GOVERNMENT OF INDIA MINISTRY OF MICRO, SMALL AND MEDIUM ENTERPRISES

RAJYA SABHA UNSTARRED QUESTION NO. 1712 TO BE ANSWERED ON 15.12.2025

PERFORMANCE OF EXPORT FACILITATION CENTRES

1712. SHRI GOLLA BABURAO:

Will the Minister of MICRO, SMALL AND MEDIUM ENTERPRISES be pleased to state:

- (a) aims, objectives and services provided by Export Facilitation Centres (EFC);
- (b) performance of EFC in Visakhapatnam, Andhra Pradesh during the last three years and current year, year-wise;
- (c) MSMEs that availed EFC services in Visakhapatnam during the last three years and current year, year-wise and MSME -wise;
- (d) whether Government is aware that as EFC is situated Northern most part of Andhra Pradesh, MSMEs in other parts of the State, particularly middle and southern part of State, are finding it difficult to avail services; and
- (e) will Government consider for setting up another EFC in the southern part of AP, sothat MSMEs can take advantage of this?

ANSWER

MINISTER OF STATE FOR MICRO, SMALL AND MEDIUM ENTERPRISES (SUSHRI SHOBHA KARANDLAJE)

- (a): The Ministry of Micro, Small and Medium Enterprises has established 65 Export Facilitation Centers (EFCs) in its field offices across the country with the aim of providing requisite mentoring and handholding support to MSMEs in exporting their products and services. Export Facilitation Centres (EFCs) support MSME exporters by providing comprehensive assistance across key areas. These include dissemination of information on export-related schemes and benefits, training and workshops on export compliance, handholding in export documentation and procedures, engagement with industry associations, State Governments, and DGFT to facilitate MSMEs.
- (b) to (e): The Ministry currently operates two Export Facilitation Centres (EFCs) in Andhra Pradeshin its field offices, namely, MSME-Development and Facilitation Office, Visakhapatnam and Technology Centre, Pudi, Visakhapatnam which started operations from the year 2024.

Export Facilitation Centres (EFCs) in Andhra Pradesh have provided handholding to MSMEs through Management Development Programmes (MDPs) on Export Marketing, National Seminars/Workshops on Export Packaging, Export Marketing, Export Credit and Insurance etc.

The number of MSMEs supported by EFCs in Andhra Pradesh are given below:

No. of MSMEs supported	
2024-25	April, 2025 to November 2025
50	39

The EFCs set in Vishakhapatnam cater to the needs of MSME exporters throughout the State.