837.22
58	MUZAFFARNAGAR	66625.55
59	PILIBHIT	52323.15
60	PRATAPGARH	80511.16
61	PRAYAGRAJ	139227.48
62	RAE BARELI	78447.67
63	RAMPUR	56361.16
64	SAHARANPUR	82722.89
65	SAMBHAL	45463.24
66	SANT KABEER NAGAR	45090.14
67	SHAHJAHANPUR	68212.24
68	SHAMLI	29825.73
69	SHRAVASTI	29759.89
70	SIDDHARTH NAGAR	68021.21
71	SITAPUR	116319.72
72	SONBHADRA	52982.32
73	SULTANPUR	65118.62
74	UNNAO	71701.82
75	VARANASI	87268.21
	Total	**4716983.86**