

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS
RAJYA SABHA
UNSTARRED QUESTION NO- 1355
ANSWERED ON- 11/12/2025

ASSISTANCE TO INDIANS FACING FRAUD AND EXPLOITATION ABROAD

1355. SHRI RAVI CHANDRA VADDIRAJU

Will the Minister of EXTERNAL AFFAIRS be pleased to state :-

- (a) the country-wise data of Indian nationals who approached Missions/Posts for assistance in cases of job fraud, trafficking or contract violations during the period from 2022 to 2025;
- (b) the number of interventions made through MADAD and other grievance systems;
- (c) the repatriation support extended in these cases; and
- (d) the steps taken to strengthen bilateral mechanisms for preventing fraudulent recruitments ?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS
(SHRI KIRTI VARDHAN SINGH)

(a & b) As per the records available with Indian Missions/Posts abroad, the details of Indian nationals who sought assistance in cases of job fraud, trafficking, or contract violation, along with information on the interventions made under MADAD and other grievance-redressal mechanisms, are provided at **ANNEXURE-I**.

(c & d) The Government of India accords highest priority to the safety, security, protection and wellbeing of Indian workers abroad. There are established channels to enable them to reach out to the Indian Embassy/Consulate abroad in case they need any assistance. They can contact the Embassy/Consulate through walk-in, email, multilingual 24x7 emergency numbers, WhatsApp number, grievance redressal portal like MADAD/CPGRAMS/eMigrate, and social media etc. There are dedicated Labour Wings in Indian Missions/ Posts abroad in countries with sizable population of Indian workers, for handling such matters. Pravasi Bharatiya Sahayata Kendras have been set up in key locations such as New Delhi, Dubai, Riyadh and Jeddah to provide guidance and counselling to Indian workers.

Indian Missions/Posts abroad regularly organize Open Houses and Consular Camps in remote areas to get feedback from Indian workers residing in such areas and to address their grievances, if any. On receipt of complaint from or on behalf of the emigrant, the same is taken up pro-actively with the concerned Foreign Employer (FE) and the work place of the aggrieved worker is also visited, if required. The complaints pertaining to employment issues are also taken up with the local labour department and other relevant authorities of the host country for redressal.

Further, as additional safeguard for protection and safety of the Female workers (including domestic sector workers), Government has authorized only State run Recruiting Agencies (RAs) to recruit Indian female workers holding ECR category passports for overseas employment in Gulf and other notified ECR Countries through the e-Migrate Portal. Moreover, there is a minimum age criteria of 30 years for female workers holding ECR category passport for overseas employment to protect them against exploitation.

The Embassy/Consulate also utilizes the Indian Community Welfare Fund (ICWF) from time to time to provide financial and legal assistance to Indian nationals in distress on a means-tested basis. Under ICWF, the major assistance provided includes Boarding & Lodging, Air Passage to India, Legal Assistance, Emergency Medical Care, Transportation of Mortal Remains to India, and Payment of Small Fines and Penalties. Details of expenditure made by Indian Mission/Post abroad on air passages for repatriation of stranded Indians from ICWF during the period 2023-2025 is given at **ANNEXURE-II**.

The Government of India has established several bilateral mechanisms and agreements with key destination countries, including those in the Gulf Cooperation Council (GCC), to safeguard Indian workers and ensure timely grievance redressal. These include Labour and Manpower Cooperation Agreements/MoUs, Agreements/Protocol on Domestic Workers, and Joint Working Groups/Joint Committee Meetings that oversee implementation of worker-protection provisions, streamline recruitment processes, facilitate resolution of complaints, and strengthen legal assistance frameworks. Migration and Mobility Partnership Agreements signed with countries also contain provisions for holding regular Joint Working Group meetings under which such issues pertaining to students, professionals, and researchers are highlighted. Missions/Posts take up the issue of rescue and repatriation of Indian nationals actively with the local Ministry of Foreign Affairs and other concerned Government agencies of the host country like Immigration, Labour Department, Home Affairs, Defence and Border Affairs and law enforcement agencies. These arrangements along with dedicated mechanisms in the Indian Missions abroad such as helpdesks, shelter facilities, online grievance portals, and coordinated interventions with local authorities ensure support for Indian workers facing exploitation or contract violations.

ANNEXURE-I

Sl. No.	Name of Country	Name of Mission/Post	Data of Indian nationals who approached Missions/Posts for assistance in cases of job fraud, trafficking or contract violations during 2022 to 2025	Number of interventions made under MADAD and other grievance systems
1	Japan	EoI Tokyo	NIL	NIL
2	Philippines	EoI Manila	NIL	NIL
3	Indonesia	CGI Medan	NIL	NIL
4	Cambodia	EoI Phnom Penh	2192	150
5	Nepal	CGI Birgunj	18	NIL
6	Iraq	EoI Baghdad	NIL	NIL
7	Mongolia	EoI Ulaanbaatar	NIL	NIL
8	Uzbekistan	EoI Tashkent	7	NIL
9	Tanzania	CGI Zanzibar	NIL	NIL
10	Cyprus	HCI Nicosia	NIL	NIL
11	Iraq	CGI Erbil	10	NIL
12	Eritrea	EoI Asmara	23	NIL
13	Namibia	HCI Windhoek	NIL	NIL
14	Russia Federation	CGI Vladivostok	NIL	NIL
15	Belarus	EoI Minsk	3	2
16	South Africa	CGI Cape Town	NIL	NIL
17	Gabon	HCI Libreville	NIL	NIL
18	Ethiopia	EoI Addis Ababa	NIL	NIL
19	Turkiye	CGI Istanbul	NIL	NIL
20	Sudan	EoI Khartoum	NIL	NIL
21	Japan	CGI Fukuoka	NIL	NIL
22	Indonesia	CGI Bali	2	NIL
23	Estonia	EoI Tallinn	NIL	NIL
24	Zimbabwe	EoI Harare	NIL	NIL

25	Niger	EoI Niamey	NIL	NIL
26	Mauritania	EoI Nouakchott	1	NIL
27	Angola	EoI Luanda	39	29
28	Lithuania	EoI Vilnius	12	NIL
29	Nigeria	HCI Abuja	NIL	NIL
30	Sao Tome and Principe	EoI Sao Tome	NIL	NIL
31	Pakistan	HCI Islamabad	NIL	NIL
32	Sri Lanka	CGI Jaffna	NIL	NIL
33	Bangladesh	AHCI Sylhet	NIL	NIL
34	Equatorial Guinea	EoI Malabo	NIL	NIL
35	South Africa	CGI Johannesburg	NIL	NIL
36	United Kingdom	CGI Manchester	NIL	NIL
37	Uganda & Burundi	HCI Kampala	NIL	NIL
38	Republic of Congo	EoI Brazzaville	NIL	NIL
39	Eswatini	HCI Mbabane	NIL	NIL
40	Saudi Arabia	EoI Riyadh	8461	4707
41	Azerbaijan	EoI Baku	NIL	NIL
42	Burkina Faso	EoI Ouagadougou	NIL	NIL
43	Palestine	RoI Ramallah	NIL	NIL
44	Maldives	HCI Male	2718	11
45	Myanmar	CGI Sittwe	NIL	NIL
46	Germany	CGI Munich	NIL	NIL
47	Egypt	EoI Cairo	NIL	NIL
48	Sri Lanka	CGI Hambantota	NIL	NIL
49	Hong Kong & Macau SARs	CGI Hong Kong	Nil	NIL
50	Bhutan	CGI Phuentsholing	NIL	NIL
51	Suriname	EoI Paramaribo	NIL	NA
52	Yemen	EoI Riyadh	NIL	NIL
53	Switzerland & Principality of Liechtenstein	EoI Berne	NIL	NIL

54	Togo	EoI Lome	NIL	NIL
55	Russian Federation	CGI Saint Petersburg	NIL	NIL
56	Kyrgyzstan	EoI Bishkek	13	40
57	South Africa	CGI Durban	25	NIL
58	Afghanistan	EoI Kabul	NIL	NIL
59	Algeria	EoI Algiers	18	18
60	Chile	EoI Santiago	NIL	NIL
61	Bahrain	EoI Bahrain	2086	181
62	UAE	CGI Dubai	11490	10429
63	Liberia	EoI Monrovia	NIL	NIL
64	UK	CGI Edinburgh	1	1
65	Brazil	CGI Sao Paulo	NIL	NIL
66	South Sudan	EoI Juba	NIL	NIL
67	South Africa	CGI Johannesburg	NIL	NIL
68	Germany	CGI Hamburg	NIL	NIL
69	Bolivia	EoI La PAz	NIL	NIL
70	Switzerland	CGI Geneva	NIL	NIL
71	Lebanon	EoI Beirut	18	NIL
72	Ukraine	EoI Kyiv	NIL	NIL
73	Mali	Bamako	NIL	NIL
74	Libya	EoI Tripoli	66	8
75	Jordan	EoI Amman	NIL	NIL
76	Peru	EoI Lima	NIL	NIL
77	Serbia	EoI Belgrade	NIL	NIL
78	Germany	CGI Frankfurt	NIL	NIL
79	Cameroon	HCI Yaounde	1	NIL
80	South Africa	HCI Pretoria	NIL	NIL
81	UAE	EoI Abu Dhabi	2389	2313
82	Albania	EoI Tirana	7	7
83	Sierra Leone	HCI Freetown	52	16
84	France	CGI Marseille	NIL	NIL
85	Hungary	EOI Budapest	NIL	NIL

86	Bosnia & Herzegovina	EOI Budapest	NIL	NIL
87	Czech Republic	EOI Prague	NIL	NIL
88	Paraguay	EOI Asuncion	NIL	NIL
89	Latvia	EOI RIGA	3	NIL
90	Panama	EoI Panama	NIL	NIL
91	Slovak Republic	EoI Bratislava	100 (approx.)	NIL
92	Canada	CGI Toronto	NIL	1
93	USA	CGI Atlanta	NIL	NIL
94	Argentina	EoI Buenos Aires	NIL	NIL
95	Uruguay	EoI Buenos Aires	NIL	NIL
96	Cabo Verde	EoI Praia	NIL	NIL
97	Trinidad & Tobago	HCI Port of Spain	1	NIL
98	Venezuela	EoI Caracas	NIL	NIL
99	New Zealand	CGI Auckland	Nil	1
100	Cuba	EoI Havana	NIL	NA
101	Dominican Republic & Haiti	EoI Santo Domingo	17	NIL
102	Guatemala	EoI Guatemala City	NIL	NIL
103	Colombia	EoI Bogota	NIL	NIL
104	USA	CGI Los Angeles	NIL	NIL
105	USA	CGI New York	NIL	NIL
106	USA	CGI Houston	NIL	NIL
107	Mexico	EoI Mexico City	1	1
108	Belize	EoI Mexico City	NIL	NIL
109	Australia	CGI Brisbane	NIL	NIL
110	Australia	HCI Canberra	NIL	NIL
111	New Zealand	HCI Wellington	120	NIL
112	Japan	CGI Osaka Kobe	NIL	NIL
113	Timor Leste	EoI Dili	NIL	NIL
114	Bangladesh	AHCI Khulna	NIL	NIL
115	Australia	CGI Melbourne	NIL	NIL
116	France	CGI Saint Denis	1	NIL

117	Australia	CGI Sydney	NIL	NIL
118	Kazakhstan	ROI Almaty	NIL	NIL
119	South Korea	EOI Seoul	1	1
120	Turkmenistan	SOI Ashgabat	NIL	NIL
121	Kazakhstan	EoI Astana	30	NIL
122	Iran	COI Bandar Abbas	299	27
123	Myanmar	EOI Yangon	2447	2165
124	Bhutan	EOI Thimphu	NIL	NIL
125	Fiji	HCI Suva	NIL	NIL
126	Oman	EoI Muscat	12039	1311
127	Georgia	EoI Tbilisi	NIL	NIL
128	Iran	EoI Tehran	111	10
129	Lao PDR	EoI Vientiane	2410	24
130	China	CGI Guangzhou	NIL	NIL
131	Bangladesh	AHCI Rajshahi	NIL	NIL
132	Slovenia	EoI Ljubljana	NIL	NIL
133	Myanmar	CGI Mandalay	NIL	NIL
134	China	CGI Shanghai	2	NIL
135	Mozambique	HCI Maputo	Nil	NIL
136	Qatar	EOI Doha	8	8
137	Zambia	HCI Lusaka	36	5
138	Djibouti	EoI Djibouti	NIL	NIL
139	Poland	EOI Warsaw	NIL	NIL
140	Bangladesh	AHCI Chittagong	NIL	NIL
141	Seychelles	HCI Victoria, Mahe	11	13
142	Nigeria	CGI Lagos	12	4
143	Sri Lanka	AHCI Kandy	25	NIL
144	Indonesia	EoI Jakarta	2	NIL
145	Vietnam	CGI Ho Chi Minh City	64	NIL
146	Ireland	EOI Dublin	1	NIL
147	Thailand	EOI Bangkok	2049	5
148	Saudi Arabia	CGI Jeddah	4635	4523

149	Thailand	CoI Chiangmai	NIL	NIL
150	Denmark	EOI Copenhagen	NIL	NIL
151	Bangladesh	HCI Dhaka	NIL	NIL
152	Sweden	EOI Stockholm	NIL	NIL
153	Armenia	EoI Yerevan	NIL	NIL
154	Belgium and Luxembourg	EoI Brussels	NIL	NIL
155	Finland	EoI Helsinki	NIL	NIL
156	Tunisia	EoI Tunis	48	NIL
157	United Kingdom	CGI Birmingham	1	NIL
158	Spain	CGI Barcelona	NIL	NIL
159	Spain	EoI Madrid	NIL	NIL
160	ROMANIA	EoI Bucharest	NIL	NIL
161	Brazil	EOI Brasilia	NIL	NIL
162	Croatia	EOI Zagreb	NIL	NIL
163	Kenya	HCI Nairobi	7	6
164	Malaysia	HCI Kuala Lumpur	7326	
165	Bulgaria & North Macedonia	EoI Sofia	NIL	NIL
166	Italy	CGI Milan	2	1
167	Italy	EOI Rome	4	NIL
168	Turkiye	EoI Ankara	NIL	NIL
169	Kuwait	EoI Kuwait	20937	1083
170	Democratic Republic of Congo	EOI Kinshasa	83	42
171	Central African Republic	EOI Kinshasa	NIL	NIL
172	MALAWI	HCI LILONGWE	2	6
173	Kenya	AHCI Mombasa	NIL	NIL
174	Germany	EoI Berlin	3	NIL
175	NORWAY	EoI Oslo	NIL	NIL
176	Austria	EoI Vienna	NIL	NIL
177	Morocco	EOI Rabat	1	NIL

178	Malta	HCI Malta	7	7
179	Ghana	HCI Accra	8	41
180	Canada	HCI Ottawa	NIL	NIL
181	China	EOI Beijing	8	NIL
182	Papua New Guinea	HCI Port Moresby	NIL	NIL
183	South Sudan	EoI Juba	NIL	NIL
184	Nepal	EoI Kathmandu	NIL	NIL
185	UK	HCI London	1480	115
186	USA	EoI Washington DC	NIL	NIL
187	DPR Korea	EoI Pyongyang	NIL	NIL
188	Tajikistan	EoI Dushanbe	9	NIL

Annexure-II

Mission/Post-wise Expenditure(in INR) on Air Passage to stranded Indians from ICWF during the period 2023-2025(June)				
Sl.No.	Mission/Post	2023	2024	2025
1	Kabul	0	0	44,692
2	Melbourne	0	0	55,618
3	Bahrain	7,65,185	12,62,524	2,46,531
4	Dhaka	0	1,06,089	0
5	Brasilia	11,72,310	0	0
6	Toronto	2,96,552	86,202	57,019
7	Santiago	0	1,27,688	0
8	Guangzhou	0	1,17,424	0
9	Shanghai	45,785	69,362	0
10	Abidjan	0	91,234	0
11	Zagreb	0	34,103	0
12	Prague	0	42,536	42,536
13	Kinshasa	0	1,29,500	45,456
14	Djibouti	4,30,777	0	0
15	Cairo	0	61,270	11,20,303
16	Paris	0	30,134	1,37,647
17	Hamburg	0	1,29,259	0
18	Munich	81,764	0	0
19	Accra	1,15,265	0	0
20	Medan	12,702	0	0
21	Bandar Abbas	1,96,730	0	0
22	Tehran	1,46,754	0	0
23	Baghdad	38,381	0	0
24	Erbil	2,37,549	95,736	34,315
25	Milan	34,710	0	0
26	Osaka-Kobe	0	43,591	0
27	Tokyo	8,99,627	3,91,332	0
28	Amman	58,824	52,381	0
29	Astana	31,243	0	0
30	Nairobi	0	0	34,764
31	Kuwait	9,18,639	3,39,718	1,822,213
32	Bishkek	0	0	0
33	Vientiane	0	1,38,291	4,44,057
34	Beirut	0	28,02,542	0
35	Kuala Lumpur	2,72,150	41,229	38,735
36	Male	3,65,395	0	44,470
37	Port Louis	37,836	89,449	53,555
38	Ulaanbaatar	0	40,204	0

39	Maputo	0	63,316	0
40	Yangon	0	32,973	0
41	Sittwe	98,318	0	0
42	Kathmandu	0	8,68,361	0
43	Wellington	6,47,278	3,68,492	0
44	Abuja	0	0	57,099
45	Muscat	90,42,363	15,74,895	1,51,982
46	Port Moresby	0	91,955	91,955
47	Lima	0	2,70,168	0
48	Manila	1,13,450	1,09,830	0
49	Doha	9,79,729	13,51,241	5,73,031
50	Bucharest	0	35,592	0
51	Moscow	55,207	5,92,365	17,981
52	St. Petersburg	0	3,20,913	0
53	Kigali	71,133	0	0
54	Riyadh	31,69,487	48,48,559	9,69,511
55	Jeddah	17,21,368	10,31,703	26,50,324
56	Victoria (Mahe)	1,57,801	0	0
57	Johannesburg	1,59,808	87,850	0
58	Madrid	61,954	52,735	77,269
59	Colombo	30,10,693	62,81,583	31,51,479
60	Hambantota	0	10,637	0
61	Jaffna	0	31,325	0
62	Kandy	23,730	0	0
63	Khartoum	82,592	0	0
64	Damascus	1,14,348	4,203	0
65	Dushanbe	0	37,143	0
66	Zanzibar	0	39,990	45,456
67	Bangkok	6,97,096	1,38,978	5,023
68	Lome	0	0	96,662
69	Port of Spain	0	4,80,361	0
70	Ankara	1,31,601	0	0
71	Abu Dhabi	73,36,750	50,07,780	9,15,064
72	Dubai	1,36,08,109	27,27,313	47,743
73	Kampala	31,695	0	0
74	Birmingham	1,83,550	0	0
75	London	1,50,326	3,00,674	0
76	Atlanta	0	0	1,83,122
77	Ho Chi Minh City	0	32,146	0
78	Harare	1,93,240	0	0
