

GOVERNMENT OF INDIA
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS
RAJYA SABHA
UNSTARRED QUESTION NO-1217
ANSWERED ON- 10/12/2025

EMERGENCY RESPONSE AND RESCUE INFRASTRUCTURE ALONG HIGHWAYS

1217. SHRI A. D. SINGH:

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

- (a) whether Government has assessed the adequacy of emergency response infrastructure along National Highways (NHs), including ambulance and fire services;
- (b) the details of response time and availability of trauma care facilities in accident-prone stretches; and
- (c) the steps being taken by Government to strengthen highway patrolling, establish integrated control rooms and ensure prompt rescue and medical assistance to victims of road accidents?

ANSWER

THE MINISTER OF ROAD TRANSPORT AND HIGHWAYS

(SHRI NITIN JAIRAM GADKARI)

(a) Health services fall within the domain of the States & UTs. Central Government in Ministry of Health & Family Welfare administers National Programme for Prevention & Management of Trauma and Burn Injuries. In addition, on National Highways constructed under Hybrid Annuity Mode (HAM), Build Operate Transfer (BOT), Toll Operate Transfer (TOT) contracts or with Infrastructure Investment Trust (InvIT), National Highways Authority of India (NHAI) deploys Basic Life Support Ambulances through Centralized Ambulance Agencies having specialization in such services. In order to further strengthen the Incident Management Services, NHAI has also signed an MoU with HLL Lifecare Ltd. to deploy Basic Life Support Ambulances (BLS). As on date, over 1200 Ambulances have been deployed by NHAI.

Fire extinguishers are provisioned at Toll Plazas to handle any minor fire related incidents at the toll plaza location. All fire related incidents, including deployment of fire tenders and/or their operation, are regulated by State Governments.

(b) All possible efforts are made to provide assistance to the accident victims within the Golden Hour. Mapping of hospitals/Trauma Centres along National Highways is also being done by NHAI through HLL Lifecare Ltd. so as to transport the accident victims to the nearest available health facility.

(c) As regards improvement of response time, GPS devices have been installed on all on-road units (i.e., Ambulance, Cranes & Patrolling Vehicles) and Computer Aided Despatch System is being used to track and despatch the required on-road unit by the 1033 call centre of NHAI.
