

GOVERNMENT OF INDIA  
MINISTRY OF SOCIAL JUSTICE & EMPOWERMENT  
RAJYA SABHA  
UNSTARRED QUESTION NO -1196  
ANSWERED ON – 10/12/2025

**SENIOR CITIZEN HOMES AND CARE FACILITIES**

1196. SHRI MALLIKARJUN KHARGE

Will the Minister of SOCIAL JUSTICE AND EMPOWERMENT be pleased to state:-

- (a) number of Senior Citizens' Homes, Continuous Care Homes and other similar facilities established for senior citizens, and the beneficiaries availing the benefits under each of them, State-wise and year-wise for the past five years;
- (b) details of Senior Citizen Care Homes/Old Age Homes run through Central/State grants or directly by Central/State Governments, State-wise and year-wise for the last five years;
- (c) whether there is any plan to expand such facilities in view of increasing demand, if so, the details thereof; and
- (d) details of the number of grievances received, attended to and disposed of under Elderline, State-wise and year-wise for the last five years?

**ANSWER**

THE MINISTER OF STATE FOR SOCIAL JUSTICE AND EMPOWERMENT

(SHRI B.L.VERMA)

(a) to (c) The Ministry of Social Justice and Empowerment is implementing Integrated Programme for Senior Citizens (IPSrC), a component of Atal Vayo Abhyuday Yojana (AVYAY), under which grants-in-aid is provided to NGOs/Voluntary Organisations for running and maintenance of Senior Citizens Homes (old age homes), Continuous Care Homes, etc. Facilities like shelter, nutrition, medicare and recreational activities are provided free of cost to the indigent senior citizens living in such homes. The State-wise details of number of Senior Citizen Homes assisted and number of beneficiaries residing therein are enclosed at **Annexure I**.

Under the IPSrC component of AVYAY scheme, proposals are invited for providing financial assistance to the senior citizen homes located in gap districts and districts having insufficient capacity of senior citizen homes.

(d) Elderline is operational with effect from 01.10.2021. The State-wise and year-wise details of the number of grievances received, attended to and disposed of under Elderline from 01.10.2021 are at **Annexure-II**.

Annexure referred to in reply to part (a) to (c) of Rajya Sabha Unstarred Question no. 1196 to be answered on 10.12.2025 regarding "Senior Citizen Homes and Care Facilities"

**Number of Projects of Senior Citizen Homes/Old Age Homes assisted and number of beneficiaries during last 05 Years:-**

S.No.	States	2020-21		2021-22		2022-23		2023-24		2024-25	
		No. of Homes	Beneficiaries								
1	Andhra Pradesh	84	1875	76	1650	75	1625	74	1600	74	1600
2	Arunachal Pradesh	2	100	1	50	1	50	1	50	1	50
3	Assam	38	1190	34	1090	32	1040	30	990	30	990
4	Bihar	1	50	0	0	0	0	9	400	9	400
5	Chhattisgarh	3	150	3	150	3	150	3	150	3	150
6	Delhi	3	100	2	75	1	50	2	75	2	75
7	Goa	2	100	0	0	0	0	0	0	0	0
8	Gujarat	8	275	6	200	6	200	8	250	10	325
9	Haryana	17	575	11	425	11	425	12	450	12	450
10	Himachal Pradesh	2	50	1	25	1	25	2	50	2	50
11	Jammu and Kashmir	0	0	0	0	0	0	13	450	13	450
12	Jharkhand	2	75	0	0	2	50	3	100	3	100
13	Karnataka	38	970	35	895	38	995	40	1045	40	1045
14	Kerala	3	100	1	50	1	50	3	100	3	100
15	Madhya Pradesh	16	475	14	425	16	475	34	1075	34	1075
16	Maharashtra	78	2095	62	1545	52	1295	47	2135	47	2135
17	Manipur	36	1150	24	850	24	850	38	1200	38	1200
18	Meghalaya	2	100	2	100	2	100	2	100	2	100
19	Mizoram	2	50	0	0	0	0	4	100	4	100
20	Nagaland	0	0	0	0	0	0	5	225	5	225
21	Odisha	84	2275	99	2650	86	2325	82	2125	82	2125
22	Puducherry	1	25	2	50	2	50	2	50	2	2
23	Punjab	3	75	0	0	0	0	0	0	0	0
24	Rajasthan	21	550	24	625	26	675	26	675	26	675
25	Tamil Nadu	75	2075	76	2100	74	2050	72	2000	70	1950
26	Telangana	19	650	16	575	16	575	19	650	19	650
27	Tripura	3	75	3	75	3	75	2	50	2	50
28	Uttar Pradesh	34	965	34	965	37	1065	40	1140	43	1240
29	Uttarakhand	2	75	2	75	2	75	2	75	2	2
30	West Bengal	28	800	25	725	26	750	28	800	28	800
	<b>Total</b>	<b>607</b>	<b>17045</b>	<b>553</b>	<b>15370</b>	<b>537</b>	<b>15020</b>	<b>603</b>	<b>18110</b>	<b>606</b>	<b>18114</b>

Annexure referred to in reply to part (d) of Rajya Sabha Unstarred Question no. 1567 to be answered on 10.12.2025 regarding "Senior Citizen Homes and Care Facilities"

S.No.	State/UT	2021-22	2022-23	2023-24	2024-25	2025-26 (As on 30.11.2025)
1.	Andaman & Nicobar	Not Operational. UT Admn. didn't sign MoU with the Centre.			R =112 A=42 D =42	R =132 A =93 D =93
2.	Andhra Pradesh	R=32509 A=10317 D=7573			Not Operational. State Dept. didn't sign MoU with the Centre.	
3.	Arunachal Pradesh	R =84 A =59 D =42	R=356 A =328 D=311	R =425 A=400 D=400	R =258 A =235 D =219	R =187 A =169 D =160
4.	Assam	R =2041 A =2041 D =2041	R =1917 A=1917 D =186	R =186 A =186 D=186	R =569 A =569 D =569	R=649 A =649 D =649
5.	Bihar	R =4547 A =1663 D =1663	R =26454 A=13454 D=13454	R=6956 A=1990 D=1990	R=107 A=54 D =54	R =5705 A =2788 D =2788
6.	Chandigarh	R =1454 A =1454 D =1454	R =5088 A =5088 D =5088	R =2359 A =2359 D =2359	R =435 A =435 D =435	R =1448 A =725 D =336
7.	Chhattisgarh	R =293 A =247 D =222	R =328 A =308 D =287	R =381 A =352 D =298	R =188 A =166 D =149	R =162 A =151 D =142
8.	DNHDD	R =3000 A =1500 D =800	R =4028 A =1998 D =924	R =3514 A =1749 D =862	R = 406 A = 406 D = 325	R = 12 A = 10 D = 10
9.	Delhi	R =1914 A =1914 D =1914	R =2690 A =2690 D =2690	R =1729 A =1729 D =1729	R =09 A =09 D =09	R =1529 A =1529 D =1524
10.	Goa	R =1170 A =277 D =113	R =1070 A =380 D =222	R =1240 A =255 D =188	R =2540 A =1115 D =997	R =1100 A =772 D =569
11.	Gujarat	R =12386 A =3704 D =3444	R =39698 A =6480 D =2744	R =26261 A =2913 D =2520	R =14056 A =1451 D =1239	R =10075 A =1180 D =1468
12.	Haryana	Not Operational. State Dept. didn't sign MoU with the Centre.			R =06 A =04 D =04	R =305 A =287 D =284
13.	Himachal Pradesh	R =2043 A =1290 D =1290	R =2576 A =1563 D =1563	R =652 A =380 D =380	R =1129 A =753 D =753	R =1962 A =1176 D =1176
14.	Jammu & Kashmir	R =5306 A =2511 D =1714	R =21950 A =9688 D =4511	R =7256 A =2925 D =1693	R =1423 A =467 D =101	R =620 A =377 D =83
15.	Jharkhand	R =1957 A =447 D =201	R =1557 A =400 D =158	R =2357 A =494 D =244	R =104 A =104 D =79	R =299 A =299 D =145
16.	Karnataka	R =2196 A =2196 D =1286	R =3428 A =3428 D =3428	R =1286 A =1286 D =1286	R =1010 A =1010 D =1010	R =1029 A =1029 D =970
17.	Kerala	R =3956 A =3956 D =3956	R =2051 A =2051 D =2046	R =494 A =494 D =491	R =214 A =214 D =214	R =472 A =472 D =469
18.	Lakshadweep	Not Operational. UT Admn. didn't sign MoU with the Centre.				

19.	Leh Ladakh	Not Operational. UT Admn. Didn't sign MoU with the Centre.	R =369 A =300 D =300	R =181 A =150 D =150	R =30 A =20 D =20	R =300 A =250 D =250
20.	Madhya Pradesh	R =34571 A =11093 D =6132	R =39464 A =11122 D =5993	R =31986 A =8737 D =5466	R =10590 A =2957 D =2554	R =11611 A =3418 D =3145
21.	Maharashtra	R =8129 A =8129 D =8219	R =19328 A =19328 D =19328	R =13397 A =13397 D =13397	R =6260 A =6260 D =6260	R =7011 A =7011 D =7011
22.	Manipur	R =188 A =188 D =188	R =683 A =683 D =683	R =31 A =31 D =31	R =172 A =172 D =172	R =59 A =59 D =52
23.	Meghalaya	R =192 A =148 D =128	R =320 A =305 D =288	R =408 A =358 D =341	Not Operational. State Dept. didn't sign MoU with the Centre. Signed MoU sent by State to Ministry vide letter dt. Aug, 2025. MoU not recd. by NISD so far.	
24.	Mizoram	R =252 A =252 D =252	R =692 A =692 D =692	R =327 A =327 D =327	R =43 A =43 D =43	R =72 A =72 D =72
25.	Nagaland	R =1271 A =765 D =365	R =2023 A =1765 D =1365	R =2200 A =1945 D =1506	R =1758 A =1567 D =1200	R =2123 A =1980 D =1117
26.	Odisha	R =4332 A =2485 D =1727	R =1220 A =912 D =800	R =2000 A =1722 D =1423	R =43 A =43 D =31	R =593 A =593 D =111
27.	Pondicherry	R =624 A =624 D =560	R =1430 A =1430 D =1538	R =1011 A =1011 D =894	R = 355 A = 355 D = 295	No call officer since Apr.2025 (as per direction from Min.)
28.	Punjab	R =16586 A =8219 D =3847	R =19634 A =4849 D =3420	R =15129 A =2645 D =1965	R =8584 A =813 D =842	R =17994 A =2956 D =2930
29.	Rajasthan	R =1140 A =932 D =932	R =2110 A =1931 D =1931	R =2230 A =1931 D =1931	R =3140 A =2871 D =2871	R =3245 A =2931 D =2931
30.	Sikkim	Not Operational. State Dept. didn't sign MoU with the Centre.			R =05 A =05 D =05	R =04 A =04 D =04
31.	Tamil Nadu	R =4325 A =4325 D =4325	R =4394 A =4394 D =4394	R =2201 A =2201 D =2201	R =4283 A =4283 D =4283	R =3388 A =3388 D =3388
32.	Telangana	R =6754 A =6754 D =6754	R =3697 A =3697 D =3697	R =3145 A =3145 D =3145	R =1163 A =1163 D =1116	R =310 A =310 D =271
33.	Tripura	Not Operational. State Dept. didn't sign MoU with the Centre.		R =39 A =39 D =39	R =04 A =04 D =04	R =08 A =08 D =06
34.	Uttar Pradesh	R =125287 A =19501 D =18756	R =229486 A =29754 D =29155	R =10876 A =7303 D =6702	R =32792 A =3145 D =2795	R =28643 A =4190 D =297
35.	Uttarakhand	R =19865 A =6101 D =1278	R =7704 A =3537 D =1342	R =1566 A =922 D =353	R =3511 A =377 D =30	R =489 A =156 D =17
36.	West Bengal	Not Operational. State Dept. didn't sign MoU with the Centre.				

Note: R=Calls received; A=Calls attended; D=Calls disposed of.